

Freedom of Information Statistics in Central Government (Q4 2020) tables

Table 1	<i>Number of non-routine information requests received from 1 October - 31 December 2020, and their status at time of monitoring</i>
Table 2	<i>Number of non-routine information requests received by monitored bodies, by quarter, since 1 October 2017</i>
Table 3	<i>Timeliness of response to non-routine information requests received by monitored bodies from 1 October - 31 December 2020</i>
Table 4	<i>Percentage of non-routine information requests received since 1 October 2017 that were answered 'in time', by quarter</i>
Table 5	<i>Initial outcomes of non-routine information requests received by monitored bodies from 1 October - 31 December 2020</i>
Table 6a	<i>Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 October 2017</i>
Table 6b	<i>Percentage of resolvable non-routine information requests received excluding procedural refusals that were granted in full, by quarter, since 1 October 2017</i>
Table 7	<i>Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 October - 31 December 2020</i>
Table 8	<i>Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 October - 31 December 2020</i>
Table 9	<i>Section 21 exemptions applied by monitored bodies when dealing with routine information requests received from 1 October - 31 December 2020</i>

Symbols and conventions

-	Not applicable
0	Nil
#	Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin of Bulletin gives full details

TABLE 1

Number of non-routine information requests received from 1 October - 31 December 2020, and their status at time of monitoring¹

Government body	Total requests received	Request status at time of monitoring ¹			Number handled under EIRs ³
		Processed	"On hold" or lapsed ²	Still being processed	
TOTAL for all monitored bodies	11,632	10,916	1	715	510
TOTAL for Departments of State only	7,845	7,309	0	536	237
TOTAL for other monitored bodies	3,787	3,607	1	179	273
Departments of State					
Attorney General's Office	64	64	0	0	0
Cabinet Office#	525	474	0	51	2
Department for Business, Energy and Industrial Strategy	259	244	0	15	53
Department for Digital, Culture, Media and Sport	177	152	0	25	2
Department for Education#	574	535	0	39	4
Department for Environment, Food and Rural Affairs	166	166	0	0	58
Department for International Trade	116	112	0	4	2
Department for Transport#	602	595	0	7	36
Department for Work and Pensions	619	606	0	13	1
Department of Health and Social Care	690	605	0	85	2
Foreign, Commonwealth and Development Office#	279	223	0	56	6
HM Treasury#	264	256	0	8	3
Home Office	1,102	1,008	0	94	1
Ministry of Defence#	1,021	908	0	113	1
Ministry of Housing, Communities and Local Government	246	239	0	7	56
Ministry of Justice	999	983	0	16	0
Northern Ireland Office	46	46	0	0	1
Scotland Office	44	43	0	1	0
UK Export Finance	33	31	0	2	9
Wales Office	19	19	0	0	0

TABLE 1 continued**Number of non-routine information requests received from 1 October - 31 December 2020, and their status at time of monitoring¹**

Government body	Total requests received	Request status at time of monitoring ¹			Number handled under EIRs ³
		Processed	"On hold" or lapsed ²	Still being processed	
Other bodies included in monitoring					
Charity Commission	445	441	0	4	0
Competition and Markets Authority	45	45	0	0	0
Crown Prosecution Service	146	146	0	0	0
Debt Management Office	6	6	0	0	0
Food Standards Agency	38	38	0	0	0
Government Legal Department	41	40	0	1	0
Health and Safety Executive	950	911	0	39	87
HM Land Registry	76	76	0	0	1
HM Revenue and Customs [#]	750	742	0	8	2
National Archives	523	414	1	108	0
National Savings and Investments	27	27	0	0	0
Office for National Statistics	343	343	0	0	0
Office for Standards in Education, Children's Services and Skills	66	66	0	0	0
Office of Gas and Electricity Markets	141	137	0	4	98
Office of Rail and Road	33	31	0	2	0
Rural Payments Agency	85	72	0	13	83
Serious Fraud Office	36	36	0	0	0
Water Services Regulation Authority	36	36	0	0	2

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Monitoring returns were submitted to the Cabinet Office (CO) during February 2021.

2 - Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

3 - The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FOI Act.

TABLE 2
Number of non-routine information requests received by monitored bodies, by quarter, since 1 October 2017

