

# Medical Device Alert

Ref: MDA/2013/078 Issued: 04 November 2013 at 11:30

Device
<p>Infusion pumps. Plum A+ and A+3 family of infusers, Gemstar infuser and Lifecare PCA infuser. Manufactured by Hospira. All models and list numbers.</p>

Problem	Action
<p>The CE marking for these pumps has been withdrawn.</p> <p>Hospira will not be able to supply any new pumps. However, they can continue to supply consumables for pumps already in use.</p> <p>There are a number of current Field Safety Notices detailing faults that may lead to over-infusion, low infusion rates or an interruption to therapy. The manufacturer's proposed corrective actions for the Plum pumps (which include design changes) will not be carried out in the UK at this time, as their safety and performance have not been subjected to independent assessment by a notified body.</p>	<p><b>Gemstar and Plum pumps</b></p> <ul style="list-style-type: none"> <li>• Use an alternative pump, where available.</li> <li>• If an alternative is not available:               <ul style="list-style-type: none"> <li>&gt; assess the risks/benefits associated with the use of these pumps for each individual patient when administering therapies</li> <li>&gt; ensure that staff are aware of all the issues highlighted in the manufacturer's Field Safety Notices, and <a href="#">MDA/2013/006</a> and <a href="#">MDA/2013/016</a></li> <li>&gt; exercise caution in use</li> <li>&gt; report any adverse incidents involving these devices to the MHRA.</li> </ul> </li> </ul>
Action by	
<p>All medical, nursing and technical staff involved in the use of these devices.</p>	<p><b>Gemstar pump only</b> Hospira are offering the Sapphire pump, manufactured by Q Care, on a part exchange basis. Contact Hospira to discuss options for your hospital.</p>
CAS deadlines	Contact
<p>Action underway: 18 November 2013</p> <p>Action complete: 16 December 2013</p> <p><b>Note: These deadlines are for systems to be in place to identify pumps and ensure users are aware of the problems.</b></p>	<p><b>Manufacturer</b> John McIlvaney Hospira UK Limited Tel: 0800 028 7304 Email: <a href="mailto:custserv@hospira.com">custserv@hospira.com</a></p>

## Problem

In March 2013 the MHRA issued Medical Device Alert [MDA/2013/016](#) in relation to the Gemstar infusers. The relevant Field Safety Notices are:

- [Pressure sensor calibration drift](#) (dated 21 March 2013)
- [Battery leakage may lead to shut down](#) (dated 20 June 2013), an update to [FSN 21 March 2013](#)
- [Lithium battery low voltage](#) (dated 21 March 2013)  
[Backward motor movement](#) (dated 31 July 2013), an update to [FSN 21 March 2013](#)

In February 2013 we issued [MDA/2013/006](#) in relation to the Plum A+ and A+3 family of infusers. The relevant Field Safety Notices are:

- [Battery not fully charging](#) (dated 19 February 2013)
- [Volume control knob](#) (dated 29 October 2012)
- [Door roller assembly](#) (dated 12 December 2012)
- [Distal pressure sensor calibration](#) (dated 14 February 2013)
- [Fluid ingress](#) (dated 25 January 2013)
- [Fluid shield diaphragm](#) (dated 24 January 2013)
- [Distal pressure sensor pin fracture](#) (dated 24 January 2013)
- [Recycling / rebooting](#) (dated 21 September 2013).  
Please note that although [MDA/2011/110](#) and the related Field Safety Notices indicated that a software update would be provided, Hospira have now stated that, on review, the UK market is not affected by this issue.

## Distribution

This MDA has been sent to:

- Care Quality Commission (CQC) (headquarters) for information
- Clinical commissioning groups (CCGs)
- HSC trusts in Northern Ireland (chief executives)
- Local authorities in Scotland (equipment co-ordinators)
- NHS boards and trusts in Wales (chief executives)
- NHS boards in Scotland (equipment co-ordinators)
- NHS England area teams for information
- NHS trusts in England (chief executives)

### Onward distribution

Please bring this notice to the attention of relevant employees in your establishment. Below is a suggested list of recipients.

