



HM Treasury

Spending Review 2020: Provisional priority outcomes and metrics

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Chapter 1

Introduction

The success of spending decisions is measured by their impact on people's daily lives. Spending Review 2020 (SR20) placed a renewed focus on outcomes, and tied spending and performance more closely together. This approach is part of implementing the Public Value Framework (PVF).¹

The PVF is a practical tool for maximising the value delivered by public spending and improving outcomes for citizens, which can be used across government to identify ways to strengthen the process of turning inputs into outcomes. By embedding the PVF in daily routines and processes across government, the government will ensure that departments are continuously improving their performance and maximising value for money.

As part of implementing the PVF, at SR20 the government published provisional priority outcomes for each UK government department. These capture the government's long-term policy objectives, from reducing crime to improving education standards across the country.

The government has also identified provisional metrics for each outcome, against which progress towards delivering the outcomes will be measured. All provisional outcomes and metrics can be found in this document.

These outcomes and metrics include cross-cutting outcomes and shared metrics in areas where closer working between departments would achieve better results. This reflects the government's commitment to breaking down silos and enabling stronger collaboration between departments.

Outcomes and metrics will be further refined over the coming months as part of a reformed planning and performance framework, putting them front and centre in departmental planning. Through this, departments will set out how they will deliver their priority outcomes and link spending to the real-world outcomes the government aims to achieve.

Ministers will receive regular updates on outcome delivery, enabling them to track performance and take early action where delivery may be under pressure. This will complement other monitoring mechanisms for tracking delivery, such as the Government Major Projects Portfolio which is used for major projects. Departments will be supported to achieve their outcomes, including through the use of the PVF as a means of diagnosing and solving issues preventing successful delivery. Citizens will be able to track performance against finalised outcomes through public reporting.

¹ ['Public Value Framework and supplementary guidance'; HM Treasury; March 2019](#)

Chapter 2

Provisional priority outcomes and metrics

Table 2.A: Department of Health and Social Care provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Improve healthcare outcomes for people by providing high-quality and sustainable care at the right time in the right place	Treatable mortality rate (age-standardised rate per 100,000 population)
	Number of appointments in general practice
	Patient experience of general practice
	Percentage of cancer diagnoses at an early stage (stages 1 and 2)
	One-year cancer survival rate (per cent)
	Number of people accessing Improving Access to Psychological Therapies (IAPT) services
	Number of children and young people accessing NHS funded mental health services
	Percentage of births resulting in stillbirth or neonatal death
	Percentage of patients waiting more than 52 weeks for consultant-led treatment (<i>subject to change due to the ongoing Clinical Review of Standards</i>)
	A&E performance measure (<i>subject to the outcome of the Clinical Review of Standards</i>)
	Number of new hospitals under construction
	NHS productivity growth rate (per cent)
	NHS end of year financial position nationally of providers, commissioners/systems and central budgets (£ million)
	Improve healthcare outcomes through a supported workforce fit for the future
Number of doctors in general practice	
Number of additional primary care professionals in general practice (excluding doctors and nurses)	
Sickness absence rate (per cent)	
Staff engagement rate	

	Percentage of staff who say they have personally experienced harassment, bullying or abuse at work from: a) managers, b) other colleagues, c) patients / service users, their relatives or other members of the public in the last 12 months
Improve and protect the public's health, including from COVID-19, while reducing health inequalities	Disability-free life expectancy at birth – female and male
	Gap in disability free life expectancy at birth (slope index of inequality) – female and male
	Smoking prevalence in adults (per cent)
	Under 75 mortality rate from cardiovascular diseases considered preventable (per 100,000 population)
	Obesity prevalence – childhood and adult (per cent)
	Total energy and nutrient intakes (including total energy, sugar, fat, salt)
	Percentage of children and adults who are physically active (defined by the Chief Medical Officer's recommendations for physical activity)
Improve social care outcomes through an affordable, high quality and sustainable adult social care system ^{1,2}	Percentage Care Quality Commission locations with an overall rating of outstanding or good
	Social care-related quality of life (score out of 12)
	Carer reported quality of life (score out of 12)
	Percentage of people who use social care services who say that those services have made them feel safe and secure
	Staff turnover rate for directly employed staff working in the adult social care sector (per cent)
	Vacancy rate in adult social care sector (per cent)

¹ This is a cross-cutting outcome. MHCLG is a contributing department.