Government body	2017				2018				2019				2020			
	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec			
TOTAL for all monitored bodies	11,883	13,615	12,169	12,123	12,066	13,224	11,137	12,936	11,885	12,408	9,205	11,042	11,632			
TOTAL for Departments of State only	8,252	9,731	8,280	8,226	8,227	8,918	7,431	9,221	8,139	8,520	6,433	7,915	7,845			
TOTAL for other monitored bodies	3,631	3,884	3,889	3,897	3,839	4,306	3,706	3,715	3,746	3,888	2,772	3,127	3,787			
Departments of State																
Attorney General's Office	54	45	49	72	61	83	50	93	51	65	42	61	64			
Cabinet Office#	412	437	359	370	407	433	344	555	425	625	552	528	525			
Department for Business, Energy and Industrial Strategy	227	241	219	207	241	229	191	228	224	219	128	242	259			
Department for Digital, Culture, Media and Sport	144	143	141	131	148	140	118	151	142	123	126	184	177			
Department for Education#	521	898	760	662	694	709	567	812	1,114	640	442	636	574			
Department for Environment, Food and Rural Affairs	242	262	192	224	193	197	168	232	180	209	143	214	166			
Department for Exiting the European Union	271	172	136	164	130	140	87	103	73	35	-	-	-			
Department for International Development	147	132	100	132	126	122	100	134	80	107	94	87	-			
Department for International Trade	183	153	105	127	91	126	88	157	118	126	81	138	116			
Department for Transport#	645	688	576	613	609	836	483	624	500	603	497	593	602			
Department for Work and Pensions	1,074	1,681	1,171	1,033	937	1,120	839	969	726	811	424	548	619			
Department of Health and Social Care	269	313	248	202	213	248	182	267	247	311	633	661	690			
Foreign and Commonwealth Office#	334	357	342	369	310	320	291	345	271	330	220	182	-			
Foreign, Commonwealth and Development Office#	-	-	-	-	-	-	-	-	-	-	-	71	279			
HM Treasury#	286	262	213	241	275	262	224	313	209	248	187	222	264			
Home Office	907	1,053	1,135	1,007	1,126	1,189	1,098	1,239	1,220	1,222	891	1,047	1,102			
Ministry of Defence#	1,090	1,245	1,089	1,017	1,051	1,109	1,019	1,186	1,042	1,150	871	1,053	1,021			
Ministry of Housing, Communities and Local Government	208	250	210	221	245	207	221	240	212	240	229	276	246			
Ministry of Justice	1,022	1,145	1,044	1,263	1,196	1,286	1,187	1,335	1,143	1,246	757	1,009	999			
Northern Ireland Office	64	91	73	67	60	56	62	89	53	68	35	51	46			
Scotland Office	74	84	55	43	53	49	59	75	49	64	24	46	44			
UK Export Finance	24	26	27	22	19	17	17	18	27	36	35	36	33			
Wales Office	54	53	36	39	42	40	36	56	33	42	22	30	19			

TABLE 2 continued
Number of non-routine information requests received by monitored bodies, by quarter, since 1 October 2017

Government body	2017				2018				2019				2020			
	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec			
Other bodies included in monitoring																
Charity Commission	171	195	175	152	178	166	186	180	166	197	191	302	445			
Competition and Markets Authority	29	31	31	33	36	37	35	31	31	26	32	36	45			
Crown Prosecution Service	210	283	197	184	181	157	150	140	155	183	147	155	146			
Debt Management Office	11	15	13	21	11	13	11	6	4	13	13	14	6			
Food Standards Agency	48	48	39	54	52	45	47	35	37	40	26	37	38			
Government Legal Department	92	69	74	59	55	64	47	42	46	68	37	42	41			
Health and Safety Executive	1,157	1,224	1,235	1,214	1,159	1,224	1,106	1,198	1,202	1,271	815	1,007	950			
HM Land Registry	72	88	102	103	88	114	68	99	101	86	62	82	76			
HM Revenue and Customs#	475	595	557	604	572	729	592	544	445	573	414	428	750			
National Archives	763	730	858	881	926	1,078	927	896	931	781	496	443	523			
National Savings and Investments	18	26	18	13	17	18	15	14	17	13	25	20	27			
Office for National Statistics	135	125	118	131	138	170	79	126	155	141	207	218	343			
Office for Standards in Education, Children's Services and Skills	148	146	175	123	130	157	107	101	133	118	74	53	66			
Office of Gas and Electricity Markets	152	121	110	109	101	149	141	96	105	125	56	105	141			
Office of Rail and Road	33	38	47	43	46	39	36	42	44	56	37	41	33			
Rural Payments Agency	54	77	64	61	69	73	83	88	107	104	77	91	85			
Serious Fraud Office	36	40	42	73	33	44	40	41	33	51	38	27	36			
Water Services Regulation Authority	27	33	34	39	47	29	36	36	34	42	25	26	36			

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

TABLE 3

Timeliness of response to non-routine information requests received by monitored bodies from 1 October - 31 December 2020

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
TOTAL for all monitored bodies	11,631	9,486	743	1,402	82%	88%
TOTAL for Departments of State only	7,845	6,227	565	1,053	79%	87%
TOTAL for other monitored bodies	3,786	3,259	178	349	86%	91%
Departments of State						
Attorney General's Office	64	63	1	0	98%	100%
Cabinet Office#	525	416	56	53	79%	90%
Department for Business, Energy and Industrial Strategy	259	170	31	58	66%	78%
Department for Digital, Culture, Media and Sport	177	133	29	15	75%	92%
Department for Education#	574	373	22	179	65%	69%
Department for Environment, Food and Rural Affairs	166	161	5	0	97%	100%
Department for International Trade	116	73	26	17	63%	85%
Department for Transport#	602	536	33	33	89%	95%
Department for Work and Pensions	619	563	8	48	91%	92%
Department of Health and Social Care	690	463	26	201	67%	71%
Foreign, Commonwealth and Development Office#	279	149	71	59	53%	79%
HM Treasury#	264	242	16	6	92%	98%
Home Office	1,102	890	131	81	81%	93%
Ministry of Defence#	1,021	745	61	215	73%	79%
Ministry of Housing, Communities and Local Government	246	204	34	8	83%	97%
Ministry of Justice	999	920	11	68	92%	93%
Northern Ireland Office	46	45	0	1	98%	98%
Scotland Office	44	42	1	1	95%	98%
UK Export Finance	33	20	3	10	61%	70%
Wales Office	19	19	0	0	100%	100%

