

Annex A

Existing claim	New	
1		<p>A method of using a back channel containing a multiplicity of identified speech channels from a multiplicity of user sites (1100) presented to a speech recognition system (3200) at a wireline node (1300) of a network supporting at least one of cable television delivery and video delivery, comprising the steps of:</p> <p style="padding-left: 40px;">receiving said back channel to create a received back channel,</p> <p style="padding-left: 40px;">partitioning said received back channel into a multiplicity of received identified speech channels;</p> <p style="padding-left: 40px;">processing each of said multiplicity of said received identified speech channels with said speech recognition system to create corresponding recognized speech content for each received identified speech channel;</p> <p style="padding-left: 40px;">responding to said recognized speech content to create a recognized speech content response that is unique for each of said received identified speech channels; and</p> <p style="padding-left: 40px;">individually controlling the delivery of entertainment and information services to each user site (1100) in accordance with said recognized speech</p>
2	2	<p>The method of Claim 1 or 1A, further comprising at least one of the steps of:</p> <p style="padding-left: 40px;">determining said associated user site (1100) from said received identified speech channel;</p> <p style="padding-left: 40px;">determining said associated user site (1100) from said recognized speech content;</p> <p style="padding-left: 40px;">determining said associated user site (1100) from said recognized speech content and a speaker identification library;</p> <p style="padding-left: 40px;">determining said associated user site (1100) from said recognized speech content and a speech recognition library; and</p> <p style="padding-left: 40px;">determining said associated user site (1100) from an identification within said speech channel.</p>

Existing claim	New	
3		<p>The method of Claim 1 ,</p> <p>wherein the step responding to said recognized speech contents from said associated user site (1100) comprises the steps of:</p> <p>processing said recognized speech content response to create said identified user site response; and</p> <p>sending said identified user site response to said identified user site.</p>
4		<p>The method of Claim 1 ,</p> <p>wherein the step responding to said recognized speech contents from said associated user site (1100) comprises the steps of:</p> <p>assessing said speech content response identified as to said user site (1100) to create a financial consequence identified as to said user site (1100); and</p> <p>billing said user site (1100) based upon said financial consequence.</p>
5		<p>The method of Claim 1 ,</p> <p>wherein the step responding to said recognized speech contents from said associated user site (1100) comprises the steps of:</p> <p>assessing said speech response to create a financial consequence identified with said user site (1100);</p> <p>displaying said financial consequence to create a displayed financial consequence at said user site (1100);</p> <p>confirming said displayed financial consequence from said user site (1100) to create a financial commitment; and</p> <p>billing said user site (1100) based upon said financial commitment.</p>
6		<p>The method of Claim 5,</p> <p>wherein the step responding to said recognized speech contents from said associated user site (1100) comprises the steps of:</p> <p>identifying a user based upon said speech content recognized as to said user site (1100) to create an identified user.</p>
7		<p>The method of Claim 6,</p> <p>wherein the step identifying said user is comprised of the steps of:</p> <p>fetching a user profile list based upon said user site (1100), said user profile list containing at least one user profile;</p> <p>identifying said user based upon said speech content and based upon said user profile list to create an identified user.</p>
8	8	<p>The method of Claim 7,</p> <p>wherein the step assessing said speech response is further comprised of the step of:</p> <p>assessing said speech response based upon said identified user to create a financial consequence for said identified user.</p>

Existing claim	New	
9		<p>The method of Claim 2, wherein said speech content response comprises a current response menu and a cumulative user site response is identified as to said user site (1100) for at least one of said user sites (1100).</p>
10		<p>The method of Claim 9, the step responding to said recognized speech content from said associated user site (1100) further comprising any of the steps of:</p> <p>responding to said speech content based upon said current response menu and based upon said cumulative user site response to create a new cumulative user site response; and</p> <p>assessing said speech content based upon said current response menu and based upon said cumulative user site response to create a new current response menu.</p>
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12		<p>The method of Claim 1, wherein the step processing said multiplicity of said received speech channels further comprises for at least one of said user sites (1100) the step of: processing said received speech channels from said user site (1100) based upon natural language for said user site to create said speech content recognized as to said user site (1100).</p>

Existing claim	New	
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15		<p>The system of Claim 13, wherein processor (1520) further executes the steps of: processing said identified speech content response to create said identified user site response; and sending said identified user site response to said identified user site (1100).</p>

Existing claim	New	
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21		<p>The system of Claim 13, wherein said speech content response is comprised of a current response menu and a cumulative user site response identified as to said user site (1100) for at least one of said user sites (1100).</p>

Existing claim	New	
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31		<p>The system of Claim 25, wherein said wireline node (1300) is located proximate to a central office in said wired residential broadband network.</p>