² Further metrics will be developed on reablement over the coming months.

Table 2.B: Department for Education provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Drive economic growth through improving the skills pipeline, levelling up productivity and supporting people to work ^{3,4}	Percentage of recent Higher Education graduates in high skilled employment
	Total number of starts and total number of completions on apprenticeships standards
	Number of starts and number of completions on Level 4 and Level 5 apprenticeships standards (including by age group)
	Percentage of Further Education providers with poor financial health
	Number of 19+ and 25+ Further Education and Skills learners in the 20 per cent most disadvantaged areas
Level up education standards so that children and young people in every part of the country are prepared with the knowledge, skills, and qualifications they need	Scores in reading, maths and science in the Programme for International Student Assessment
	Percentage of 6-year olds passing the Phonics Screening Check
	Percentage of pupils meeting the expected standard in reading, writing and maths by end of primary school
	Percentage of Level 3 attainment by age 19, including by region
	Level of the disadvantage gap index, including by region (Key Stage 2 and Key Stage 4)
	Percentage of young people achieving GCSEs in English and Maths by age 19
	Percentage of Early Career Teachers (first and second year teachers) taking the Early Career Framework Full Induction Programme
	Number of participants across the Reformed National Professional Qualification programmes
Provide the best start in life through high-quality early education and childcare to raise standards and help parents to work ⁵	Percentage of 5-year olds achieving 'expected' level on both literacy and communication & language Early Learning Goals
	Percentage of 5-year olds achieving 'expected' level on mathematics Early Learning Goals
	Percentage of eligible children taking up the disadvantaged 2-year old offer, including by region
	Attainment gap between children eligible for free school meals and peers in Early Years Foundation Stage Profile

³ This is a cross-cutting outcome. Contributing departments are BEIS, DCMS, DWP and MHCLG.

⁴ Further metrics for measuring the extent to which the skills system contributes to driving economic growth and levelling up productivity will be developed over the coming months.

⁵ This is a cross-cutting outcome. Contributing departments are DWP and HMRC.

Support the most disadvantaged and vulnerable through high quality local services so that no one is left behind⁶

Percentage of children attending education settings (overall absence rate by group):

- children who receive free school meals
- are 'in need'
- who have a special educational need or disability
- who attend Alternative Provision schools

Percentage of Alternative Provision schools rated Good or Outstanding

Percentage of local authorities with written statement of actions for Special educational needs and disability services issued by OFSTED

Percentage of local authorities rated Good or Outstanding for Children's Social Care services

⁶ This is a cross-cutting outcome. Contributing departments are DCMS, DHSC, DWP, HO, MHCLG and MoJ.

Table 2.C: Home Office provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Reduce crime ⁷	Number of under 25 hospital admissions for assault with a sharp object
	Number of homicides
	Number of instances of neighbourhood crime (burglary, vehicle-related theft, theft from the person and robbery), as recorded by the Crime Survey of England and Wales
	Police numbers, including progress to an additional 20,000 warranted officers and progress to a more diverse and representative workforce
	Number of drug-related homicides
Reduce the risk from terrorism to the UK and UK interests overseas ⁸	UK threat level
	Public perception of terrorism
Enable the legitimate movement of people and goods contributing to the UK's status as a top destination to live, visit and do business	Percentage of visa applications, for each Route, processed within Service Standards (UK Visas and Immigration)
	Percentage of passport applications and renewals processed within Service Standards (HM Passport Office)
	Number of EU Settlement Scheme concluded applications
	Percentage of passengers sampled cleared at the border within Service Level Agreement timescales
	Border Force revenue protected (tax revenue that is protected through detecting goods where excise duty has not been declared)
Improve border security and reduce opportunities to enter illegally or to smuggle illicit goods, and protect vulnerable people	Total number of people resettled under the Vulnerable Persons Resettlement Scheme / Global Resettlement Scheme
	Number of Foreign National Offender returns

⁷ This is a cross-cutting outcome. Contributing departments are DCMS, DfE, DHSC, DWP, LODs, MHCLG and MoJ.

⁸ This is a cross-cutting outcome. Contributing departments are CO, FCDO and MOD.

