

Boeing 737-200, LY-BSG

AAIB Bulletin No: 1/98 Ref: EW/G97/11/03 Category: 1.1

Aircraft Type and Registration:	Boeing 737-200, LY-BSG
No & Type of Engines:	2 JT8D turbofan engines
Year of Manufacture:	1982
Date & Time (UTC):	14 November 1997 at 1515 hrs
Location:	London Heathrow Airport, Middlesex
Type of Flight:	Public Transport
Persons on Board:	Crew - 4 - Passengers - 60
Injuries:	Crew - None - Passengers - None
Nature of Damage:	Pressure hull punctured and dented
Commander's Licence:	Airline Transport Pilot's Licence
Commander's Age:	47 years
Commander's Flying Experience:	11,789 hours (of which 2,115 were on type) Last 90 days - 112 hours Last 28 days - 35 hours
Information Source:	Aircraft Accident Report Form submitted by the pilot

The aircraft was parked beside Terminal 3 on Stand H7 with just the crew on board preparing for flight when a servicing vehicle reversed into position by the forward toilet service valve. The vehicle stopped about one foot from the aircraft before the driver leaned forward to start the drain pumps. As he did so the vehicle rolled backwards and into the aircraft. According to the police investigator, the servicing vehicle's handbrake had not been applied.

The aircraft had to be withdrawn from service for repairs to the pressure hull which was punctured and dented over an area of approximately 12 inches by 9 inches.