Boeing 747-236B, G-BDXA

AAIB Bulletin No: 3/98 Ref: EW/G97/10/05Category: 1.1

Aircraft Type and Registration: Boeing 747-236B, G-BDXA

No & Type of Engines: 4 Rolls Royce RB211-524D-19 turbofan engines

Year of Manufacture: 1977

Date & Time (UTC): 12 October 1997

Location:

Unknown, but thought to be on final approach to London

Heathrow Airport

Type of Flight: Public Transport

Persons on Board: Crew - N/K - Passengers - N/K

Injuries: Crew - None - Passengers - None

Nature of Damage:

Damage to right wing to body fairing and upper surface of

inboard right trailing edge flap

Commander's Licence: Airline Transport Pilot's Licence

Commander's Age: N/A

Commander's Flying Experience:

Last 90 days - N/A

Last 28 days - N/A

Information Source: Aircraft Accident Report Form submitted by the pilot,

operator investigation and AAIB enquiries

After arriving at London Heathrow on a flight from Montreal, groundengineers reported that part of a right-hand wing to fuselage(fillet) panel was missing. The crew had not reported any handlingdifficulties and in fact were unaware of the incident. Closerexamination revealed that the forward 12 inches of this panel,No 294A, had broken away and that a sealing strip, approximately8 feet in length, attached to its end was trailing over the inboardtrailing edge flap. Damage to the fuselage and flap upper surfacehad occurred as a result of this seal flailing in the slipstream,and the airline concerned believes the panel probably failed duringfinal approach to Heathrow. The forward edge of the panel isnormally secured with three screws, but it was apparent that twoof the screws were missing, and that the associated anchor nutswere damaged. In addition, the butt strap at the forward endof the panel was cracked between the two damaged anchor nuts andsealant had been

applied between the panel and butt-strap in whatappeared to have been an attempt to secure the panel.

The subject panel had been refitted to the aircraft during maintenancein August 1997, the associated task card being annotated withan instruction to fit the panel in accordance with MaintenanceManual (MM) reference(s). The MM, section 53-51-01, stated that "stainless steel bolts and dimpled washers are installed the same location(s) on the fairing panel as they were priorto removal of the panel(s). Installing different hardware inthese location(s) may result in unacceptable electrical bonding." An inspection of the panel was recorded as having been carriedout 24 hours after it had been installed, but the engineer concernedwas not able to recall if dimpled washers had been used. Theinvestigation was not able to establish the direct cause of thedamaged anchor nuts or for how long they might have been defective. The airline concerned stated that a 'clearance to fit' this panelis not a declaration that the anchor nuts are serviceable, butmight be construed as such by maintenance personnel. Also, asthere was no requirement on the task card to inspect the condition of the nuts, the situation could arise whereby unserviceable anchornuts would not be reported or rectified.

Since this incident, all relevant information relating to this event has been circulated to maintenance personnel and an amendment of the relevant section of the MM identifying problems associated with anchor nuts will be made.