Table 2.D: Ministry of Justice provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Protect the public from serious offenders and improve the safety and security of our prisons	Number of useable prison places (prison capacity)
	Rate of assaults by prisoners on prisoners and staff per 1,000 prisoners
	Rate of incidents of self-harm per 1,000 prisoners
	Number and percentage of Serious Further Offence notifications resulting in a conviction
Reduce reoffending	Percentage of prisoners in work six months after their release
	Percentage of prisoners in settled accommodation three months after release
	Percentage of adults with a substance misuse treatment need who successfully engage in community-based structured treatment within three weeks of release from prison
Deliver swift access to justice ⁹	Outstanding case load volumes – employment tribunals and crown, magistrates, and family courts
	Average (mean) age of Social Security and Child Support cases which are disposed of
	Average (mean) age of Employment Tribunal single claims which are disposed of
	Clearance time in weeks for all in country appeals, asylum and non-asylum cases
	Victims’ awareness of the Victims’ Code

⁹ This is a cross-cutting outcome. Contributing departments are BEIS, DfE, DWP, HO and LODs.

Table 2.E: Law Officers' Departments provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Improve public safety by delivering justice through independent and fair prosecutions	Number and percentage of guilty pleas at first hearing
Enhance the effectiveness of the criminal justice system through timely prosecutions and improved casework quality	Number and percentage of charging decisions that are completed on time
	Number and percentage of Magistrates' Court cases dropped at third or subsequent hearing
	Average (mean) number of hearings per case
Protect society through the independent investigation and prosecution of top tier crimes involving serious or complex fraud, bribery and corruption	Percentage of cases successfully progressed past the no case to answer stage in criminal trials
	Average and median length in days of the investigation phase for active cases
	Total value of financial contribution to the government through the continued use of Deferred Prosecution Agreements
	Total value confiscated from criminals and the amount of compensation obtained in court orders for victims

Table 2.F: Ministry of Defence provisional priority outcomes and metrics¹⁰

Provisional priority outcome	Provisional performance metrics
Protect the UK and its Overseas Territories	Number of operations undertaken (e.g. Military Aid to the Civil Authorities, Continuous at Sea Deterrent, Quick Reaction Alert, Explosive Ordnance Disposal, Fisheries, Counter Narcotics)
	Impact of UK and Overseas Territories operations
Enhance global security through persistent engagement and response to crises	Number of operations/exercises undertaken
	Number of training places offered
	Impact of ongoing operations and engagements
Contribute to NATO collective deterrence and defence	Number of operations/exercises undertaken
	Fill rate of NATO posts
	Impact of ongoing NATO operations and engagements
Modernise and integrate defence capabilities by taking a whole force approach to our people and increasing the use of technology and innovation	Defence projects in the Government Major Projects Portfolio that are on course for delivery, based on Infrastructure and Projects Authority assessment criteria (per cent) ¹¹
	Number of critical military and civilian skills 'pinch points' expected to reduce over one year and five years

¹⁰ These priority outcomes and metrics may be reviewed following the publication of the Integrated Review.

¹¹ CO and DfT metrics also track progress in the delivery of projects in the Government Major Projects Portfolio. The government will review the possibility of using similar metrics for other departments over the coming months where this is relevant.

Table 2.G: Foreign, Commonwealth & Development Office provisional priority outcomes and metrics¹²

Provisional priority outcome	Provisional performance metrics
Ensure the UK is a force for good in the world, supporting sustainable development, humanitarian needs, and promoting human rights and democracy	Number of people reached through FCDO humanitarian and social protection support (food, cash and voucher transfers)
	Mortality rates in children under 5 and newborns in countries reflecting the UK's priority countries in this area
	Number of girls in school and percentage change of girls reading by age 10 in FCDO-backed countries
	Number of journalists supported through the Global Media Defence Fund
	Levels of clean energy capacity (megawatts) installed with FCDO support
	Number of people supported by FCDO to cope with the effects of climate change
Make the UK safer and more resilient to global threats	Volume of threats, including cyber threats, to the UK and to key partners or Allies from Hostile State Actors stabilised or reduced
	Customer satisfaction with Consular Services (per cent)
	Number of countries demonstrating an improvement in their capacity to prevent, detect and respond to health threats, following UK support, as measured by their International Health Regulations core capacities score (average percentage across all 13 capacities)
Extend and amplify the UK's influence in the world, including through successful application for ASEAN dialogue partner status	Number of African countries that have improved their economic management scores following UK support, as measured by World Bank Country Policy and Institutional Assessment scores
	Value of private finance mobilised to meet Sustainable Development Goals through FCDO support

¹² These priority outcomes and metrics may be reviewed following the publication of the Integrated Review.

