

Safeguarding public health  
Defective Medicines Report Centre  
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**MHRA**

## **DRUG ALERT**

### **CLASS 2 MEDICINES RECALL**

**Action Within 48 Hours**

**WHOLESALER, PHARMACY AND CLINIC LEVEL RECALL**

Date: 22 August 2012

EL (12)A/25

Our Ref: MDR 34-08/12

Dear Healthcare Professional,

### **GlaxoSmithKline UK**

**Zovirax Suspension 200mg/5ml  
(Aciclovir)**

**PL 00003/0202**

GlaxoSmithKline UK are recalling multiple batches of 125ml bottles of the above product. This is due to incorrect dosing instructions in section 3 of the patient information leaflet advising patients to take half the recommended dose. A full batch listing is provided on page 2. Please forward both pages of this document to listed recipients.

For medical information enquiries, please contact GlaxoSmithKline UK Medical Information Department on 0800 221441.

For enquiries relating to stock returns, please contact your wholesaler or call GlaxoSmithKline UK Customer Services Team on 0800 221441.

Recipients of this Drug Alert should bring it to the attention of relevant contacts by copy of this letter. Primary Care Trusts are asked to forward this to relevant clinics and to General Practitioners and Community Pharmacists for information.

Yours faithfully

Ian Holloway

MHRA DMRC Manager

#### **MHRA Distribution:**

Regional Contacts for NHS Trusts and Provider Units

Chief Pharmacists: England, Scotland, Wales, Northern Ireland

Prison Health Policy Unit (DH)

Chief Pharmacists: Jersey, Guernsey, Alderney, Sark, Isle of Man, Gibraltar

Special Hospitals

Healthcare Commission for distribution to Independent Health Care Establishments

Primary Care Trusts (England)

Medicines and Healthcare products Regulatory Agency (MHRA)

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An executive agency of the Department of Health



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List of Zovirax Suspension 200mg/5ml batches subject to recall on 21 August 2012

Batch Number	Expiry Date	Pack Size	First Distributed
B0749I	30/09/2012	125 ml	24-Jun-10
B0820E	31/05/2013	125 ml	27-Sep-10
B0850G	31/07/2013	125 ml	06-Sep-10
B0880I	30/09/2013	125 ml	23-Dec-10
B4450L	31/12/2013	125 ml	01-Mar-11
B3371C	31/03/2014	125 ml	20-May-11
B5951D	30/04/2014	125 ml	14-Jul-11
B6691G	31/07/2014	125 ml	08-Nov-11
B2711F	30/06/2014	125 ml	19-Oct-11
B8361G	31/07/2014	125 ml	19-Dec-11
B1561L	31/12/2014	125 ml	19-Jan-12
B4312A	31/01/2015	125 ml	25-Apr-12
B0462C	31/03/2015	125 ml	13-Jun-12