

Boeing 747-236B, G-BDXB

AAIB Bulletin No: 2/2000 **Ref: EW/G2000/01/03** **Category: 1.1**

Aircraft Type and Registration: Boeing 747-236B, G-BDXB

No & Type of Engines: 4 Rolls-Royce RB211-524D4 turbofan engines

Year of Manufacture: 1977

Date & Time (UTC): 3 January 2000 at 2355 hrs

Location: London Heathrow Airport

Type of Flight: Public Transport

Persons on Board: Crew - 21 - Passengers - 109

Injuries: Crew - None - Passengers - None

Nature of Damage: Damage to forward cargo door

Commander's Licence: Airline Transport Pilot's Licence

Commander's Age: Not relevant

Commander's Flying Experience: Not relevant

 Last 90 days - Not relevant

 Last 28 days - Not relevant

Information Source: Aircraft Accident Report Form submitted by the company

The aircraft was parked on Stand H9 at London (Heathrow) Airport. A baggage loader had completed loading the forward hold and then moved the elevator truck away from the aircraft prior to closing the hold door. However, he did not reverse the vehicle sufficiently clear of the aircraft and as the door was closed the bottom left hand corner came into contact with one of the safety rails on the elevator bridge and was damaged. The baggage loader immediately reported the damage to the dispatcher who informed the aircraft commander. Following an engineering inspection it was decided that the aircraft should not fly until the damage had been repaired and the flight was cancelled.

The baggage loader stated that he had been unable to lower the safety rail to the horizontal position prior to closing the hold door, subsequent inspection confirmed that an incorrect safety rail had been fitted to the elevator truck.