Boeing 747-186B, EP-IAM

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INCIDENT

Aircraft Type and Registration: Boeing 747-186B, EP-IAM

No & Type of Engines: 4 Pratt & Whitney JT9D-7A

Date & Time (UTC): 30 August 2001 at 1645 hrs

Location: Stand L31 at London Heathrow Airport

Type of Flight: Scheduled Public Transport

Persons on Board: Crew - None Passengers - None

Injuries: Crew - None Passengers - N/A

Nature of Damage: Buckled cargo door

Information Source: Aircraft Accident Report Form

The forward cargo hold of a Boeing 747 parked on Stand L31 at London Heathrow Airport had been loaded using a 'high loader'. On completion of loading, the handling agent activated the door closing mechanism with the 'high loader' still in position adjacent to the door. As the aircraft's cargo door approached the closed position the aft corner of the door struck a guide rail on the 'high loader' causing the door to buckle. The aircraft was removed from service and ferried to Hamburg for repair.