Table 2.H: Ministry of Housing, Communities & Local Government provisional priority outcomes and metrics¹³

Provisional priority outcome	Provisional performance metrics
More, better quality, safer, greener and more affordable homes	Net additions to the housing stock
	Number and percentage of high-rise residential buildings with unsafe ACM cladding where remediation completed
	Total completions of affordable homes
	Additional housing completions from government programmes
	Number of Energy Performance Certificates granted
	Percentage of local authorities with an up-to-date Local Plan
	Number of and percentage of planning applications considered within statutory deadlines
	Share of supported housing completions using Modern Methods of Construction
End rough sleeping through more effective prevention and crisis intervention services, and reduce homelessness by enabling local authorities to fully meet their statutory duties ¹⁴	Number of people sleeping rough in England in the annual rough sleeping snapshot
	Number of families in temporary accommodation in England
	Number of units delivered through the Rough Sleeping Accommodation Programme
Raise productivity and empower places so that everyone across the country can benefit from levelling up ^{15,16}	Economic performance of all functional economic areas relative to their trend growth rates ¹⁷

¹³ MHCLG have also agreed the priority outcome “A sustainable and resilient local government sector that delivers priority services and empowers communities.” Metrics for this outcome will be developed over the coming months.

¹⁴ This is a cross-cutting outcome. Contributing departments are DfE, DHSC, DWP, HO and MoJ.

¹⁵ This is a cross-cutting outcome. Contributing departments are BEIS, DCMS, Defra, DfE, DfT, DIT and DWP.

¹⁶ Other departments’ priority outcomes reflect the government’s levelling up ambitions, including, but not limited to: “Deliver economic growth to all the nations and regions of the UK through attracting and retaining inward investment” (DIT); “Drive economic growth through improving the skills pipeline, levelling up productivity and supporting people to work” (DfE); “Improve connectivity across the United Kingdom and grow the economy by enhancing the transport network on time and on budget” (DfT); and “Maximise employment across the country to aid economic recovery following Covid-19” (DWP).

¹⁷ This metric has also been agreed with HMT for the outcome “Level up the economy, by ensuring strong employment and increasing productivity across the regions and nations of the UK”.

Table 2.1: Department for Transport provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics ¹⁸
Improve connectivity across the United Kingdom and grow the economy by enhancing the transport network on time and on budget	Average (mean) minimum travel time to reach the nearest large employment centre, including by region in England
	Transport infrastructure projects in the Government Major Projects Portfolio that are on track to delivery, as assessed by the Infrastructure and Projects Authority (per cent)
	Percentage of local authority roads considered for maintenance in England
Tackle climate change and improve air quality by decarbonising transport	Greenhouse gas emissions from domestic transport, including from HGVs (tonnes of CO2 equivalent), UK
	Total projected greenhouse gas emission savings from estimated DfT policies, including in Energy and Emissions Projections (tonnes of CO2 equivalent)
	New registrations of zero and ultra-low emission vehicles: proportion of all new registrations, UK (per cent)
	Average (mean) annual number of cycling trips as a proportion of total trips, England (per cent)
	Average (mean) annual number of walking trips as a proportion of total trips, England (per cent)
	Total number of cycling stages, England
	Average (mean) annual number of walking stages per person, England
Build confidence in the transport network as the country recovers from Covid-19 and improve transport users' experience, ensuring that the network is safe, reliable, and inclusive	Percentage of rail passengers satisfied with their journey, Great Britain
	Percentage of trains running on time, Great Britain
	Number of fatalities and serious injuries in reported road traffic accidents, by road user, Great Britain
	Average (mean) delay on strategic roads, England
	Percentage of users very or fairly satisfied with their local roads, England
	Average (mean) delay on local roads, England
	Percentage of users satisfied with their most recent journey (England):
	<ol style="list-style-type: none"> 1. Light rail 2. Strategic Road Network 3. Bus

¹⁸ The geographical coverage of DfT's metrics is consistent with the department's policy responsibilities.

