

Medical Device Alert

Ref: MDA/2013/060 Issued: 01 August 2013 at 15:00

Device
<p>Wheeled and non-wheeled walking frames (all models).</p> <p>Manufactured by Patterson Medical.</p> <p>Batch codes from DMW12013 to DMW82013 inclusive.</p>

Problem	Action
<p>Potential for detachment of the wheels and/or inadequately tightened screws, which may cause the user to fall.</p> <p>Frames of specific batches produced from January 2013 to March 2013 may not have been manufactured to specification.</p> <p>The manufacturer issued a Field Safety Notice in May 2013, but has not had confirmation from a significant number of customers that they have received and acted upon this information.</p>	<p>Ensure that those responsible for provision and maintenance of these devices:</p> <ul style="list-style-type: none"> • identify affected devices • perform the checks and actions detailed in the manufacturer's Field Safety Notice • complete the reply letter and return it to Patterson Medical.
Action by	
<p>All those involved in the provision and maintenance of these devices.</p>	
CAS deadlines	Contact
<p>Action underway: 02 September 2013</p> <p>Action complete: 01 November 2013</p> <p>Note: These deadlines are for affected frames to be identified and systems put in place to carry out the checks.</p>	<p>Manufacturer Customer Services Patterson Medical Tel: 0844 412 4330 Email: retail.sales@pattersonmedical.com</p>

Device

Note - paediatric walking frames manufactured by Patterson Medical are not affected.

Distribution

This MDA has been sent to:

- Care Quality Commission (CQC) (headquarters) for information
- Clinical commissioning groups (CCGs)
- Health and Safety Executive
- HSC trusts in Northern Ireland (chief executives)
- Local authorities in Scotland (equipment co-ordinators)
- NHS boards and trusts in Wales (chief executives)
- NHS boards in Scotland (equipment co-ordinators)
- NHS England area teams for information
- NHS trusts in England (chief executives)
- Social services in England (directors)

Onward distribution

Please bring this notice to the attention of relevant employees in your establishment. Below is a suggested list of recipients.

Trusts

CAS and SABS (NI) liaison officers for onward distribution to all relevant staff including:

- Community hospitals
- Community nurses
- Equipment libraries and stores
- Equipment stores
- In-house maintenance staff
- Maintenance staff
- Occupational therapists
- Physiotherapists
- Rehabilitation engineers

Social services

Liaison officers for onward distribution to all relevant staff including:

- Care at home staff
- Care management team managers
- Community care staff
- Day centres (older people, learning disabilities, mental health, physical disabilities, respite care, autistic services)
- Disability equipment stores
- Equipment stores
- Equipment supplies managers
- In-house domiciliary care providers (personal care services in the home)
- In-house residential care homes
- Loan store managers
- Loaned equipment store managers
- Occupational therapists

Independent distribution

Establishments registered with the Care Quality Commission (CQC) (England only)

This alert should be read by:

- Adult placement
- Care homes providing nursing care (adults)
- Care homes providing personal care (adults)
- Domiciliary care providers
- Further education colleges registered as care homes
- Hospices
- Hospitals in the independent sector
- Independent treatment centres
- Nursing agencies

Please note: CQC and OFSTED do not distribute these alerts. Independent healthcare providers and social care providers can sign up to receive MDAs directly from the Department of Health's Central Alerting System (CAS) by sending an email to: safetyalerts@dh.gsi.gov.uk and requesting this facility.

Contacts

Manufacturer

Patterson Medical
North Road
Bridgend Industrial Estate
Bridgend
Wales, CF31 3TP

Tel: 0844 412 4330

Fax: 0844 873 0100

Email: retail.sales@pattersonmedical.com

England

If you are in England, please send enquiries about this notice to the MHRA, quoting reference number **MDA/2013/060** or **2013/005/029/601/007**

Technical aspects

Emma Rooke and Elke Kerwick
Medicines & Healthcare Products Regulatory Agency
Floor 4
151 Buckingham Palace Road
London SW1W 9SZ

Tel: 020 3080 6609/6826

Fax: 020 8754 3965

Email: emma.rooke@mhra.gsi.gov.uk
elke.kerwick@mhra.gsi.gov.uk

Clinical aspects

Jonathan Plumb
Medicines & Healthcare Products Regulatory Agency
Floor 4
151 Buckingham Palace Road
London SW1W 9SZ

Tel: 020 3080 6648

Fax: 020 8754 3965

Email: jonathan.plumb@mhra.gsi.gov.uk

How to report adverse incidents

Please report via our website <http://www.mhra.gov.uk>

Further information about **CAS** can be found at <https://www.cas.dh.gov.uk/Home.aspx>

Northern Ireland

Alerts in Northern Ireland will continue to be distributed via the NI SABS system.

Enquiries and adverse incident reports in Northern Ireland should be addressed to:

Northern Ireland Adverse Incident Centre

Health Estates Investment Group

Room 17

Annex 6

Castle Buildings, Stormont Estate

Dundonald BT4 3SQ

Tel: 02890 523 704

Fax: 02890 523 900

Email: NIAIC@dhsspsni.gov.uk

<http://www.dhsspsni.gov.uk/index/hea/niaic.htm>

How to report adverse incidents in Northern Ireland

Please report directly to NIAIC, further information can be found on our website <http://www.dhsspsni.gov.uk/niaic>

Further information about **SABS** can be found at <http://sabs.dhsspsni.gov.uk/>

Scotland

Enquiries and adverse incident reports in Scotland should be addressed to:

Incident Reporting and Investigation Centre

NHS National Services Scotland

Gyle Square

1 South Gyle Crescent

Edinburgh EH12 9EB

Tel: 0131 275 7575

Fax: 0131 314 0722

Email: nss.irc@nhs.net

<http://www.hfs.scot.nhs.uk/online-services/incident-reporting-and-investigation-centre-irc/>

Wales

Enquiries in Wales should be addressed to:

Improving Patient Safety Team

Medical Directorate

Welsh Government

Cathays Park

Cardiff CF10 3NQ

Tel: 029 2082 3922

Email: Haz-Aic@wales.gsi.gov.uk

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