### Trusts

CAS and SABS (NI) liaison officers for onward distribution to all relevant staff including:

- A&E departments
- Adult intensive care units
- All wards
- Biomedical engineering staff
- Biomedical science departments
- Clinical governance leads
- Day surgery units
- EBME departments
- Equipment libraries and stores
- In-house maintenance staff

- IV nurse specialists
- Maintenance staff
- Medical directors
- Nursing executive directors
- Oncology units
- Paediatric intensive care units
- Risk managers
- Supplies managers
- Theatres

## Independent distribution

### Establishments registered with the Care Quality Commission (CQC) (England only)

This alert should be read by:

- Care homes providing nursing care (adults)
- Clinics
- Hospices
- Hospitals in the independent sector
- Independent treatment centres

Please note: CQC and OFSTED do not distribute these alerts. Independent healthcare providers and social care providers can sign up to receive MDAs directly from the Department of Health's Central Alerting System (CAS) by sending an email to: [safetyalerts@dh.gsi.gov.uk](mailto:safetyalerts@dh.gsi.gov.uk) and requesting this facility.

## Contacts

### Manufacturer

John McIlvaney  
Customer Services Manager  
Hospira UK  
Queensway  
Royal Leamington Spa  
Tel: 0800 028 7304 Fax: 0800 028 7305 Email: [custserv@hospira.com](mailto:custserv@hospira.com)

## England

If you are in England, please send enquiries about this notice to the MHRA, quoting reference number **MDA/2013/078** or **2013/002/004/291/031**

### Technical aspects

Sharon Knight or Catriona Blake  
Medicines & Healthcare Products Regulatory Agency  
Floor 4, 151 Buckingham Palace Road, London SW1W 9SZ  
Tel: 020 3080 7202/7219 Fax: 020 8754 3965  
Email: [sharon.knight@mhra.gsi.gov.uk](mailto:sharon.knight@mhra.gsi.gov.uk)  
[catriona.blake@mhra.gsi.gov.uk](mailto:catriona.blake@mhra.gsi.gov.uk)

### Clinical aspects

Mark Grumbridge  
Medicines & Healthcare Products Regulatory Agency  
Floor 4, 151 Buckingham Palace Road, London SW1W 9SZ  
Tel: 020 3080 7128 Fax: 020 8754 3965  
Email: [mark.grumbridge@mhra.gsi.gov.uk](mailto:mark.grumbridge@mhra.gsi.gov.uk)

## How to report adverse incidents

Please report via our website <http://www.mhra.gov.uk>  
Further information about **CAS** can be found at <https://www.cas.dh.gov.uk/Home.aspx>

## Northern Ireland

Alerts in Northern Ireland will continue to be distributed via the NI SABS system.

Enquiries and adverse incident reports in Northern Ireland should be addressed to:

Northern Ireland Adverse Incident Centre

Health Estates Investment Group, Room 17, Annex 6, Castle Buildings, Stormont Estate,  
Dundonald BT4 3SQ

Tel: 02890 523 704 Fax: 02890 523 900 Email: [NIAIC@dhsspsni.gov.uk](mailto:NIAIC@dhsspsni.gov.uk)

<http://www.dhsspsni.gov.uk/index/hea/niaic.htm>

### How to report adverse incidents in Northern Ireland

Please report directly to NIAIC, further information can be found on our website <http://www.dhsspsni.gov.uk/niaic>

Further information about **SABS** can be found at <http://sabs.dhsspsni.gov.uk/>

## Scotland

All requests regarding return, replacement or modification of the devices mentioned in this alert should be directed to the relevant supplier or manufacturer.

Other enquiries and adverse incident reports in Scotland should be addressed to:

Incident Reporting and Investigation Centre

NHS National Services Scotland, Gyle Square, 1 South Gyle Crescent, Edinburgh EH12 9EB

Tel: 0131 275 7575 Fax: 0131 314 0722 Email: [nss.irc@nhs.net](mailto:nss.irc@nhs.net)

<http://www.hfs.scot.nhs.uk/online-services/incident-reporting-and-investigation-centre-irc/>

## Wales

Enquiries in Wales should be addressed to:

Improving Patient Safety Team

Medical Directorate, Welsh Government, Cathays Park, Cardiff CF10 3NQ

Tel: 029 2082 3922 Email: [Haz-Aic@wales.gsi.gov.uk](mailto:Haz-Aic@wales.gsi.gov.uk)

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