Homeopathic Medicines: Guidance on advertising

1. Purpose of this guideline

This guidance has been developed by the Medicines and Healthcare products Regulatory Agency (MHRA) in consultation with the homeopathic medicines sector and advertising regulatory bodies. It is intended for advertisers and suppliers of homeopathic medicinal products.

This guidance explains the legal requirements for advertising of homeopathic medicines to the public and to homeopathic practitioners and recommends best practice to ensure responsible advertising. It is supplementary to the regulatory framework in Part 14 of and schedule 32 to the Human Medicines Regulations 2012 (SI 2012/1916 as amended – the Regulations).

Further information and general advice on compliance with the Regulations is available in the MHRA Blue Guide, Advertising and Promotion of medicines in the UK, available on the MHRA website.

On investigation, the decision on whether a particular advertisement complies with the Regulations would be taken by the MHRA on a case by case basis, having regard to the facts of the particular case.

2. Scope of guidance

All advertising of homeopathic products or services is subject to the general rules on misleading advertising administered by the Advertising Standards Authority. Further information is available at www.asa.org.uk.

This guidance covers the specific requirements under the medicines legislation for advertising of homeopathic medicines for human use in the UK. Advice is also provided to help ensure that advertising for services which involve the supply of homeopathic products, to practitioners or to the public, does not promote unlicensed homeopathic medicines.

Advertising of medicinal products has a broad definition under the Regulations and is considered to be anything which is designed to promote the prescription, supply, sale or consumption of medicinal products.

3. Regulation of homeopathic products

There are currently three licensing schemes for homeopathic products. Under each scheme, products must meet established standards of safety and quality but are not required to demonstrate efficacy.
- Product Licences of Right (PLRs) were issued to all medicinal products on the market at the time that the Medicines Act 1968 was implemented in 1971. Homeopathic products covered by PLRs may include indications.

- The Simplified Registration Scheme was introduced in 1992. Registered products are not allowed to include indications.

- The National Rules Scheme was introduced in 2006 to regularise the inconsistencies between these two schemes. It allows homeopathic products to be granted a marketing authorisation for the relief or treatment of mild, self-limiting conditions (those that can ordinarily be relieved or treated without the supervision or intervention of a doctor).

All homeopathic products must be licensed in one of the schemes and, where possible, companies are encouraged to re-register their existing PLR products in one of the two newer Schemes.

4. Specific requirements for advertising homeopathic medicines to the public

i. Homeopathic Products with Product Licences of Right

Schedule 32 of the Regulations provides that advertising of homeopathic products covered by product licences of right is subject to the provisions of the Medicines (Labelling and Advertising to the Public) Regulations 1978 (SI 1978/41). These products are not covered by Part 14 of the Human Medicines Regulations 2012.

Under the 1978 regulations, the following are not acceptable:

- Promotion of a product for any disease listed in the relevant schedules to the regulations unless the specific requirements are complied with; and

- Advertising for a product which makes reference to the Advisory Board on the Registration of Homeopathic Products, the Commission on Human Medicines, the MHRA or the Licensing Authority.

ii. Homeopathic Products registered under the Simplified Scheme

Advertising for homeopathic products granted a certificate of registration under Part 6 of the Regulations (the Simplified Scheme) is regulated under Part 14 of the Regulations. Regulation 301 governs advertising of registered homeopathic products. Only the information listed in schedule 28 to the Regulations, and included on the product labelling registered with the MHRA, may be included in advertisements for the product. No mention of a specific indication or therapeutic claims may be made. Advice on permitted labelling is available at:
Company or product-specific leaflets available at the point of sale are subject to the same restrictions. This does not prohibit the availability at the point of sale of general homeopathic reference materials such as books and independently authored periodicals (e.g. a Materia Medica) describing the uses of a wide range of homeopathic substances.

iii. Homeopathic Products authorised under the National Rules Scheme

Advertising of homeopathic products granted a marketing authorisation under Part 5 and schedule 10 of the Regulations (the National Rules Scheme) is also regulated under Part 14 of the Regulations. Companies may include the homeopathic use of the product in their advertising. Promotional claims must be consistent with the authorised indication for the product and clearly state that the product is a homeopathic medicinal product used within the UK homeopathic tradition for that indication.

The indication is based upon UK homoeopathic practitioners’ traditional homeopathic use of the product, and product claims and advertising must be clearly set in the context of traditional use. Advertising that implies that a product’s efficacy is based on clinical trial data, or the use of wording to imply that efficacy has been demonstrated, such as ‘effective for’, or ‘works fast to relieve’, is not acceptable.

There is an obvious risk of exaggerating the benefits of the product and misleading the consumer if an advertisement presents the results of a clinical trial apparently demonstrating efficacy if information is not clearly set within this context and related to the homeopathic tradition.

Other requirements for Simplified and National Rules products: All of the general rules about medicines advertising as set out in Part 14 of the Regulations apply to these homeopathic medicinal products. For ease of reference, Annex 1 provides a summary list of the other legal restrictions on advertising medicines to the public that apply to these homeopathic medicines. As for all medicines, homeopathic medicinal products should not be described in any advertising or promotional material as “essential” for a general population including people not suffering from any condition.

iv. Homeopathic products not registered or authorised by the MHRA

Advertising of unlicensed medicines in the UK is prohibited. Therefore homeopathic products which do not hold a current registration or authorisation under one of the above schemes must not be advertised.
v. Remedy kits

Remedy kits advertised for specific purposes, e.g. “Childbirth Kit”, may only contain products that are licensed by the MHRA and that have indications (or usage within the homeopathic tradition for Simplified Scheme products) that are relevant to the condition. No product claims may be made for any other kit.