TABLE 3 continued

Timeliness of response to non-routine information requests received by monitored bodies from 1 October - 31 December 2020

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response ¹			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
Other bodies included in monitoring						
Charity Commission	445	402	0	43	90%	90%
Competition and Markets Authority	45	44	0	1	98%	98%
Crown Prosecution Service	146	126	3	17	86%	88%
Debt Management Office	6	6	0	0	100%	100%
Food Standards Agency	38	35	3	0	92%	100%
Government Legal Department	41	34	0	7	83%	83%
Health and Safety Executive	950	858	8	84	90%	91%
HM Land Registry	76	73	0	3	96%	96%
HM Revenue and Customs#	750	720	1	29	96%	96%
National Archives^	522	267	151	104	51%	80%
National Savings and Investments	27	25	1	1	93%	96%
Office for National Statistics	343	335	0	8	98%	98%
Office for Standards in Education, Children's Services and Skills	66	63	2	1	95%	98%
Office of Gas and Electricity Markets	141	129	2	10	91%	93%
Office of Rail and Road	33	29	4	0	88%	100%
Rural Payments Agency	85	41	3	41	48%	52%
Serious Fraud Office	36	36	0	0	100%	100%
Water Services Regulation Authority	36	36	0	0	100%	100%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

^ - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

2 - "Permitted extensions" include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 4 continued
Percentage of non-routine information requests received since 1 October 2017 that were answered 'in time', by quarter¹

Government body	2017				2018				2019				2020			
	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec			
Other bodies included in monitoring																
Charity Commission	87%	67%	67%	76%	90%	96%	97%	95%	94%	98%	95%	96%	90%			
Competition and Markets Authority	100%	100%	90%	100%	100%	97%	97%	97%	97%	92%	100%	100%	98%			
Crown Prosecution Service	96%	96%	98%	98%	94%	97%	95%	99%	98%	95%	97%	94%	88%			
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Food Standards Agency	100%	98%	97%	98%	98%	100%	96%	100%	100%	98%	92%	97%	100%			
Government Legal Department	98%	94%	93%	95%	100%	86%	87%	100%	87%	87%	97%	79%	83%			
Health and Safety Executive	93%	95%	92%	92%	90%	92%	94%	95%	96%	89%	80%	72%	91%			
HM Land Registry	99%	99%	96%	100%	99%	98%	91%	100%	100%	90%	98%	94%	96%			
HM Revenue and Customs#	98%	96%	96%	96%	97%	95%	95%	96%	96%	92%	89%	94%	96%			
National Archives [^]	95%	97%	97%	95%	90%	90%	92%	88%	91%	80%	76%	85%	80%			
National Savings and Investments	78%	96%	100%	100%	100%	94%	100%	100%	100%	100%	92%	85%	96%			
Office for National Statistics	90%	94%	96%	98%	99%	98%	96%	94%	95%	97%	96%	98%	98%			
Office for Standards in Education, Children's Services and Skills	95%	97%	97%	94%	100%	99%	97%	99%	99%	97%	100%	98%	98%			
Office of Gas and Electricity Markets	93%	92%	65%	61%	87%	95%	94%	97%	100%	99%	98%	99%	93%			
Office of Rail and Road	97%	100%	94%	95%	98%	90%	97%	98%	98%	93%	100%	100%	100%			
Rural Payments Agency	96%	99%	94%	90%	99%	99%	90%	86%	93%	83%	95%	82%	52%			
Serious Fraud Office	100%	100%	100%	100%	97%	100%	100%	100%	97%	92%	92%	96%	100%			
Water Services Regulation Authority	100%	100%	100%	64%	81%	93%	97%	97%	100%	95%	96%	96%	100%			

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, and those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - A request is "in time" if it was answered within the statutory response deadline, or within a permitted extension to this deadline, which include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 5
Initial outcomes of non-routine information requests received by monitored bodies from 1 October - 31 December 2020

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding procedural refusals ⁶	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals ⁶ granted in full	Percentage of resolvable requests excluding procedural refusals ⁶ withheld in
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵				Granted in full	Partially withheld	Fully withheld (excluding procedural refusals ⁶)	Response not yet provided ⁵		
TOTAL for all monitored bodies	11,631	681	2,522	8,428	3,193	1,396	3,124	715	38%	37%	7,075	3,193	1,396	1,771	715	45%	25%
TOTAL for Departments of State only	7,845	532	1,688	5,625	2,208	835	2,046	536	39%	36%	4,441	2,208	835	862	536	50%	19%
TOTAL for other monitored bodies	3,786	149	834	2,803	985	561	1,078	179	35%	38%	2,634	985	561	909	179	37%	35%
Departments of State																	
Attorney General's Office	64	4	34	26	12	5	9	0	46%	35%	20	12	5	3	0	60%	15%
Cabinet Office#	525	18	186	321	67	32	171	51	21%	53%	247	67	32	97	51	27%	39%
Department for Business, Energy and Industrial Strategy	259	3	47	209	63	46	85	15	30%	41%	167	63	46	43	15	38%	26%
Department for Digital, Culture, Media and Sport	177	6	68	103	20	21	37	25	19%	36%	76	20	21	10	25	26%	13%
Department for Education#	574	90	104	380	214	69	58	39	56%	15%	357	214	69	35	39	60%	10%
Department for Environment, Food and Rural Affairs	166	8	39	119	41	31	47	0	34%	39%	102	41	31	30	0	40%	29%
Department for International Trade	116	0	32	84	16	25	39	4	19%	46%	65	16	25	20	4	25%	31%
Department for Transport#	602	6	105	491	273	99	112	7	56%	23%	445	273	99	66	7	61%	15%
Department for Work and Pensions	619	38	105	476	212	37	214	13	45%	45%	353	212	37	91	13	60%	26%
Department of Health and Social Care	690	38	223	429	104	59	181	85	24%	42%	314	104	59	66	85	33%	21%
Foreign, Commonwealth and Development Office#	279	2	68	209	29	45	79	56	14%	38%	150	29	45	20	56	19%	13%
HM Treasury#	264	20	79	165	51	26	80	8	31%	48%	117	51	26	32	8	44%	27%
Home Office	1,102	113	208	781	358	74	255	94	46%	33%	615	358	74	89	94	58%	14%
Ministry of Defence#	1,021	93	149	779	355	81	230	113	46%	30%	608	355	81	59	113	58%	10%
Ministry of Housing, Communities and Local Government	246	0	52	194	54	50	83	7	28%	43%	169	54	50	58	7	32%	34%
Ministry of Justice	999	92	156	751	277	114	344	16	37%	46%	543	277	114	136	16	51%	25%
Northern Ireland Office	46	0	8	38	19	8	11	0	50%	29%	31	19	8	4	0	61%	13%
Scotland Office	44	0	12	32	22	4	5	1	69%	16%	28	22	4	1	1	79%	4%
UK Export Finance	33	1	9	23	8	9	4	2	35%	17%	21	8	9	2	2	38%	10%
Wales Office	19	0	4	15	13	0	2	0	87%	13%	13	13	0	0	0	100%	0%

TABLE 5 continued
Initial outcomes of non-routine information requests received by monitored bodies from 1 October - 31 December 2020

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request					Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding procedural refusals ⁶	Initial outcome of request					Percentage of resolvable requests excluding procedural refusals ⁶ granted in full	Percentage of resolvable requests excluding procedural refusals ⁶ withheld in
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵	Granted in full				Partially withheld	Fully withheld ⁴	Response not yet provided ⁵				
Other bodies included in monitoring																			
Charity Commission	445	4	56	385	52	257	72	4	14%	19%	376	52	257	63	4	14%	17%		
Competition and Markets Authority	45	0	0	45	13	8	24	0	29%	53%	41	13	8	20	0	32%	49%		
Crown Prosecution Service	146	15	8	123	45	14	64	0	37%	52%	80	45	14	21	0	56%	26%		
Debt Management Office	6	0	0	6	3	2	1	0	50%	17%	5	3	2	0	0	60%	0%		
Food Standards Agency	38	7	5	26	7	14	5	0	27%	19%	24	7	14	3	0	29%	13%		
Government Legal Department	41	0	10	31	13	8	9	1	42%	29%	28	13	8	6	1	46%	21%		
Health and Safety Executive	950	21	368	561	252	70	200	39	45%	36%	552	252	70	191	39	46%	35%		
HM Land Registry	76	2	14	60	36	20	4	0	60%	7%	59	36	20	3	0	61%	5%		
HM Revenue and Customs#	750	25	90	635	139	25	463	8	22%	73%	550	139	25	378	8	25%	69%		
National Archives	522	30	56	436	144	36	148	108	33%	34%	435	144	36	147	108	33%	34%		
National Savings and Investments	27	1	4	22	18	2	2	0	82%	9%	20	18	2	0	0	90%	0%		
Office for National Statistics	343	0	154	189	136	25	28	0	72%	15%	189	136	25	28	0	72%	15%		
Office for Standards in Education, Children's Services and Ski	66	4	6	56	18	16	22	0	32%	39%	50	18	16	16	0	36%	32%		
Office of Gas and Electricity Markets	141	2	23	116	63	38	11	4	54%	9%	116	63	38	11	4	54%	9%		
Office of Rail and Road	33	4	4	25	15	3	5	2	60%	20%	25	15	3	5	2	60%	20%		
Rural Payments Agency	85	33	16	36	7	6	10	13	19%	28%	36	7	6	10	13	19%	28%		
Serious Fraud Office	36	1	6	29	10	10	9	0	34%	31%	26	10	10	6	0	38%	23%		
Water Services Regulation Authority	36	0	14	22	14	7	1	0	64%	5%	22	14	7	1	0	64%	5%		

