IMPORTANT HEALTHCARE PROFESSIONAL NOTIFICATION

Important Information about Animas[®] 2020, Animas[®] IR1250 and Animas[®] IR1200 Insulin Pumps

<HCP mail merge>

12th November 2012

Dear Valued Healthcare Professional:

At Animas, we are committed to continually evaluating and improving where possible the quality and reliability of our products.

We recently sent letters to patients who have Animas[®] 2020, Animas[®] IR1250 or Animas[®] IR1200 insulin pumps to inform them that **the software included in these three pump models only operates until Midnight on Dec. 31, 2015. After this date, these pump models will no longer deliver insulin and will generate Call Service Alarms.** This end of use date is not currently included in our product labelling.

Please be assured that this software issue <u>will not</u> affect the pumps' operation prior to January 1, 2016. There is no immediate health risk, and patients using these pump models do not need to take any action at this time. <u>Your patients can continue using their pumps with confidence.</u>

For Animas® 2020 pump users whose pumps will still be in warranty as of December 31, 2015: Prior to the end of 2015, we will provide free replacement pumps to your pump users who are still inwarranty to ensure their care with pump therapy is not interrupted.

For patients whose pumps are no longer in warranty as of December 31, 2015:

We are also committed to providing assistance to our patients whose warranties will expire prior to Dec. 31, 2015. Between now and the end of 2015, we will be proactively reaching out to all our out-ofwarranty Animas[®] 2020, Animas[®] IR1250 and Animas[®] IR1200 to remind them of this issue and to ensure their transition to a newer pump model.

Should your patients have any questions or concerns, please direct them to call Animas Customer Services on 0800 055 6606 (UK) or 1800 812 715 (IRELAND).

Thank you for the quality care and support you provide to your patients.

Sincerely,

Animas Corporation

URGENT MEDICAL DEVICE ALERT

Important Information about your Animas[®] 2020, Animas[®] IR1250 or Animas[®] IR1200 Insulin Pump

<Pt mail merge>

12th November 2012

Dear Animas Pump User:

At Animas, we are committed to continually evaluating and improving where possible the quality and reliability of our products.

We want to inform you that the software included in three of our Animas insulin pump models (Animas[®] 2020, Animas[®] IR1250 and Animas[®] IR1200) only operates until midnight on Dec. 31, 2015. After this date, these pump models will no longer deliver insulin and will generate Call Service Alarms. This end of use date is not currently included in our product labelling.

Please be assured that this issue <u>will not</u> affect the pumps' operation prior to January 1, 2016. There is no immediate health or safety risk, and you do not need to take any action at this time. <u>You can</u> <u>continue using your pump with confidence.</u>

We are committed to honouring our four-year replacement warranty. <u>If your pump will be under</u> warranty as of December 31, 2015, we will provide you with a free replacement pump prior to the end of 2015 to ensure your care with pump therapy is not interrupted.

We are also committed to providing assistance to our patients whose warranties will expire prior to Dec. 31, 2015. Between now and the end of 2015, <u>we will be proactively reaching out to all of you with out-of-warranty Animas[®] 2020, Animas[®] IR1250 or Animas[®] IR1200 pumps to remind you of this issue, and to ensure your transition to a newer pump model.</u>

Please keep this letter with your Owner's Booklet. Please also be sure to keep us informed of your current address so we can contact you with further information in the future.

Should you have any questions or concerns, please contact Animas Customer Services on 0800 055 6606 (UK) or 1800 812 715 (IRELAND). Thank you for choosing Animas as your partner in pump therapy.

Sincerely,

Animas Corporation