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Precision is synonymous with reproducibility or repeatability, whereas accuracy is about obtaining the true or correct value for the quantity measured. An incorrectly calibrated device may be capable of giving reproducibly precise readings even though data generated are not accurate.

**Provider**

The term is used to include all providers of forensic science, whether commercial, public sector or internal to the police service (e.g. scenes of crime, fingerprint bureau).

**Quality**

The totality of features and characteristics of a product or service that bear on its ability to satisfy stated or implied needs.

**Quality manual**

A document specifying the management system of an organisation.

**Recovered sample**

A term used in the forensic science context to refer to a sample obtained from an unknown source against which material from a known source (control sample) is to be compared to consider the strength of the evidence in support of a common origin.

**Reference collection**

A collection maintained for the purpose of study and authentication, also see database.

**Reference material**

A quality control material or substance, traceable to its source, one or more of whose property values are sufficiently homogeneous and well established to be used for the calibration of an apparatus, the assessment of a measurement method, the correct functioning of reagents, or for assigning values to materials.







**32. Correlation with Key Clauses in the Normative References** <sup>125</sup>

		ISO/IEC 17025:2017	ILAC-G19: 08/2014	ISO/IEC 17020:2012	UKAS RG 201
	Code of Conduct	-	3.4	-	6.1.10
3	Scope	1	1	1	1
4	Normative references	2	-	2	-
5	Terms and definitions	3	2	3	-
6	Management requirements	8	-	5.1, 5.2, A1	5, 6
7	Business continuity	-	-	-	-
8	Independence, impartiality and integrity	3.1, 4.1	2.12, 3.4, 4.8.1	4.1, 5.2.1	4.1, 6.1.10
9	Confidentiality	4.2	3.4	4.2	4.2
10	Document control	8.2 (option A)	3.1	8.3	8.3
11	Review of requests, tenders and contracts	6.4, 6.5, 6.4.1, 6.6, 7.3.3, 7.6.2, 7.7.1, 7.10	3.2	7.5, 7.6	7.5, 7.6
12	Subcontracting	6.6	4.1.3	6.3	-

<sup>125</sup> Cross references some of the key clauses that appear in the normative references, clauses in other documents may also be relevant (e.g. ILAC-P15).