Percentage of users very or fairly satisfied with provision in their local area (England) for:

1. Cycling

2. Walking

Percentage of non-frequent bus services running on time, England

Table 2.J: Department for Business, Energy and Industrial Strategy provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Reduce UK greenhouse gas emissions to net zero by 2050 ¹⁹	Total UK greenhouse emissions (tonnes of CO2 equivalent) (for tracking progress against carbon budgets)
	UK Greenhouse Gas emissions by sector (tonnes of CO2 equivalent)
	Total projected greenhouse gas savings from BEIS policies included in the Energy and Emissions Projections (tonnes of CO2 equivalent)
	Low carbon share of electricity generation (per cent)
Support increased productivity through unleashing innovation and new knowledge throughout the country	Gross Expenditure Research and Development as percentage of GDP
	Business Enterprise Research and Development as percentage of GDP
	Percentage of businesses that are innovation active, including by region
Back business by making the UK the best place in the world to start and grow a business ²⁰	UK output per hour growth (per cent) ²¹
	UK output per worker growth (per cent)
	Business investment as percentage of GDP ²²
	Business birth rate, including by region (per cent)
Fight Covid-19 by helping businesses to bounce back from the impacts of Covid-19, supporting a safe return to work and accelerating the development and manufacture of a vaccine ²³	Number of Advanced Purchase Agreements for vaccine supply signed
	Number of different vaccine modalities in the Vaccines Taskforce portfolio
	Number of contracted doses of vaccines achieving market authorisation approval and delivered to the government
	Number of businesses and value of loans supported by British Business Bank Covid-19 debt schemes

¹⁹ This is a cross-cutting outcome. Contributing departments are Defra, DfT, HMT and MHCLG.

²⁰ Further metrics will be added over the coming months for tracking progress against the steps that BEIS is taking to ensure that the business regulatory environment supports business and productivity growth.

²¹ This metric has also been agreed with HMT for the outcome “Level up the economy, by ensuring strong employment and increasing productivity across the regions and nations of the UK”.

²² This metric has also been agreed with HMT for the outcome “Level up the economy, by ensuring strong employment and increasing productivity across the regions and nations of the UK”.

²³ BEIS is taking forward the vaccines work and related metrics with OGDs, in particular DHSC.

Table 2.K: Department for Digital, Culture, Media and Sport provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Increase economic growth and productivity through improved digital connectivity ²⁴	Percentage of premises passed with gigabit-capable broadband (including premises with access to FTTP and/or DOCSIS3.1 ²⁵)
	Percentage of UK and nation/region geography with 4G coverage provided by at least one mobile network operator
Grow and evolve our sectors domestically and globally, in particular those sectors most affected by Covid-19, including culture, sport, civil society, and the creative industries	Gross Value Added of DCMS sectors, excluding digital (£)
	Domestic tourism visitor numbers
	DCMS sector skills gaps (per cent)
Increase growth through expanding the use of data and digital technology and increasing innovation, while minimising digital harms to the UK's economic security and society	GVA of the digital sector (£)
	Percentage of UK firms with a range of cybersecurity controls in place
Enhance the cohesiveness of our communities and nations including through major events and ceremonial occasions, and reduce inequalities of participation in society, particularly among young people ²⁶	Percentage of individuals who have engaged in civic participation in the last 12 months
	Percentage of individuals who are active or fairly active on a weekly basis
	Government and UK sport major events programme attendance, by event

²⁴ This is a cross-cutting outcome. Contributing departments are DfT and MHCLG.

²⁵ FTTP = Fibre to the premises. DOCSIS3.1 = Data Over Cable Service Interface Specification.

²⁶ Further metrics for this outcome will be developed by DCMS in the coming months, for example on engagement with the arts and heritage sites and on individuals' sense of belonging.