Notes
- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

- 1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.
- 2 - "Advice and assistance" would be provided to a requester when the body "reasonably requires further information in order to identify and locate the information requested". See section 1(3) of the Freedom of Information Act for further details.
- 3 - "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.
- 4 - "Fully withheld" requests include those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.
- 5 - This table counts as "resolvable" all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases.
- 6 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 6a
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 October 2017¹

Government body	2017		2018			2019				2020			
	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec
TOTAL for all monitored bodies	44%	43%	44%	42%	43%	44%	42%	40%	43%	40%	37%	40%	38%
TOTAL for Departments of State only	43%	41%	44%	42%	43%	44%	42%	39%	44%	41%	37%	39%	39%
TOTAL for other monitored bodies	47%	47%	44%	43%	44%	45%	42%	42%	40%	36%	37%	42%	35%
Departments of State													
Attorney General's Office	42%	83%	62%	30%	71%	57%	62%	34%	27%	62%	41%	54%	46%
Cabinet Office#	34%	22%	27%	25%	30%	28%	31%	24%	25%	17%	19%	23%	21%
Department for Business, Energy and Industrial Strategy	28%	37%	32%	27%	39%	33%	35%	30%	30%	41%	33%	29%	30%
Department for Digital, Culture, Media and Sport	20%	45%	32%	35%	24%	31%	17%	21%	29%	37%	25%	20%	19%
Department for Education#	58%	49%	54%	55%	57%	57%	58%	44%	67%	63%	57%	64%	56%
Department for Environment, Food and Rural Affairs	38%	43%	38%	39%	33%	41%	32%	21%	30%	27%	26%	26%	34%
Department for Exiting the European Union	14%	26%	17%	22%	37%	43%	46%	28%	24%	35%	-	-	-
Department for International Development	44%	42%	48%	40%	52%	51%	44%	41%	58%	44%	51%	57%	-
Department for International Trade	15%	26%	27%	23%	35%	29%	41%	28%	31%	33%	34%	17%	19%
Department for Transport#	59%	60%	59%	59%	57%	57%	59%	53%	57%	54%	52%	50%	56%
Department for Work and Pensions	56%	39%	55%	50%	54%	57%	45%	50%	51%	49%	34%	43%	45%
Department of Health and Social Care	38%	41%	38%	29%	27%	38%	37%	26%	32%	31%	19%	30%	24%
Foreign and Commonwealth Office#	19%	25%	22%	22%	18%	22%	21%	24%	23%	20%	17%	17%	-
Foreign, Commonwealth and Development Office#	-	-	-	-	-	-	-	-	-	-	-	26%	14%
HM Treasury#	25%	44%	44%	37%	35%	41%	43%	31%	34%	35%	39%	30%	31%
Home Office	40%	39%	36%	35%	44%	39%	38%	36%	38%	35%	42%	39%	46%
Ministry of Defence#	48%	48%	49%	49%	41%	43%	46%	45%	45%	49%	48%	46%	46%
Ministry of Housing, Communities and Local Government	42%	34%	37%	41%	42%	42%	38%	35%	37%	40%	26%	24%	28%
Ministry of Justice	38%	32%	36%	38%	34%	37%	37%	40%	38%	40%	35%	37%	37%
Northern Ireland Office	57%	42%	66%	30%	53%	49%	48%	28%	30%	30%	50%	53%	50%
Scotland Office	61%	69%	70%	48%	63%	53%	78%	51%	73%	71%	95%	91%	69%
UK Export Finance	32%	43%	73%	54%	50%	29%	31%	27%	14%	38%	46%	35%	35%
Wales Office	72%	75%	59%	55%	92%	90%	84%	63%	63%	84%	88%	85%	87%

TABLE 6a continued
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 October 2017¹

Government body	2017		2018			2019				2020			
	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec
Other bodies included in monitoring													
Charity Commission	30%	25%	26%	21%	45%	34%	29%	17%	24%	18%	20%	24%	14%
Competition and Markets Authority	48%	55%	43%	28%	42%	29%	23%	39%	31%	44%	43%	40%	29%
Crown Prosecution Service	37%	47%	41%	48%	33%	34%	34%	27%	41%	43%	34%	46%	37%
Debt Management Office	56%	82%	22%	53%	36%	20%	44%	67%	50%	50%	69%	75%	50%
Food Standards Agency	68%	53%	52%	43%	51%	50%	59%	58%	70%	47%	61%	32%	27%
Government Legal Department	39%	43%	43%	39%	40%	41%	27%	46%	46%	45%	42%	43%	42%
Health and Safety Executive	50%	51%	45%	45%	42%	43%	46%	42%	45%	39%	34%	40%	45%
HM Land Registry	75%	67%	74%	81%	83%	82%	75%	63%	76%	61%	84%	63%	60%
HM Revenue and Customs#	29%	33%	30%	37%	41%	48%	36%	38%	39%	36%	34%	32%	22%
National Archives	50%	47%	52%	43%	39%	41%	44%	43%	28%	28%	32%	49%	33%
National Savings and Investments	69%	72%	81%	67%	93%	100%	57%	86%	67%	69%	27%	65%	82%
Office for National Statistics	77%	71%	74%	82%	92%	84%	67%	80%	81%	82%	65%	72%	72%
Office for Standards in Education, Children's Services and Skills	11%	22%	8%	22%	13%	15%	11%	13%	11%	19%	25%	32%	32%
Office of Gas and Electricity Markets	93%	82%	66%	64%	69%	63%	49%	57%	53%	42%	57%	64%	54%
Office of Rail and Road	53%	42%	44%	24%	34%	39%	26%	31%	29%	47%	74%	63%	60%
Rural Payments Agency	62%	68%	41%	41%	58%	45%	35%	54%	19%	33%	30%	28%	19%
Serious Fraud Office	38%	33%	31%	22%	33%	34%	55%	55%	57%	29%	25%	35%	34%
Water Services Regulation Authority	83%	83%	86%	86%	74%	75%	81%	46%	75%	58%	55%	68%	64%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

