In a survey of PMI customers, done for this retreat, ~30% said either they or their family have had NHS treatment in past 3 years.

### c. 1/3 of PMI customers have themselves or have family that have had NHS treatment in past 3 years

<table>
<thead>
<tr>
<th>Patients with PMI</th>
<th>Used NHS</th>
<th>Did not use NHS</th>
</tr>
</thead>
<tbody>
<tr>
<td>All areas</td>
<td>264</td>
<td>136</td>
</tr>
<tr>
<td>London &amp; Greater London</td>
<td>190</td>
<td>58</td>
</tr>
</tbody>
</table>

### Most frequent treatments where NHS used in preference to private hospital

- Orthopaedics
- Child birth
- Minor investigations
- Removal of minor growths
- Hypertension
- Endoscopy
- Minor surgery
- Tonsillitis
- Facial surgery
- Cyst removal
- Haemorrhoids
- Diverticulitis
- Crohns Disease
- Abdominal/Abdominal scan
- Polyps on uterus

1. For London or Greater London only. Excludes emergency and other treatments including Fracture, Allergy, A&E, Respiratory infection, Sprained ankle, Blocked tear duct, DNC and Chest pains.


**The Boston Consulting Group**
Topic(s) Covered: NHS treatment versus private treatment
Date of Fielding: 8th July - 12th July, 2008
Country: South East England
Base: All adults 18+ with private medical insurance
Sample size (weighted): N = 400, except where stated
Data tabulation: Top-line results, Gender, Age, Regions and HH income
Methodology: Online