Table 2.L: Department for Environment, Food and Rural Affairs provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Improve the environment through cleaner air and water, minimised waste, and thriving plants and terrestrial and marine wildlife ^{27,28,29}	Annual ammonia (NH ₃) emissions
	Annual fine particulate matter (PM _{2.5}) emissions
	Annual sulphur dioxide (SO ₂) emissions
	Annual nitrogen oxides (NO _x) emissions
	Annual non-methane volatile organic compounds (NMVOC) emissions
	Number of kilometres of enhanced and protected water environment
	Percentage of bathing waters reaching minimum standard
	Percentage of waters close to their natural state
	Municipal waste recycling rate (per cent)
	Number of high-risk illegal waste sites
Reduce greenhouse gas emissions and increase carbon storage in the agricultural, waste, peat and tree planting sectors to help deliver net zero	Number of hectares of water habitat created
	Number of hectares of priority habitat created or restored
	Greenhouse gas emissions by sector (waste and agriculture) (tonnes of CO ₂ equivalent)
	Total projected greenhouse gas savings through Defra policies included in the Energy and Emissions Projections (tonnes of CO ₂ equivalent)
	Change in fluorinated greenhouse gases
Reduce the likelihood and impact of flooding and coastal erosion on people, businesses, communities and the environment	Area of England's peatlands in favourable condition or more sustainable forms of management (hectares)
	Hectares of trees planted
	Number of properties better protected from flooding in England
Increase the sustainability, productivity and resilience of	Percentage of flood defence assets at required condition
	Climate change adaptation progress score by sector
Productivity of the UK agricultural industry	Productivity of the UK agricultural industry
	Productivity of the UK food industry

²⁷ Defra is currently developing a metric for measuring the steps the department is taking on offshore marine protected areas. This metric will be added to this outcome once developed.

²⁸ This is a cross-cutting outcome. Contributing departments are DfT and MHCLG.

²⁹ Further metrics on biodiversity will be added to this outcome over the coming months.

the agriculture, fishing, food and drink sectors, enhance biosecurity at the border and raise animal welfare standards	Value of UK food and drink exported (£) ³⁰
	Percentage of scientifically assessed fish stocks of interest to the UK exploited in line with maximum sustainable yield
	Percentage of cattle herds that are bovine tuberculosis free
	Percentage of export health certificates and licences issued within agreed timescales
	Number of high priority forest pests in the UK Plant Health Risk Register

³⁰ DIT have agreed the related metric “Total value of UK exports (£)” for the outcome “Support UK business to take full advantage of trade opportunities, including those arising from delivering FTAs, facilitating UK exports”.

Table 2.M: Department for International Trade provisional priority outcomes and metrics³¹

Provisional priority outcome	Provisional performance metrics
Secure world-class free trade agreements and reduce market access barriers, ensuring that consumers and businesses can benefit from both	UK trade with countries with which the UK has concluded a Free Trade Agreement (FTA), as a percentage of total UK trade
	Predicted GDP impact of each concluded FTA, as per published impact assessment, including by UK region
	Reduction in tariff barriers for each concluded FTA, as per published impact assessment (per cent)
	Number of market access barriers reported and resolved on the Digital Market Access Service
Deliver economic growth to all the nations and regions of the UK through attracting and retaining inward investment	Number of Foreign Direct Investment (FDI) projects supported, including by UK region
	Number of FDI jobs supported, including by UK region
	Gross Value Added of FDI projects supported (£)
	Value of capital investment supported
	UK inward FDI stock (£)
Support UK business to take full advantage of trade opportunities, including those arising from delivering FTAs, facilitating UK exports	Export client survey satisfaction rates and number of service deliveries
	Value of export wins and Outward Foreign Direct Investment wins
	Total value of UK exports (£) ³²
	UK Outward Foreign Direct Investment stock (£)
	Utilisation rate of trade preferences for tariff reductions (per cent)

³¹ DIT have also agreed the priority outcome “Champion the rules-based international trading system and operate the UK’s new trading system, including by protecting UK businesses from unfair trade practices”. Metrics for this outcome are currently under development.

³² Defra have agreed the related metric “Value of UK food and drink exported” for the outcome “Increase the sustainability, productivity and resilience of the agriculture, fishing, food and drink sectors, enhance biosecurity at the border and raise animal welfare standards”.