TABLE 6b

Percentage of resolvable non-routine information requests received excluding procedural refusals² that were granted in full, by quarter, since 1 October 2017¹

Government body	2017		2018			2019				2020			
	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec
TOTAL for all monitored bodies	54%	54%	53%	52%	53%	53%	51%	50%	51%	48%	45%	48%	45%
TOTAL for Departments of State only	55%	55%	57%	55%	56%	56%	55%	53%	56%	52%	47%	49%	50%
TOTAL for other monitored bodies	51%	51%	48%	47%	47%	48%	45%	45%	42%	40%	40%	45%	37%
Departments of State													
Attorney General's Office	45%	86%	72%	56%	77%	59%	67%	48%	30%	64%	45%	60%	60%
Cabinet Office#	47%	29%	39%	32%	41%	37%	38%	30%	30%	20%	23%	30%	27%
Department for Business, Energy and Industrial Strategy	38%	44%	42%	36%	52%	39%	44%	44%	40%	50%	39%	39%	38%
Department for Digital, Culture, Media and Sport	27%	53%	43%	54%	39%	42%	28%	38%	41%	48%	35%	27%	26%
Department for Education#	71%	61%	65%	61%	64%	64%	67%	62%	71%	67%	62%	70%	60%
Department for Environment, Food and Rural Affairs	42%	44%	50%	49%	49%	50%	43%	28%	40%	35%	32%	30%	40%
Department for Exiting the European Union	19%	29%	32%	28%	47%	48%	52%	33%	28%	43%	-	-	-
Department for International Development	61%	61%	71%	66%	75%	70%	74%	71%	81%	68%	70%	70%	-
Department for International Trade	29%	30%	38%	46%	49%	38%	51%	39%	41%	43%	42%	21%	25%
Department for Transport#	66%	68%	67%	66%	65%	66%	67%	63%	65%	64%	57%	54%	61%
Department for Work and Pensions	67%	68%	67%	60%	68%	71%	60%	68%	66%	64%	41%	57%	60%
Department of Health and Social Care	53%	57%	51%	43%	44%	54%	51%	43%	47%	44%	36%	43%	33%
Foreign and Commonwealth Office#	26%	31%	27%	31%	24%	28%	28%	33%	29%	28%	25%	21%	-
Foreign, Commonwealth and Development Office#	-	-	-	-	-	-	-	-	-	-	-	39%	19%
HM Treasury#	34%	61%	59%	58%	49%	53%	53%	47%	42%	42%	47%	37%	44%
Home Office	52%	52%	49%	51%	55%	53%	51%	52%	53%	45%	54%	53%	58%
Ministry of Defence#	55%	61%	61%	60%	51%	54%	58%	55%	56%	58%	58%	57%	58%
Ministry of Housing, Communities and Local Government	51%	40%	45%	52%	46%	45%	42%	44%	45%	47%	31%	29%	32%
Ministry of Justice	59%	46%	54%	58%	55%	54%	55%	56%	59%	57%	48%	52%	51%
Northern Ireland Office	75%	64%	91%	50%	74%	69%	65%	46%	46%	33%	63%	58%	61%
Scotland Office	65%	77%	81%	64%	69%	78%	82%	67%	91%	71%	95%	91%	79%
UK Export Finance	35%	43%	79%	54%	55%	33%	31%	27%	18%	43%	57%	41%	38%
Wales Office	85%	90%	84%	89%	94%	90%	89%	79%	80%	90%	88%	85%	100%

TABLE 6b continued

Percentage of resolvable non-routine information requests received excluding procedural refusals² that were granted in full, by quarter, since 1 October 2017¹

