

# The sponsorship management system (SMS) manuals

Step by step guide for sponsors

Manual 2 of 12: Managing your licence

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## **Additional SMS manuals**

There are 12 SMS user manuals available, plus a supplementary policy guide for completing a CAS. The guides are grouped into three categories: common, CAS and CoS. The table below describes the purpose and audience of each manual.

You should read all manuals applicable to your licence before contacting the relevant helpdesk.

Manual reference	Manual title	Туре	Purpose	Audience
Manual 1	Introduction to SMS	Common	Use this manual to log into SMS, change your password, manage SMS users and view important messages posted by the Home Office. In addition, this manual explains who should use SMS and for what purpose. The manual features a full introduction to SMS as well as a comprehensive troubleshooting section.	All sponsors
Manual 2	Managing your licence	Common	To help sponsors manage their key personnel, change their licence details, manage PAYE references, and apply for allocations of CoS/CAS.	All sponsors

Manual reference	Manual title	Туре	Purpose	Audience
Manual 3	Apply for Premium customer service, Basic Compliance Assessment and manage Action plans	Common	To help sponsors apply for Premium customer service, Basic Compliance Assessment and manage action plans.	All sponsors
Manual 4	Creating and assigning CAS	CAS	To help sponsors create and assign individual and batches of CAS.	Sponsors licensed in the Student Route
Manual 4a	<u>Creating a CAS – guide for</u> education sponsors	CAS	This manual contains supplementary information on completing a CAS. Use this guide to determine what information is necessary in each field of the CAS.	Sponsors licensed in the Student Route
Manual 5	Reporting student activity	CAS	To help sponsors report student activity, for example if a student's circumstances change. This manual also contains help with reporting fee updates and adding sponsor notes to CAS that have already been assigned.	Sponsors licensed in the Student Route

Manual reference	Manual title	Туре	Purpose	Audience
Manual 6	Miscellaneous CAS functions	CAS	To help sponsors complete all other functions of CAS, such as managing batches of CAS, managing pre-stored addresses for use when creating CAS, transferring ownership of CAS, printing CAS and exporting CAS.	Sponsors licensed in the Student Route
Manual 7	Bulk Data Transfer of CAS	CAS	To help sponsors use the bulk data transfer (BDT) functions of SMS, including graduate notifications. You must have a bespoke IT system in place to use BDT.	Sponsors licensed in the Student Route
Manual 8	Creating and assigning CoS	CoS	To help sponsors create and assign individual and batches of CoS.	Sponsors licensed in any Worker or Temporary Worker route

Manual reference	Manual title	Туре	Purpose	Audience
Manual 9	Reporting worker activity	CoS	To help sponsors report worker activity, for example if a worker's circumstances change. This manual also contains help with adding sponsor notes to CoS that have already been assigned.	Sponsors licensed in any Worker or Temporary Worker route
Manual 10	Miscellaneous CoS functions	CoS	To help sponsors complete all other functions of CoS, such as managing batches of CoS, managing pre-stored addresses for use when creating CoS, transferring ownership of CoS, and printing CoS.	Sponsors licensed in any Worker or Temporary Worker route
Manual 11	<u>Temporary Work – Creative Worker</u> <u>Group of CoS</u>	CoS	To help sponsors create and manage groups of CoS. Groups of CoS are only available to sponsors licensed in Temporary Work - Creative Worker	Sponsors licensed in the Temporary Work - Creative Work Route
Manual 12	Defined CoS	CoS	To help sponsors apply for defined CoS, track applications for defined CoS and once granted, create defined CoS.	Sponsors licensed in Skilled Worker

## Glossary

Term	Meaning
SMS	Sponsorship Management System
CoS	Certificate of Sponsorship
CAS	Confirmation of Acceptance for Studies
AO	Authorising Officer
KC	Key Contact
BDT	Bulk Data Transfer
SELT	Secure English Language Test
.XML	Extensible Mark-up Language
.PDF	Portable Document Format
Automation	On 6 April 2014 we introduced new functionality in SMS to automatically renew CoS allocations and to apply changes to your address, or that of your AO and KC. We will write to you if you meet the criteria and automation has been set.

## **SMS guides**

### Guide 1: How to replace your AO or KC

Follow the step by step instructions to replace your AO or KC.

Sponsors registered in the GBM UK Expansion Worker route do not have access to these functions if the licence is rated as 'provisional'. Provisional-rated sponsors should use the function detailed in Guide 4 of this manual to notify us of changes to key personnel.

You must only use the function to replace an AO or KC if the AO or KC role is to be assumed by a different person. If you want to amend your current AO or KC details you must use the **Amend your current Authorising Officer's details** or **Amend your current Key Contact's details** function.