Table 2.N: Department for Work and Pensions provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Maximise employment across the country to aid economic recovery following Covid-19 ³³	Employment rate – UK and regional (16-64 year olds) ³⁴
	Employment rate – UK and regional (16-24 year olds)
	Number of participants in Kickstart – including by region and nation
Improve opportunities for all through work, including groups that are currently under-represented in the workforce	Disability employment rate gap
Address poverty through enabling progression into the workforce and increasing financial resilience ³⁵	Number of children in workless households, including by nation
	Absolute poverty before housing costs – child, adult and pensioner combined (per cent)
	Percentage of claims processed within planned timescales
Deliver a reliable, high-quality welfare and pensions system which customers have confidence in	Fraud and error (gross monetary value and as a percentage of total payments)
	Percentage of claimants satisfied with DWP services overall ³⁶
	Number of people automatically enrolled in workplace pensions

³³ This is a cross-cutting outcome. Contributing departments are BEIS, DfE, HMT, and MHCLG.

³⁴ This metric has also been agreed with HMT for the outcome “Level up the economy, by ensuring strong employment and increasing productivity across the regions and nations of the UK”.

³⁵ This is a cross-cutting outcome. Contributing departments are DfE, HMT and MHCLG.

³⁶ This will be based on a satisfaction survey that is currently under development.

Table 2.0: HM Revenue and Customs provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Collect the right tax and pay the right financial support ³⁷	Tax gap (per cent)
	Tax credit error and fraud (per cent)
	Debt balance (£)
	Compliance yield (£)
Make it easy to get tax right and hard to bend or break the rules	NetEasy score: quality of customer interaction with the tax system
	Percentage of contact handled (phone and webchat)
Maintain taxpayers' consent by treating everyone fairly and protecting society from harm	Customer satisfaction, by channel (per cent)

³⁷ Metrics for this outcome are tracked on a UK-wide basis, consistent with HMRC's policy responsibilities.

Table 2.P: HM Treasury provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Place the public finances on a sustainable footing by controlling public spending and designing sustainable taxes ³⁸	Public Sector Net Debt as percentage of GDP
	Public Sector Net Borrowing as percentage of GDP
	Cyclically adjusted Net Borrowing as percentage of GDP
Level up the economy, by ensuring strong employment and increasing productivity across the regions and nations of the UK ³⁹	UK output per hour growth (per cent)
	Economic performance of all functional economic areas relative to their trend growth rates
	Employment rate – UK and regional (16-64 year olds)
	Business investment as percentage of GDP
Ensure the stability of the macro-economic environment and financial system	CPI inflation (per cent)
	GDP growth (per cent)
	Aggregate capital ratio for the UK banking sector (using Common Equity Tier 1 capital ratios)

³⁸ Broader metrics for measuring the public finances continue to be improved and developed, such as discussed in the government’s recent [Balance Sheet Review](#).

³⁹ All four metrics for this outcome have also been agreed with other government departments for other outcomes. The metric “UK output per hour growth (per cent)” has also been agreed with BEIS for the outcome “Back business by making the UK the best place in the world to start and grow a business”. The metric “Economic performance of all functional economic areas relative to their trend growth rates” has also been agreed with MHCLG for the outcome “Raise productivity and empower places so that everyone across the country can benefit from levelling up”. The metric “Employment rate – UK and regional (16-64 year olds)” has also been agreed with DWP for the outcome “Maximise employment across the country to aid economic recovery following Covid-19”. The metric “Business investment as percentage of GDP” has also been agreed with BEIS for the outcome “Back business by making the UK the best place in the world to start and grow a business”.

Table 2.Q: Cabinet Office provisional priority outcomes and metrics⁴⁰

Provisional priority outcome	Provisional performance metrics
Ensure the benefits of the Union are clear, visible and understood to all citizens ⁴¹	Number and percentage of UK government civil servants in England, Scotland, Wales and Northern Ireland (by nation, role type and seniority level)
	Number and percentage of public appointments made by UK government ministers to the bodies and offices listed in the Public Appointments Order in Council in England, Scotland, Wales and Northern Ireland (by nation)
	Number and percentage of UK Crown honours awarded to individuals in England, Scotland, Wales and Northern Ireland (by nation)
	Number of civil servants that take up learning opportunities that aim to improve the knowledge, skills and behaviour of UK government civil servants about the constitution, UK governance and devolution
Increase the efficiency, effectiveness and accountability of government through modernisation and reform ⁴²	Percentage of government contracts published by departments in a timely fashion on gov.uk
	Number and percentage of departments reaching the objective of paying 90 per cent of undisputed invoices from small and medium sized businesses within five working days
	Percentage of Government Major Projects Portfolio projects with a red quarterly Infrastructure and Projects Authority Delivery Confidence Assessment
	Percentage of Government Major Projects Portfolio projects for which departments have published a named, unique senior responsible owner
	Functional Survey results
	Percentage of UK population accessing government services using digital methods
	Percentage of departments publishing regular and detailed Senior Civil Service organograms

