Boeing 767-336, G-BNWY, 3 September 1996

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Aircraft Type and Registration: Boeing 767-336, G-BNWY

No & Type of Engines: 2 Rolls-Royce RB211-524H-36 turbofan engines

Year of Manufacture: 1996

Date & Time (UTC): 3 September 1996 at 0835 hrs

Location: Stand A1, London Heathrow Airport

Type of Flight: Public Transport

Persons on Board: Crew - 13 - Passengers - 171

Injuries: Crew - None - Passengers - None

Nature of Damage: Minor damage to aircraft refuelling station

Commander's Licence: Airline Transport Pilot's Licence

Commander's Age: N/A

Commander's Flying Experience: N/A

Information Source:

Last 90 days - N/A

Last 28 days - N/A

Air Safety Report submitted by the commander,

information from the Metropolitan Police, Heathrow, and

from the refuelling company

The aircraft was being prepared for departure on a scheduled serviceto Manchester. Passengers had been boarded and refuelling hadbeen completed. The aircraft is equipped with a refuelling station on both wings, but the left wing station only had been used touplift some 6,000 litres of fuel. The driver of the hydrant couplertype refuelling vehicle drove away from the aircraft but had overlookedthe fact that a hose was still connected to the left wing refuellingstation. The refuelling stations are equipped with a breakawaycollar which sheared as intended in this case. There was also some minor damage to the refuelling panel door flange. Therewas no fuel spillage. The broken collar was replaced and thedoor was repaired before the aircraft departed.

Subsequent engineering inspection of the refuelling vehicle foundthat the Brake Interlock switch, which is intended to preventthe vehicle's brakes being released until the refuelling hosehas been

correctly stowed, was defective. This was rectified and the vehicle was returned to service. A fleet check was also made on all the refuelling vehicles operated by the refuelling company.

The driver of the vehicle involved had commenced duty at 0700hours that morning and had accomplished one previous refuellingoperation prior to this accident. The restowing of the vehicle's aircraft bonding lead, normally the last procedure in the refuelling/disconnection process, had been correctly completed.