

bringing energy to life



Project Manager
Energy Market Investigation
Competition & Markets Authority
Victoria House
Southampton Row
London
WC1 4AD

14 AUGUST 2014

Dear Sirs,

In reference to 'Statement of Issues' dated 26 June 2014 we would like to provide our support to the C&MA Energy Market Investigation.

Spark Energy is an OFGEM regulated and accredited independent supplier of gas and electricity to domestic customers across the UK. We launched in 2007 and now supply more than 100,000 homes and employ 200 people – making us a 'top 5' local employer in the Scottish Borders.

We believe the four 'hypothesis for investigation' are the correct areas to focus on. In addition, as a non-integrated company, we firmly believe the scope should include both electricity and gas as this is in the best interests of our customers.

We also support the recent announcements about increasing competition, faster switching and transparency of wholesale costs as these initiatives should also help the industry rebuild trust with customers.

With the right support, specialist suppliers like us can accelerate real competition in energy if we can operate on a 'level playing field' in terms of costs and market access and do so in a sustainable and transparent way.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Chris Gauld", with a long horizontal line extending to the right.

Chris Gauld
CEO

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