

Consultant 103

5 February 2014

Dear Mr Witcomb

I have read your most recent report carefully and would like to highlight the following points:

1. PPP Axa Healthcare is actively interfering in patient's care. I have been asked directly not to admit some of my elderly patients who in their GP's opinion need hospitalisation and have been asked to transfer or direct such patients to the NHS.
2. Unfortunately most of my elderly patients fail to get authorisation to see consultants as their conditions are often labelled as chronic.
3. In recent months Axa PPP Healthcare have only authorised patients admission for assessment but not investigation.
4. We have often been pressurised to discharge the patient as soon as possible regardless of their recovery or fitness to return home.

Regrettably in recent months I feel a clear discrimination in the attitude of the insurers for the elderly patient. I can assure you the vibe is shared by most of the consultant colleagues and I do hope that you will be able to address the above problems.