

Boeing 767, S7 AAS

AAIB Bulletin No: 1/98 Ref: EW/G97/11/02 Category: 1.1

Aircraft Type and Registration:	Boeing 767, S7 AAS
No & Type of Engines:	N/A
Year of Manufacture:	N/A
Date & Time (UTC):	9 November 1997 at 2000 hrs
Location:	Gatwick Airport, Gatwick, Surrey
Type of Flight:	Public Transport
Persons on Board:	Crew - N/A - Passengers - N/A
Injuries:	Crew - N/A - Passengers - N/A Other - 1 (serious)
Nature of Damage:	None
Commander's Licence:	N/A
Commander's Age:	N/A
Commander's Flying Experience:	Last 90 days - N/A Last 28 days - N/A
Information Source:	Aircraft Accident Report Form submitted by the handling agent

The pushback crew were given permission by an aircraft steward to remove the rear steps. When the steps were a few feet from the aircraft a security guard fell from the rear door. The emergency services were called and the guard was taken to hospital. She had sustained injuries to her back which had not been assessed fully at the time of this report.

An investigation by the handling agent revealed that the door had neither been closed nor the safety strap positioned before the steps had begun to be removed.