

## Consultant 51

6 February 2014

### Private Healthcare Market Investigation, Competition Commission report

I am a consultant [redacted] with an interest in [redacted]. I work at the Lister Hospital in London managed by HCA.

I am aware of the Monopolies Commission enquiry into private healthcare.

HCA have provided an excellent service at the Lister Hospital. There is a commitment to the patients attending the hospital, utilising the facilities in outpatients as well as the nursing care provided for in patients before during and after operation.

My patient satisfaction with the overall care has been extremely complimentary. I have witnessed the level of organisation in obtaining [redacted], the insightful and knowledgeable support of scrub nurses as well as the immediate after-care of the patient. The infrastructure is further supported by insightful response of resident medical officers and appropriate investigations of ill patients.

The radiology is of a high standard and the reporting of specialist investigations such as an MRI scans the have been detailed and precise.

The Lister Hospital provides a high level of medical care for patients in the capital city of London. I am fortunate in that I am able to operate with colleagues in Europe and there is no doubt that this HCA hospital compares with the best in Europe and in certain cases better than other private healthcare facilities managed by other healthcare providers.

Divesting in hospital healthcare provision is of concern where hospital care is exemplary, especially in the face of general falling standards of medical healthcare in the United Kingdom.