Government body	2017				2018				2019				2020			
	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec			
Other bodies included in monitoring																
Charity Commission	32%	28%	28%	22%	48%	35%	31%	20%	24%	20%	22%	25%	14%			
Competition and Markets Authority	52%	57%	45%	30%	48%	29%	23%	42%	36%	52%	43%	40%	32%			
Crown Prosecution Service	62%	66%	64%	68%	52%	59%	63%	49%	58%	64%	61%	70%	56%			
Debt Management Office	63%	82%	22%	53%	36%	22%	44%	67%	50%	50%	69%	82%	60%			
Food Standards Agency	77%	59%	52%	53%	56%	68%	61%	61%	90%	58%	64%	37%	29%			
Government Legal Department	41%	45%	43%	43%	40%	44%	29%	47%	53%	47%	42%	43%	46%			
Health and Safety Executive	50%	51%	45%	46%	42%	43%	46%	43%	46%	39%	35%	40%	46%			
HM Land Registry	75%	70%	76%	82%	86%	82%	80%	66%	78%	65%	84%	65%	61%			
HM Revenue and Customs#	40%	43%	41%	48%	56%	59%	45%	49%	53%	48%	42%	42%	25%			
National Archives	50%	47%	52%	43%	39%	41%	44%	43%	28%	28%	32%	49%	33%			
National Savings and Investments	69%	72%	81%	67%	93%	100%	57%	100%	67%	69%	35%	76%	90%			
Office for National Statistics	77%	71%	75%	82%	92%	86%	67%	80%	84%	82%	65%	72%	72%			
Office for Standards in Education, Children's Services and Skills	12%	24%	10%	23%	15%	16%	13%	14%	13%	22%	31%	37%	36%			
Office of Gas and Electricity Markets	97%	85%	67%	66%	70%	64%	50%	58%	54%	43%	58%	67%	54%			
Office of Rail and Road	56%	45%	47%	25%	34%	41%	28%	33%	30%	47%	74%	63%	60%			
Rural Payments Agency	66%	68%	41%	41%	58%	45%	37%	54%	21%	33%	30%	28%	19%			
Serious Fraud Office	42%	37%	32%	43%	36%	41%	70%	63%	57%	30%	28%	37%	38%			
Water Services Regulation Authority	83%	83%	90%	86%	77%	79%	81%	46%	75%	60%	55%	72%	64%			

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 7

Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 October - 31 December 2020

Government body	Total "resolvable" requests ¹	Total requests where information was fully withheld	Reason for fully withholding information				Information is exempt / excepted ⁴
			Procedural refusals ⁵			Cost of response would exceed cost limit ³	
			Vexatious Fol request ²	Repeated Fol request ²			
TOTAL for all monitored bodies	8,428	3,124	67	46	1,240	1,771	
TOTAL for Departments of State only	5,625	2,046	50	44	1,090	862	
TOTAL for other monitored bodies	2,803	1,078	17	2	150	909	
Departments of State							
Attorney General's Office	26	9	1	5	0	3	
Cabinet Office#	321	171	7	9	58	97	
Department for Business, Energy and Industrial Strategy	209	85	4	0	38	43	
Department for Digital, Culture, Media and Sport	103	37	0	0	27	10	
Department for Education#	380	58	1	0	22	35	
Department for Environment, Food and Rural Affairs	119	47	0	0	17	30	
Department for International Trade	84	39	0	0	19	20	
Department for Transport#	491	112	5	1	40	66	
Department for Work and Pensions	476	214	4	9	110	91	
Department of Health and Social Care	429	181	1	9	105	66	
Foreign, Commonwealth and Development Office#	209	79	2	1	56	20	
HM Treasury#	165	80	6	2	40	32	
Home Office	781	255	0	2	164	89	
Ministry of Defence#	779	230	15	2	154	59	
Ministry of Housing, Communities and Local Government	194	83	2	0	23	58	
Ministry of Justice	751	344	2	4	202	136	
Northern Ireland Office	38	11	0	0	7	4	
Scotland Office	32	5	0	0	4	1	
UK Export Finance	23	4	0	0	2	2	
Wales Office	15	2	0	0	2	0	

TABLE 7 continued

Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 October - 31 December 2020

Government body	Total "resolvable" requests ¹	Total requests where information was fully withheld	Reason for fully withholding information				Information is exempt / excepted ⁴
			Procedural refusals ⁵			Cost of response would exceed cost limit ³	
			Vexatious FoI request ²	Repeated FoI request ²	Information is exempt / excepted ⁴		
Other bodies included in monitoring							
Charity Commission	385	72	1	0	8	63	
Competition and Markets Authority	45	24	0	0	4	20	
Crown Prosecution Service	123	64	3	0	40	21	
Debt Management Office	6	1	0	0	1	0	
Food Standards Agency	26	5	0	0	2	3	
Government Legal Department	31	9	1	0	2	6	
Health and Safety Executive	561	200	0	0	9	191	
HM Land Registry	60	4	0	0	1	3	
HM Revenue and Customs#	635	463	11	2	72	378	
National Archives	436	148	0	0	1	147	
National Savings and Investments	22	2	0	0	2	0	
Office for National Statistics	189	28	0	0	0	28	
Office for Standards in Education, Children's Services and Skills	56	22	1	0	5	16	
Office of Gas and Electricity Markets	116	11	0	0	0	11	
Office of Rail and Road	25	5	0	0	0	5	
Rural Payments Agency	36	10	0	0	0	10	
Serious Fraud Office	29	9	0	0	3	6	
Water Services Regulation Authority	22	1	0	0	0	1	

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - Where a request for information is vexatious or repeated, public authorities are not obliged to release the information being sought. See Section 14 of the FOI Act.

3 - Section 12 of the FOI Act states that public authorities are not obliged to release information where the cost of complying with the request would exceed the appropriate limit. This limit is set in secondary legislation at £600 for central government departments.

