

**Consultant 215**

24 February 2013

I have recently received a letter from BUPA informing me that in the course of the year BUPA had received 4 complaints about me.

I was told that they could not tell me what these complaints were.

I requested this information and was then told about their nature.

Not one was a complaint about me as a professional, rather they were complaints about administrative issues all of which seemed rather trivial.

If I had not known about others receiving similar letters I would have been intimidated by such a letter.