

**Member of public 2**

19 June 2012

Dear Sirs

I understand from BUPA my healthcare provider and from your enquiries team that the Competition Commission are looking into issues surrounding private health care.

Please could you forward my email immediately to the Competition Commission.

I underwent urgent surgery at Spire Hospital, [redacted] on [redacted] 2012 with less than a week's notice and was astounded to find that whereas my surgeon who is BUPA authorised had his fees covered in full, the anaesthetist provided by the [redacted] Anaesthetists Group was not and I am subject to a [over 3100] shortfall payment. When I queried this with BUPA they could not provide a BUPA authorised anaesthetist in [redacted] to work with my surgeon at Spire. The [redacted] Anaesthetist Group therefore would appear to have the monopoly on all private surgery in [redacted]. How can this be?

I also understand from reading the "Initial Submissions" link on the Competition Commission's website that BUPA have come under severe criticism from consultants who have not seen their fees increased in 15 years and I also note that there are no submissions from patients, who at the end of the day are forced to pay excesses not covered by their private health policies and whose fees have increased year on year.

I await your and the Competition Commission's comments on this lamentable situation.