

**Consultant 199**

25 January 2013

Dear Sir/Madam,

I understand you are collecting evidence with regard to Insurance companies and their recent practices.

A patient came to see me recently, I was recommended to him by AXA PPP. He had previously seen my colleague about his kidney condition requiring specialist kidney surgery.

The patient told me that AXA would not pay that surgeons fee and he should see a different surgeon. They recommended me.

I don't do kidney surgery! I am a prostate and bladder surgeon! I have never set out my stall as a kidney surgeon.

It was a complete waste of his time, AXAs money (but his premium) and an example of direct interference in his medical care.

I suggested he see his GP for an NHS referral to the original surgeon.

Thank you for looking into these cases. There are more!