

# Medical Device Alert

Ref: MDA/2014/011 Issued: 24 March 2014 at 14:00

## Device

Powered wheelchairs manufactured by Pride Mobility Products Ltd.

All models suitable for occupied use in vehicles are affected.

## Problem

Potential for injury should wheelchairs be secured into vehicles incorrectly.

Pride Mobility has updated their [transportation documentation](#) (dated September 2013); this includes safety-critical information. In particular, the guidance on how to secure powered wheelchairs requiring more than four tie-downs has been clarified.

Pride Mobility issued a [Field Safety Notice](#) in October 2013. However, it is not clear whether users have received and acted upon this new guidance.

## Action by

All those involved in the provision, prescription, use and transport of wheelchairs. In particular: wheelchair service managers, rehabilitation engineers, occupational therapists and patient transport service managers.

## Action

- Identify all users who may have a Pride Mobility powered wheelchair that is suitable for occupied use in transport
- Ensure users and those involved in transporting the wheelchairs are made aware of the revised [transportation guidance](#)
- Users should follow the revised [transportation guidance](#) to ensure that the wheelchairs are being transported correctly
- Complete and return the Notification of Updated Transportation Information form (supplied with the [Field Safety Notice](#) to Pride Mobility)

## CAS deadlines

Action underway: 24 April 2014

Action complete: 24 June 2014

**Note: These deadlines are for affected wheelchairs to be traced and systems to be in place to ensure that all parties involved in transport are aware of the updated guidance.**

## Contact

### Manufacturer

John Davey  
Pride Mobility Products Ltd

Tel: 01869 324 600

Email: [johnd@pride-mobility.co.uk](mailto:johnd@pride-mobility.co.uk)

## Distribution

This MDA has been sent to:

- Care Quality Commission (CQC) (headquarters) for information
- Clinical commissioning groups (CCGs)
- Health and Safety Executive
- HSC trusts in Northern Ireland (chief executives)
- Local authorities in Scotland (equipment co-ordinators)
- NHS boards and trusts in Wales (chief executives)
- NHS boards in Scotland (equipment co-ordinators)
- NHS England area teams for information
- NHS trusts in England (chief executives)
- OFSTED (directors of children's services) for information
- Social services in England (directors)

### Onward distribution

Please bring this notice to the attention of relevant employees in your establishment. Below is a suggested list of recipients.

#### Trusts

CAS and SABS (NI) liaison officers for onward distribution to all relevant staff including:

- Equipment libraries and stores
- Occupational therapists
- Patient transport managers
- Physiotherapists
- Rehabilitation engineers
- Wheelchair service managers

#### Social services

Liaison officers for onward distribution to all relevant staff including:

- Care management team managers
- Community care staff
- Day centres (older people, learning disabilities, mental health, physical disabilities, respite care, autistic services)
- Disability equipment stores
- Equipment stores
- Equipment supplies managers
- Occupational therapists
- Transport managers
- Wheelchair and seating service managers

### Independent distribution

#### Establishments registered with the Care Quality Commission (CQC) (England only)

This alert should be read by:

- Adult placement
- Care homes providing nursing care (adults)
- Care homes providing personal care (adults)
- Clinics
- Domiciliary care providers
- Further education colleges registered as care homes
- Hospices
- Hospitals in the independent sector
- Independent treatment centres
- Nursing agencies
- Private medical practitioners

Please note: CQC and OFSTED do not distribute these alerts. Independent healthcare providers and social care providers can sign up to receive MDAs directly from the Department of Health's Central Alerting System (CAS) by sending an email to: [safetyalerts@dh.gsi.gov.uk](mailto:safetyalerts@dh.gsi.gov.uk) and requesting this facility.

## Contacts

### **Pride Mobility Products Limited**

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Oxfordshire OX26 4UL

Tel: 01869 324 600

Fax: 01869 323 070

Email: [johnd@pride-mobility.co.uk](mailto:johnd@pride-mobility.co.uk)

## England

If you are in England, please send enquiries about this notice to the MHRA, quoting reference number **MDA/2013/011** or **2013/008/001/401/005**

### **Technical aspects**

Emma Rooke and Anik Patel  
Medicines & Healthcare Products Regulatory Agency  
Floor 4  
151 Buckingham Palace Road  
London SW1W 9SZ

Tel: 020 3080 6609/7010

Fax: 020 8754 3965

Email: [emma.rooke@mhra.gsi.gov.uk](mailto:emma.rooke@mhra.gsi.gov.uk)  
[anik.patel@mhra.gsi.gov.uk](mailto:anik.patel@mhra.gsi.gov.uk)

### **Clinical aspects**

Mark Grumbridge  
Medicines & Healthcare Products Regulatory Agency  
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151 Buckingham Palace Road  
London SW1W 9SZ

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Fax: 020 8754 3965

Email: [mark.grumbridge@mhra.gsi.gov.uk](mailto:mark.grumbridge@mhra.gsi.gov.uk)

### **How to report adverse incidents**

Please report via our website <http://www.mhra.gov.uk>

Further information about **CAS** can be found at <https://www.cas.dh.gov.uk/Home.aspx>

## Northern Ireland

Alerts in Northern Ireland will continue to be distributed via the NI SABS system.

Enquiries and adverse incident reports in Northern Ireland should be addressed to:

Northern Ireland Adverse Incident Centre

Health Estates Investment Group

Room 17

Annex 6

Castle Buildings

Stormont Estate

Dundonald BT4 3SQ

Tel: 02890 523 704

Fax: 02890 523 900

Email: [NIAIC@dhsspsni.gov.uk](mailto:NIAIC@dhsspsni.gov.uk)

<http://www.dhsspsni.gov.uk/index/hea/niaic.htm>

### How to report adverse incidents in Northern Ireland

Please report directly to NIAIC, further information can be found on our website <http://www.dhsspsni.gov.uk/niaic>

Further information about **SABS** can be found at <http://sabs.dhsspsni.gov.uk/>

## Scotland

All requests regarding return, replacement or modification of the devices mentioned in this alert should be directed to the relevant supplier or manufacturer.

Other enquiries and adverse incident reports in Scotland should be addressed to:

Incident Reporting and Investigation Centre

NHS National Services Scotland

Gyle Square

1 South Gyle Crescent

Edinburgh EH12 9EB

Tel: 0131 275 7575

Fax: 0131 314 0722

Email: [nss.irc@nhs.net](mailto:nss.irc@nhs.net)

<http://www.hfs.scot.nhs.uk/online-services/incident-reporting-and-investigation-centre-irc/>

## Wales

Enquiries in Wales should be addressed to:

Improving Patient Safety Team

Medical Directorate

Welsh Government

Cathays Park

Cardiff CF10 3NQ

Tel: 029 2082 5801

Email: [Haz-Aic@wales.gsi.gov.uk](mailto:Haz-Aic@wales.gsi.gov.uk)