You should read the Sponsorship policy guidance before replacing your AO or KC.

<ul> <li>1 From the Licence summary, applications and services</li> <li>Manage Level 1 and 2 users</li> <li>Add and deactivate SMS users</li> <li>Edit SMS user profiles</li> <li>Edit SMS user profiles</li> <li>Help (opens in a new window)</li> <li>Request changes to licence details</li> <li>Change your circumstances, including organisation details, accreditation or registration status</li> <li>Amend organisation structure details</li> <li>Amend key personnel details</li> <li>View recent and outstanding change requests</li> </ul>	Step	Instruction	Screen example
1       From the Licence summary, applications and services screen, select Request changes to licence details.       • Add and deactivate SMS users         • Edit SMS user profiles         • Help (opens in a new window)         • Request changes to licence details         • Change your circumstances, including organisation details, accreditation or registration status         • Amend organisation structure details         • Amend key personnel details			
Help (opens in a new window)	1	applications and services screen, select Request changes	Manage Level 1 and 2 users         • Add and deactivate SMS users         • Edit SMS user profiles         Help (opens in a new window)         Request changes to licence details         • Change your circumstances, including organisation details, accreditation or registration status         • Amend organisation structure details         • Amend key personnel details         • View recent and outstanding change requests



From the Request changes to licence details screen, select Replace your Authorising Officer or Replace your Key Contact.

Note

If your new AO will also be your KC, you will only need to complete one request. If this is the case, you can use either the **Replace** your Authorising Officer or **Replace your Key Contact** function.

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Step	Instruction	Screen example
Step 3	From the Replace your Authorising Officer or Nominate a new Key Contact screen (depending on the function selected) complete all mandatory fields, then select Next.	Vou we here > SMS user marked vith an asterisk (*) and must be completed before you choose Next to continue.         Vou we here > SMS user marked with an asterisk (*) and must be completed before you choose Next to continue.         Please ensure that the "Email address provided allows emails from the domain "@homeoffice.gsi gov.uk'.         In addition, the 'Address' to be provided is the employment address, not the home address.         Tick here if the Authorising Officer is also ging to be your Key Contact:         Halp (opens in a new window)         Personal details:         Given name(s):         Other details         Immigration status:         Home Office reference number:         Expiry date of leave to enter or leave to
		Passport number:

- If your AO is the same person as your KC, tick the box at the top of the screen. This will mean that you will not have to send separate requests to amend the details for each of these roles.
- The Address required is the work address, not the person's home address.

Note



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Step	Instruction	Screen example
6	<i>Replacing AO:</i> From the <b>Submission successful</b> screen, select <b>Submission sheet</b> .	We will contact you when your change request has been decided.         Your change request number is: S00015444/72.
7	Replacing AO: The submission sheet must be completed and sent together with all required supporting evidence to the stated email address.	UK Visas & Immigration Sponsor Change of Circumstances - Submission Sheet Replace your Authorising Officer Your change request has been successfully submitted online. You can view the progress and outcome of the request by selecting 'Licence summary, applications and services', 'Request changes to licence details' then 'View recent and outstanding change requests' menu options in SMS. You must now complete this submission sheet and send it to us to complete your request. The declaration must be signed by the new Authorising Officer (AO). We advise you to retain a copy of this submission sheet for your records. Sponsor organisation name: AG UAT Testing Request reference: S00016018/302 Date request submitted: November 18, 2020

## Guide 2: How to amend details of your current AO or KC

Follow the step by step instructions to amend the details of your current AO or KC.

Sponsors registered in the GBM UK Expansion Worker route do not have access to these functions if the licence is rated as 'provisional'. Provisional-rated sponsors should use the function detailed in Guide 4 of this manual to notify us of changes to key personnel.

On 6 April 2014 we introduced new functionality in SMS to automatically apply changes to the address of your existing AO and KC. If you meet the criteria, changes will be applied immediately and the new details will be instantly visible on SMS.

You must only use these functions to amend the details of your current AO or KC. If you wish to replace your current AO or KC you must use the **Replace your Authorising Officer** or **Replace your Key Contact** function.

You should read the Sponsorship policy guidance before amending details of your AO or KC.

Step	Instruction	Screen example
1	From the Licence summary, applications and services screen, select Request changes to licence details.	You are here > SMS user manuals > 2. Managing your licence           Licence summary, applications and services           Manage Level 1 and 2 users           • Add and deactivate users           • Edit user profiles           Help (opens in a new window)           Request changes to licence details           • Change your circumstances, including organisation details and accreditation or registration status           • Amend organisation structure details           • Amend organisation structure details           • Yiew recent and outstanding change requests
		Help (opens in a new window)



Note If your AO is also your KC, you will only need to complete one request. In this case, you can use either the Amend your current Authorising officer's details or Amend your current Key Contact's details function.