⁴⁰ CO have also agreed two further priority outcomes. The first of these is “Seize the opportunities of EU Exit, through creating the world’s most effective border to increase UK prosperity and enhance security.” Metrics for this outcome will be added over the coming months to reflect the metrics currently being developed for the 2025 UK Future Border Strategy. This is also a cross-cutting outcome (contributing departments are Defra, HMRC and HO). The second of these is “Secure a safe, prosperous and resilient United Kingdom by coordinating national security strategy and crisis response.” Metrics for this outcome will be developed as part of the Integrated Review (IR).

⁴¹ This is a cross-cutting outcome. Contributing departments are the Office of the Secretary of State for Scotland, Northern Ireland Office and Office of the Secretary of State for Wales.

⁴² Plans for government modernisation and reform are still being set. These metrics are therefore indicative and non-exhaustive.

Improve levels of equality
across the UK⁴³

Gap in the male and female employment rate, including by
region and by part-time/full-time employment

⁴³ Metrics will be added to this priority outcome over the coming months to reflect the findings of the Commission on Race and Ethnic Disparities and the conclusions of the upcoming National Strategy for Disabled People.

Table 2.R: Office of the Secretary of State for Scotland & Office of the Advocate General for Scotland provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Support economic growth in Scotland	GDP per capita in Scotland (£)
	Percentage of businesses that are innovation-active in Scotland
	Value of exports from Scotland
	Percentage of premises passed with a gigabit connection in Scotland
	Fiscal deficit per capita in Scotland (£)
Strengthen and sustain the Union and Scotland's role within it	Publicly available indicators of support for the Union – opinion polling (per cent)
Increase the visibility of the UK government's commitment to Scotland	Edinburgh Hub: other government departments' staff numbers and type

Table 2.S: Northern Ireland Office provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Support the levelling up of Northern Ireland’s economy with the rest of the UK	GDP per capita in Northern Ireland (£)
	Percentage of businesses that are innovation-active in Northern Ireland
	Value of exports from Northern Ireland
	Percentage of premises passed with a gigabit connection in Northern Ireland
	Fiscal deficit per capita in Northern Ireland (£)
Support greater inclusion, tolerance, and openness in Northern Ireland	Percentage of Northern Ireland citizens who are invested in Northern Ireland as a good place to live and work
	Percentage of Northern Ireland citizens who feel like they ‘belong’ in their neighbourhood and in Northern Ireland
	Percentage of Northern Ireland citizens who believe that Northern Ireland is a place where people respect one another
Contribute to a safer Northern Ireland, where terrorist and paramilitary groups are less able to cause harm to communities	Number of security-related deaths in Northern Ireland
	Number of shooting and bombing incidents in Northern Ireland
	Number of paramilitary-style assaults and shootings in Northern Ireland
Ensure that governance in Northern Ireland is responsive, transparent, and able to deliver effective public services	Percentage of Northern Ireland citizens who trust elected bodies, such as the Northern Ireland Assembly

Table 2.T: Office of the Secretary of State for Wales provisional priority outcomes and metrics

Provisional priority outcome	Provisional performance metrics
Support economic growth in Wales	GDP per capita in Wales (£)
	Value of exports from Wales
	Percentage of businesses that are innovation-active in Wales
	Percentage of premises passed with a gigabit connection in Wales
	Fiscal deficit per capita in Wales (£)
Strengthen and sustain the Union and Wales's role within it	Publicly available indicators of support for the Union – opinion polling (per cent)
Increase the visibility of the UK government's commitment to Wales	Cardiff Hub: other government departments' staff numbers and type

HM Treasury contacts

This document can be downloaded from www.gov.uk

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