

Consultant 85

28 July 2012

Dear sir/madam,

Re: BUPA imposing unreasonable prices

I have been a BUPA recognised provider of osteopathic services to BUPA members for [X] years. Recently I was contacted by BUPA stating that in order to continue to be recognised by them that I would have to go through an application process (part of which included the cost of a CRB check - at cost to myself). At no point was it indicated to me that BUPA would set maximum fee levels on the amount they would pay to providers.

I practice in [X] city centre. I was told last week that the maximum fee level BUPA will pay are £40 for a new patient, and £30 for a continuation patient. Up until now BUPA has paid my fees of [£65-£80] per new patient and [£45-£60] per continuation. I have found out that BUPA's own employed osteopaths in the city of London charge more than this. I hope you see fit to investigate what seems to me to be a restriction of competition. I look forward to hearing from you.