

Roger Witcomb Investigation Panel Chair Competitions Market Authority The Rt Hon Amber Rudd MP Secretary of State

Department of Energy & Climate Change 3 Whitehall Place London SW1A 2AW

www.gov.uk/decc

13 April 2016

Dear Roger,

PROVISIONAL DECISION ON REMEDIES IN THE ENERGY MARKET INVESTIGATION

I am writing in response to your Provisional Decision on Remedies, and wish to thank you and the panel for the hard work that has clearly gone into this and the underlying investigation.

My priority is making sure everyone gets a fair deal on their energy bills. When implemented alongside the steps the Government is already taking, I believe the measures you have set out provide the foundation for a market that is more competitive, engages consumers and protects those who are losing out the most. These are, of course, your provisional views and you will need to carefully consider responses before finalising decisions.

The Government welcomes your provisional decisions and will act quickly on your recommendations. You will have seen in the Budget that we are already planning to revise Ofgem duties to give a clearer focus on competition. We are also proposing to reform the code governance process to ensure the system works in the interests of consumers, and that essential code changes are delivered quickly and efficiently.

It is of course vital that your final remedies protect the consumer and enable people to make effective decisions about their energy. We therefore look forward to discussing the recommendations with you in more detail to ensure that they achieve the best outcome for consumers, and that their implementation is as practical as possible. My officials will be contacting you shortly.

We look forward to working with you and Ofgem to implement the remedies, and deliver significant change in electricity markets for consumers. In particular, I would like to see the measures that help consumers directly put in place quickly and in line with the

Government's manifesto commitment, we will do what is necessary to support you and Ofgem in ensuring that happens in a timely and effective manner.

I look forward to your final report in June.

Yours sincerely

AMBER RUDD