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Step	Instruction	Screen example
		# LIK Visco & Immigration
		UK Visas & Immigration
		You are here > SMS user manuals > 2. Managing your licence
	From the Amend your current	Replace your Authorising Officer
	Authorising Officer's details	Mandatory fields are marked with an asterisk (*) and must be completed before you choose <b>Next</b> to continue.
	screen, only complete the fields	Please ensure that the 'Email' address provided allows emails from the domain '@homeoffice.gsi.gov.uk'.
	where details have changed. When	In addition, the 'Address' to be provided is the employment address, <b>not</b> the home address.
	complete, select <b>Next</b> .	Tick here if the Authorising Officer is also
3	For example, if the telephone	Help (opens in a new window)
5	number has changed, only complete	Personal details
	that field. If any part of the address	Title:  Please select
	has changed, you will need to	If 'Other', give details:
	complete all the address fields	Other details
	including city or town, county and	Immigration status:
	postcode.	Home Office reference number:
		Expiry date of leave to enter or leave to
		Passport number:
		Cancel

• If your AO is the same person as your KC, tick the box at the top of the screen, as indicated above. This means that you will not have to send separate requests to amend the details for each of these roles. Furthermore, the **Address** required is the work address, **not** the person's home address.

Note

• As a security measure, you will not be allowed to change the family name and date of birth in the same request, as this indicates a different person is assuming the role. If you wish to do this, you should use the **Replace Authorising Officer** or **Replace Key** Contact function.

Step	Instruction	Screen example
		UK Visas & Immigration
		You are here > SMS user manuals > 2. Managing your licence
		Request change of circumstance declaration
	From the Request change of	All fields are mandatory and must be completed before you can choose <b>Continue</b> to submit your request. You will not be able to make any changes to your request once you have submitted it and your application is not complete until you have paid.
4 circumstances declaration complete the date, your name position in the organisation a	circumstances declaration screen, complete the date, your name, your position in the organisation and tick	You (the Level 1 user) must have the authority of the Authorising Officer to submit this application, and the `Name' and `Position within the organisation' entered below should be yours (the Level 1 user). If you do not wish to continue, choose <b>Back</b> to return to the previous screen or <b>Cancel</b> to return to the main menu.
	the declaration box. When complete,	Declaration
	select Submit.	I hereby declare that the information * given is, to the best of my knowledge and belief, true and correct:
		Date (dd/mm/yyyy):
		Name:
		Cancel Submit
		WK Visas & Immigration
	The Submission successful screen	You are here > SMS user manuals > 2. Managing your licence
	will now be displayed.	Submission successful
5	Select <b>Home</b> from the main menu to continue.	Your changes have been submitted. You should check the "View recent and outstanding change requests' screen to determine if the change has been applied automatically. If it has been applied, the status 'Accepted' will be displayed. If the status is 'Pending', the change will not be applied until we have considered the request. We will contact you if we need further information.
		Choose Home from the main menu to continue.
		Your change request number is: S00015444/77.

**Note** To determine if the change has been applied instantly, you should check the **View recent and outstanding change requests** screen. If the request has been automatically applied, the status 'Accepted' will be displayed. If the status is 'Pending' the change has not been applied automatically.

### Guide 3: How to amend your details

Follow the step by step instructions to amend your details.

On 6 April 2014 we introduced new functionality in SMS to automatically apply changes to the address of your organisation. If you meet the criteria, changes will be applied immediately and the new details will be instantly visible on SMS.

This function can be used to notify us of changes to your details, such as changes to your address and/or organisation name.

You should read the <u>Sponsorship policy guidance</u> before amending your licence details.

Step	Instruction	Screen example
1	From the Licence summary, applications and services screen, select Request changes to licence details.	We Visas & Immigration           Vou are here > SMS user manuals > 2. Managing your licence           Licence summary, applications and services           Manage Level 1 and 2 users           - Add and deactivate users           - Edit user profiles           Help (opens in a new window)           Request changes to licence details           - Change your circumstances, including organisation details and accreditation or registration status           - Amend organisation structure details           - Winer dorganisation structure details           - View recent and outstanding change requests           Help (opens in a new window)



details screen, select Amend your 2 organisation details.

elect 'Other', you must provide nsideration of request.
the data we currently hold. You erisk (*) must be completed
×
Cancel Next
u choose an acceptable reason
). U

• Rebranding

Note

- Office or branch closed
- Downsized business premises
- Expanded business premises
- Lease expired
- Royal Mail postcode changes
- Moved to new premises

