

Member of the public 33

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I have been a member of Bupa for many years but I am becoming increasingly concerned about the way they are operating.

Open Referral which removes my choice of consultant.

Specialist Teams who have to be consulted before treatment will be allowed or not as the case may be

The shortfall in payments that will have to be paid because of their cuts to the consultants' fees

My subscription has increased to £200 a month this year with a £200 excess and obviously I have to pay consultant fees for diagnosis. There are more and more treatments that they won't cover so I am constantly wondering what i am actually paying for.

I would like to change to another private medical insurer but this is not possible because they won't cover existing conditions. I have to remain with Bupa or have no private medical cover. A sad situation.