



Enforcement Action taken in the period: 1 April 2020 to 31 March 2021

The Office for Product Safety and Standards (OPSS) is part of the Department for Business, Energy & Industrial Strategy and exercises the powers of the Secretary of State in relation to a range of regulations. Our approach to dealing with non-compliance by those we regulate and resolving potential product safety issues is set out in our [Enforcement Policy](#), which also sets out our approach to publishing details of our enforcement actions. The enforcement actions listed below were taken by OPSS in 2020-2021.

July 2020

Company:

NORDIC STYLE SWEDEN LIMITED

Action taken:

Notice of Remedial Actions, issued on 27 July 2020 under Regulation 11 of the Timber and Timber Products (Placing on the Market) Regulations 2013

Product:

Bedside Table (commodity code 9403500000). Product was imported from China and made from MDF.

Breached regulation details:

Regulation 4(b) of the Timber and Timber Products (Placing on the Market) Regulations 2013

Detail:

Nordic Style Sweden Limited failed to implement measures to ensure the timber used had been legally harvested.

March 2021

Online Seller:

FRUNIMALL DIRECT (based in China)

Action taken:

Recall Notice, issued on 12 March 2021 under Regulation 42(4) and Schedule 6, para 3 of the Electrical Equipment (Safety) Regulations 2016

Product:

Kemei Hair Clippers (model KM-809A)

Breached regulation details:

Regulation 8(1)(a), Regulation 8(1)(b)(ii), Regulation 18(1)(a)(b), Regulation 35, Regulation 35(3)(b) and Schedule 1, para 2(a) of the Electrical Equipment (Safety) Regulations 2016

Detail:

The product was sold with a non-compliant travel adapter. The adapter did not meet required dimensions under the relevant standards and possessed incorrect pin lengths. The product was also

non-compliant with labelling requirements, as it was not marked with a type, batch, serial number or other identifier, single postal address for the manufacturer, nor name and postal address of the importer.

OPSS received no response from the seller. The online marketplace removed the product listing and implemented a recall.

Details published in [Product Safety Database - Unsafe Product Report 12](#). Alert number 2012-0213.

Online Seller:

EVERWELL (based in China)

Action taken:

Recall Notice, issued on 12 March 2021 under Regulation 42(4) and Schedule 6, para 3 of the Electrical Equipment (Safety) Regulations 2016

Product:

Kemei Hair Clippers (model KM-809A)

Breached regulation details:

Regulation 8(1)(a), Regulation 8(1)(b)(ii), Regulation 18(1)(a)(b), Regulation 35, Regulation 35(3)(b) and Schedule 1, para 2(a) of the Electrical Equipment (Safety) Regulations 2016

Detail:

The product was sold with a non-compliant travel adapter. The adapter did not meet required dimensions under the relevant standards and possessed incorrect pin lengths.

The product was also non-compliant with labelling requirements, as it was not marked with a type, batch, serial number or other identifier, single postal address for the manufacturer, nor name and postal address of the importer.

OPSS received no response from the seller. The online marketplace removed the product listing and implemented a recall.

Details published in [Product Safety Database - Unsafe Product Report 12](#). Alert number 2012-0213.

Online Seller:

COMDRYEU (based in China)

Action taken:

Recall Notice, issued on 23 March 2021 under Regulation 42(4) and Schedule 6, 3 of the Electrical Equipment (Safety) Regulations 2016

Product:

Sorand Pool Immersion Heater (Branded: KY)

Breached regulation details:

Regulation 8(1)(a), Regulation 8(1)(b)(ii), Regulation 18(1)(a)(b), Regulation 9(1), Regulation 39(1), Schedule 1, para (1)(a) and Schedule 1, para (2)(a) of the Electrical Equipment (Safety) Regulations 2016

Detail:

The product had no IP rating shown, had accessible metallic parts separated from live parts by single insulation and was unearthed, posing a serious risk of electrocution.

The product was also non-compliant with labelling requirements, as it was not marked with a type, batch, serial number or other identifier, single postal address from the manufacturer, name and postal address of the importer, nor CE/UKCA marking.

Further, there were no accompanying instructions or safety information to meet the applicable Standard, and no information regarding rated voltage, frequency, or current shown on the product.

The online marketplace removed the product listing and implemented a recall.
Details published in [Unsafe Product Report 14](#). Alert number 2102-0140.