

Consultant 88

27 July 2012

I wish to make a complaint against BUPA regarding manipulation of fees. I am already registered with them as an Osteopath since [X] and have now been told I have to reapply for registration.

I have been told by one of their registration team that I need to comply with their requirements of an up to date CRB check and an agreement from me that they can reduce my fees. I am currently paid [£70-£80] and [£35-£45] for consultations and treatments respectively and they told me I have to come in line with others and accept £40 and £30 for my services.

As an Osteopath I already face unfair treatment from BUPA who classify Osteopathy into complementary therapy which is afforded a £250 a year allowance for members treatment while our Physiotherapy counterparts are apparently mainstream and offered up to £1000 of allowances for treatment.

No other private health companies do this and suggest osteopaths are lesser than physiotherapists.

It seems obvious that BUPA do not support osteopaths and want to remove them from their list of providers. This seems totally unfair to me.