

Medical Device Alert

Ref: MDA/2014/013 Issued: 28 April 2014 at 12:00

Device
<p>S74 Elite Sport Scooter with Leoch 20 amp/hour batteries</p> <p>Manufactured by Pride Mobility Products Ltd</p> <p>Specific serial numbers.</p>

Problem	Action
<p>Risk of the scooter batteries overheating and swelling during the charging cycle. This may result in a reduced range of travel or a failure of the scooter to drive as expected.</p> <p>Pride Mobility Products Ltd has identified that the overheating and swelling is caused by a manufacturing fault with the batteries.</p> <p>Pride Mobility Products Ltd issued a Field Safety Notice in February 2014. However, it is not clear whether users have received and acted upon this information.</p>	<p>Identify all users and staff responsible for users of S74 scooters and ensure that they receive the consumer letter attached to the manufacturer's FSN.</p> <p>All users should contact their dealer for replacement batteries.</p>
Action by	
<p>All those involved in the provision, prescription and use of scooters.</p>	
CAS deadlines	Contact
<p>Action underway: 28 May 2014</p> <p>Action complete: 30 June 2014</p> <p>Note: These deadlines are for systems to be in place to distribute the information to users where possible.</p>	<p>Manufacturer John Davey Pride Mobility Products Ltd Tel: 01869 324 600 Email: johnd@pride-mobility.co.uk</p>

Device

The following serial numbers are affected.

SG211113017FVO – SG211113148FVO inclusive
SG216713002FVO – SG216713169FVO inclusive
SG219313286FVO – SG219313335FVO inclusive
SG219313114FVO – SG219313211FVO inclusive

Distribution

This MDA has been sent to:

- Care Quality Commission (CQC) (headquarters) for information
- Clinical commissioning groups (CCGs)
- Health and Safety Executive
- HSC trusts in Northern Ireland (chief executives)
- Local authorities in Scotland (equipment co-ordinators)
- NHS boards and trusts in Wales (chief executives)
- NHS boards in Scotland (equipment co-ordinators)
- NHS England area teams for information
- NHS trusts in England (chief executives)
- Social services in England (directors)

Onward distribution

Please bring this notice to the attention of relevant employees in your establishment. Below is a suggested list of recipients.

Trusts

CAS and SABS (NI) liaison officers for onward distribution to all relevant staff including:

- Clinical governance leads
- Equipment libraries and stores
- Health and safety managers
- Medical directors
- Nursing executive directors
- Occupational therapists
- Patient transport managers
- Physiotherapists
- Risk managers
- Wheelchair service managers

Social services

Liaison officers for onward distribution to all relevant staff including:

- Care management team managers
- Community care staff
- Day centres (older people, learning disabilities, mental health, physical disabilities, respite care, autistic services)
- Disability equipment stores
- Equipment stores
- Equipment supplies managers
- Occupational therapists
- Transport managers
- Wheelchair and seating service managers

Independent distribution

Establishments registered with the Care Quality Commission (CQC) (England only)

This alert should be read by:

- Adult placement
- Care homes providing nursing care (adults)
- Care homes providing personal care (adults)
- Clinics
- Domiciliary care providers

- Further education colleges registered as care homes
- Hospitals in the independent sector
- Independent treatment centres
- Nursing agencies
- Private medical practitioners

Please note: CQC and OFSTED do not distribute these alerts. Independent healthcare providers and social care providers can sign up to receive MDAs directly from the Department of Health's Central Alerting System (CAS) by sending an email to: safetyalerts@dh.gsi.gov.uk and requesting this facility.

Contacts

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Bicester
Oxfordshire OX26 4UL
Tel: 01869 324 600
Fax: 01869 323 070
Email: johnd@pride-mobility.co.uk

England

If you are in England, please send enquiries about this notice to the MHRA, quoting reference number **MDA/2013/013** or **2013/009/004/081/015**

Technical aspects

Claire Dunne and Anik Patel
Medicines & Healthcare Products Regulatory Agency
Floor 4, 151 Buckingham Palace Road, London SW1W 9SZ
Tel: 020 3080 7162/7010 Fax: 020 8754 3965
Email: claire.dunne@mhra.gsi.gov.uk
anik.patel@mhra.gsi.gov.uk

Clinical aspects

Mark Grumbridge
Medicines & Healthcare Products Regulatory Agency
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Email: mark.grumbridge@mhra.gsi.gov.uk

How to report adverse incidents

Please report via our website <http://www.mhra.gov.uk>
Further information about **CAS** can be found at <https://www.cas.dh.gov.uk/Home.aspx>

Northern Ireland

Alerts in Northern Ireland will continue to be distributed via the NI SABS system.
Enquiries and adverse incident reports in Northern Ireland should be addressed to:

Northern Ireland Adverse Incident Centre
Health Estates Investment Group, Room 17, Annex 6, Castle Buildings, Stormont Estate,
Dundonald BT4 3SQ
Tel: 02890 523 704 Fax: 02890 523 900 Email: NIAIC@dhsspsni.gov.uk
<http://www.dhsspsni.gov.uk/index/hea/niac.htm>

How to report adverse incidents in Northern Ireland

Please report directly to NIAIC, further information can be found on our website <http://www.dhsspsni.gov.uk/niaic>

Further information about **SABS** can be found at <http://sabs.dhsspsni.gov.uk/>

Scotland

All requests regarding return, replacement or modification of the devices mentioned in this alert should be directed to the relevant supplier or manufacturer.

Other enquiries and adverse incident reports in Scotland should be addressed to:

Incident Reporting and Investigation Centre

NHS National Services Scotland, Gyle Square, 1 South Gyle Crescent, Edinburgh EH12 9EB

Tel: 0131 275 7575 Fax: 0131 314 0722 Email: nss.irc@nhs.net

<http://www.hfs.scot.nhs.uk/online-services/incident-reporting-and-investigation-centre-irc/>

Wales

Enquiries in Wales should be addressed to:

Improving Patient Safety Team

Medical Directorate, Welsh Government, Cathays Park, Cardiff CF10 3NQ

Tel: 029 2082 5801 Email: Haz-Aic@wales.gsi.gov.uk

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