5. Advertising homeopathy services

Homeopathic practitioners may promote the service they provide for the public, e.g. the availability of a homeopathic consultation service. Details of products in any advertising must be limited to those licensed by the MHRA and must comply with the requirements set out in section 4 above.

These restrictions apply equally to advertising on the internet. Product information, including sales material and any online purchase facility, may only be provided for licensed products.

Any service that offers advice about treatment options based on answers to questions online should ensure that it does not suggest that a medical consultation is unnecessary. Only licensed products for minor, self limiting conditions may be offered without an individual consultation with a homeopathic practitioner.

For more information, the Borderline Unit has provided specific guidance on how a company can give customers information on websites without making medicinal claims. This is available at:

“The Medicines Borderline Section and the Internet”
http://www.mhra.gov.uk/home/idcplg?IdcService=GET_FILE&dDocName=CON2023338&RevisionSelectionMethod=Latest&noSaveAs=0&Rendition=WEB

Companies holding a ‘specials’ manufacturing licence may advertise that they make up individualised remedies to order for healthcare professionals¹, e.g. “We can make to order remedies for your patients”. It should be clear that these remedies are not available for supply directly to the public.

It is only appropriate to advertise this facility to healthcare professionals who are authorised to have specials supplied to them².

‘Specials’ manufacturers must not advertise or otherwise solicit orders for specific unlicensed products. This does not preclude them from sending out

¹ Healthcare professional is defined in regulation 8 of the Human Medicines Regulations 2012, SI 2012/1916. Healthcare professionals are subject to statutory regulation by a body such as the General Medical Council or Health and Care Professions Council.
² For more information on the type of healthcare professionals to whom specials may be supplied, see regulations 167 and 168 of the Human Medicines Regulations 2012.
simple price lists to healthcare professionals to whom the price of specials may be relevant, such as potential customers and budget managers. Price lists can be sent out at reasonable intervals or in response to an enquiry and must not include product claims.

Registered pharmacies may also advertise that they offer a service to provide individualised remedies to the customer’s specification. In this case the customer does not have to be a healthcare professional.

In each case, details of individualised remedies that may be made up specifically for a patient’s condition should not be provided as this may promote a homeopathic product which is not registered or authorised. For example, “Hayfever Mix” or “An individualised remedy containing XXX and YYY to help relieve stress” would not be acceptable.

All these requirements apply equally to advertising on the internet. A factual list of homeopathic ingredients and prices may be provided such as an A-Z list of ingredients and potencies available. The list must not link to any product claims since this is likely to be seen as making claims for and promoting the products. Information and links on the home page should refer to the service being offered and not to products.

Alternatively, a list of generic homeopathic substances and their general use within the homeopathic tradition can be included for general information. Usage information can only be provided if specific unlicensed homeopathic products and product claims are not made and sales information, for example a purchase facility, is not provided on the website. See the advice referred to above on “The Medicines Borderline Section and the Internet” for further guidance.

6. Further information and guidance

Advice on advertising medicinal products is available from the MHRA Advertising Standards and Outreach Unit at advertising@mhra.gov.uk and in the Blue Guide, Advertising and Promotion of medicines in the UK, on the MHRA website at:


General information about homeopathic medicines and the licensing schemes is available on the MHRA website at:

https://www.gov.uk/guidance/register-a-homeopathic-medicine-or-remedy

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Annex 1

This annex briefly summarises the general requirements under the legislation on advertising to the public for homeopathic medicines authorised under the National Rules and Simplified Schemes.

A. Statutory requirements for advertising to the public

All advertising to the public of homeopathic medicines authorised under the National Rules Scheme must include:

- the name of the product or a reasonable abbreviation thereof,
- the scientific name(s) of the stocks,
- at least one indication for use consistent with the terms in the SPC,
- a clear and legible invitation to “Always read the label” or leaflet,
- for products with a Great Britain licence that are not licensed in Northern Ireland, a statement that the product is not available in Northern Ireland.

The only exception is for promotional aids which may only contain the brand name of the product, trademark or the scientific name(s) of the stocks.

For homeopathic medicines under the Simplified Scheme the information that may be contained in advertising is limited to the items permitted for inclusion on the labelling of the product. No other information may be included.

B. Summary of other key statutory requirements

A homeopathic medicinal product must not be promoted before a registration/marketing authorisation is granted.

All advertising must:

- comply with the particulars listed in the summary of product characteristics (SPC);
- encourage the rational use of the product by presenting it objectively and without exaggerating its properties;
- not be misleading.

All promotional material must be clearly identified as an advertisement.

Manufacturers and suppliers must not provide free sample(s) of a homeopathic product to any member of the public.

C. What advertising must not include

Advertising to the public must not:

- give the impression that a medical consultation or surgical operation is unnecessary, in particular by offering a diagnosis or by suggesting treatment by post, telephone or other electronic communication;
suggest that the effects of taking the medicinal product are guaranteed, are not accompanied by side effects or are better than, or equivalent to, those of another identifiable treatment or medicinal product;
• suggest that health can be enhanced by taking the medicinal product;
• suggest that health could be affected by not taking the medicinal product;
• be directed exclusively or principally at children;
• refer to a recommendation by scientists, healthcare professionals or persons who because of their celebrity, could encourage the consumption of medicinal products;
• suggest that the medicinal product is a foodstuff, cosmetic or other consumer product;
• suggest that the safety or efficacy of the product is due to the fact that it is natural;
• be such that it might, by a description or detailed representation of a case history, lead to erroneous self-diagnosis;
• refer, in improper, alarming or misleading terms, to claims of recovery;
• use, in improper, alarming or misleading terms, pictorial representations of changes in the human body caused by disease or injury, or of the action of a medicinal product on the human body or parts of it.

D. Further information

For further information, consult the Blue Guide, Advertising and Promotion of medicines available on the MHRA website at: