

INCIDENT

Aircraft Type and Registration: Boeing 747-300, HZ-AIO

No & Type of Engines: 4 Rolls-Royce RB 211-524 D4 turbofan engines

Year of Manufacture: 1985

Date & Time (UTC): 25 March 1995 at 1640 hrs

Location: London Heathrow Airport

Type of Flight: Public Transport

Persons on Board: Crew - 20 Passengers - 109

Injuries: Crew - None Passengers - None

Nature of Damage: Scratch measuring 6 feet long and ½ inch deep on left side of fuselage

Commander's Licence: Airline Transport Pilot's Licence (FAA)

Commander's Age: 43 years

Commander's Flying Experience: 12,700 hours (of which 4,379 were on type)
Last 90 days - 33 hours
Last 28 days - 9 hours

Information Source: Aircraft Accident Report Form submitted by the pilot and report from Heathrow Airport Metropolitan Police Service

After landing, the commander was cleared to park at Stand L25. He followed the stand guidance system but, approximately 3 to 5 metres from his final parking position, he felt a slight shudder through the airframe. Almost immediately, the ground maintenance engineer on interphone asked him to stop the aircraft. The commander was then informed that the rear jetty was not in its proper parking position and had made contact with the aircraft.

The jetty had been left extended following the departure of the previous aircraft. A security agent subsequently switched on the guidance system prior to the arrival of HZ-AIO; this is apparently normal practice to assist the Airline.