4 - In these cases, the requested information was deemed to fall in one or more of the categories of exempt information ("exemptions") listed in Part II of the FOI Act, or under one of the corresponding "exceptions to the duty to disclose environmental information" in Part 3 of the EIRs.

5 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 8 continued

Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 October - 31 December 2020

Government body	Total requests where one or more exemptions / exceptions were applied ¹	Exemptions listed in Part 2 of the FoI Act ²																							
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies dealing with security matters	S.24 - National security	S.26 - Défence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions	
Other bodies included in monitoring																									
Charity Commission	320	0	0	0	0	0	0	0	0	0	50	5	0	0	1	0	0	0	267	8	1	0	0	0	0
Competition and Markets Authority	28	1	0	0	0	0	0	0	0	0	16	0	0	0	0	0	0	0	6	0	0	0	0	12	0
Crown Prosecution Service	35	5	0	0	0	0	0	0	0	5	2	1	0	0	1	0	0	0	26	0	0	0	0	0	0
Debt Management Office	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0
Food Standards Agency	17	2	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	1	10	0	0	7	0	0	0
Government Legal Department	14	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	7	3	0	4	0	0	0
Health and Safety Executive	261	0	0	0	1	0	0	0	0	144	8	0	0	0	0	0	0	0	99	14	1	0	1	33	0
HM Land Registry	23	1	0	0	0	0	0	0	0	0	10	0	0	0	0	0	0	0	18	0	0	1	0	0	0
HM Revenue and Customs#	403	11	0	0	0	0	2	0	1	0	10	0	0	0	3	1	0	0	14	0	1	2	363	1	0
National Archives	183	0	0	10	2	0	7	0	0	0	51	0	0	0	0	1	1	83	161	48	0	3	0	0	0
National Savings and Investments	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0
Office for National Statistics	53	28	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	10	0	0	0	14	0	0
Office for Standards in Education, Children's Services and Skills	32	4	0	0	0	2	0	0	0	0	8	0	6	0	0	0	0	2	19	0	1	0	0	0	0
Office of Gas and Electricity Markets	49	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	2	0	0	0	4	51	0
Office of Rail and Road	8	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	8	0	0	1	0	8	0
Rural Payments Agency	16	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	15
Serious Fraud Office	16	0	0	1	0	0	0	0	0	1	9	0	0	0	0	0	0	0	5	0	0	0	0	0	0
Water Services Regulation Authority	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6	0	0	0	2	0	0

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - A single request can be subject to more than one exemption. Therefore, the total number of individual exemptions used may be greater than the number of requests to which exemptions were applied.

2 - "Exemptions" refers to the provisions in Part 2 of the Freedom of Information Act (and the similar "exceptions" in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.

The exemption described in section 21 of the Act ("Information accessible ... by other means") is not listed here, because requests falling under this exemption do not meet the formal definition of a "non-routine" request and therefore are not counted in these monitoring statistics.

The exemption listed at section 39 of the Freedom of Information Act ("Environmental Information") effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

TABLE 9

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 October - 31 December 2020

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
TOTAL for all monitored bodies	751	674	77	90%
TOTAL for Departments of State only	522	453	69	87%
TOTAL for other monitored bodies	229	221	8	97%
Departments of State				
Attorney General's Office	2	2	0	100%
Cabinet Office#	72	56	16	78%
Department for Business, Energy and Industrial Strategy	11	10	1	91%
Department for Digital, Culture, Media and Sport	9	8	1	89%
Department for Education#	42	36	6	86%
Department for Environment, Food and Rural Affairs	10	10	0	100%
Department for International Trade	8	7	1	88%
Department for Transport#	58	52	6	90%
Department for Work and Pensions	28	27	1	96%
Department of Health and Social Care	43	25	18	58%
Foreign, Commonwealth and Development Office#	9	7	2	78%
HM Treasury#	20	20	0	100%
Home Office	68	59	9	87%
Ministry of Defence#	48	44	4	92%
Ministry of Housing, Communities and Local Government	7	7	0	100%
Ministry of Justice	85	81	4	95%
Northern Ireland Office	0	0	0	-
Scotland Office	0	0	0	-
UK Export Finance	1	1	0	100%
Wales Office	1	1	0	100%

TABLE 9 continued

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 October - 31 December 2020

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
<i>Other bodies included in monitoring</i>				
Charity Commission	14	13	1	93%
Competition and Markets Authority	1	1	0	100%
Crown Prosecution Service	6	6	0	100%
Debt Management Office	2	2	0	100%
Food Standards Agency	0	0	0	-
Government Legal Department	27	26	1	96%
Health and Safety Executive	5	5	0	100%
HM Land Registry	52	50	2	96%
HM Revenue and Customs#	21	20	1	95%
National Archives	1	1	0	100%
National Savings and Investments	0	0	0	-
Office for National Statistics	86	85	1	99%
Office for Standards in Education, Children's Services and Skills	4	4	0	100%
Office of Gas and Electricity Markets	8	7	1	88%
Office of Rail and Road	1	0	1	0%
Rural Payments Agency	0	0	0	-
Serious Fraud Office	1	1	0	100%
Water Services Regulation Authority	0	0	0	-

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - A section 21 exemption is defined as information available by other means. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

2 - These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used