Step	Instruction	Screen example
		UK Visas & Immigration
		You are here > SMS user manuals > 2. Managing your licence
		Request change of circumstance declaration
	From the Request change of	All fields are mandatory and must be completed before you can choose <b>Continue</b> to submit your request. You will not be able to make any changes to your request once you have submitted it and your application is not complete until you have paid.
4	circumstances declaration screen, complete the date, your name, your position in the organisation and tick the	You (the Level 1 user) must have the authority of the Authorising Officer to submit this application, and the 'Name' and 'Position within the organisation' entered below should be yours (the Level 1 user). If you do not wish to continue, choose <b>Back</b> to return to the previous screen or <b>Cancel</b> to return to the main menu.
	declaration box. When complete, select	Declaration
	Submit.	I hereby declare that the information *  given is, to the best of my knowledge and belief, true and correct:
		Date (dd/mm/yyyy):
		Name:
		Position within the organisation:
		Cancel Submit
	The changes have been submitted and if applied automatically, can be viewed on	UK Visas & Immigration
	the <b>Licence summary</b> screen.	You are here > SMS user manuals > 2. Managing your licence
		Submission successful
5	IMPORTANT:	Your changes have been submitted. You must print, complete and send your submission sheet and any supporting documentation, by post, to us before we are able to consider your change request. We will not consider your request until we have received your submission
	In all circumstances the submission	sheet and supporting evidence (if required). Choose <b>Submission sheet</b> to download the submission sheet in a new window.
	sheet must be submitted to us for	We will contact you when your change request has been decided.
	review. Select Submission sheet.	Your change request number is: S00015444/78. Submission sheet
	1. Changes to telephone number, email,	web address are applied automatically for every sponsor.
Note	-	anges to your address and an appropriate reason for the change was selected, changes to the
	address are also applied automatically	y, but we will also review the changes and you must send us a completed submission sheet

with any required evidence.

Step	Instruction	Screen example
6	The submission sheet must be completed and sent together with all required supporting evidence to the stated email address.	UK Visas & Immigration Sponsor Change of Circumstances - Submission Sheet Replace your Authorising Officer Your change request has been successfully submitted online. You can view the progress and outcome of the request by selecting 'Licence summary, applications and services', 'Request changes to licence details' then 'View recent and outstanding change requests' menu options in SMS. You must now complete this submission sheet and send it to us to complete your request. The declaration must be signed by the new Authorising Officer (AO). We advise you to retain a copy of this submission sheet for your records. Sponsor organisation name: AG UAT Testing Request reference: S00016018/302 Date request submitted: November 18, 2020

### Guide 4: How to request other changes to your details

Follow the step by step instructions to request others changes (not listed in the guide above) to your details.

You should use this function to surrender your whole licence or in specific routes. You can also use this function for other changes to your licence including:

- changes which result in you coming under new ownership;
- appointing, removing or amending a representative;
  - Multiple representatives can be added to a licence, however the SMS will only display the first appointed representative on the Licence summary page. The details of additionally appointed representatives will be held internally.
- adding or removing a branch, site, linked entity, partner intuition, or contract.
- changes to registration status or body;
- changes to inspection status or body, sporting body endorsement renewal;
- changes to key personnel if you are registered in the GBM UK Expansion Worker route with a licence rated 'provisional';
- notify us that your AO is in the UK (GBM UK Expansion Worker only); or,
- any other change not listed above.

This function must only be used to request changes that cannot be notified using the **Amend your licence details**, **Amend your current Authorising Officer**, **Amend you current Key Contact**, **Replace your Key Contact** and **Replace your Authorising Officer** functions.

You should read the <u>Sponsorship policy guidance</u> before surrendering your licence or requesting other changes to your details.



Step	Instruction	Screen example
		UK Visas & Immigration
		You are here > SMS user manuals > 2. Managing your licence
	From the <b>Request change of</b>	Request change of circumstances
	circumstances screen, select the appropriate reason for change from	You can only select one reason for change from the dropdown list below. If you want to request more than one change from the list, select the main reason but give full details of all the changes in the box below.
	the Select reason for change drop-	Both fields are mandatory and must be completed before you can choose <b>Next</b> to continue.
3	down list.	Details of change
3		Select reason for change:  Please select
	In the <b>Change details (2000</b> <b>character limit)</b> field, provide full details of the request, then select <b>Next</b> .	Change details (2000 character limit):
		Cancel Next

**Note** You must only notify us of one change per change request. If you want to report multiple changes, you must submit a separate request for each change.

Step	Instruction	Screen example
	From the <b>Request change of</b>	Vou are here > SMS user manuals > 2. Managing your licence         Request change of circumstance declaration         All fields are mandatory and must be completed before you can choose Continue to submit your request. You will not be able to make any changes to your request once you have submitted it and your
4	circumstance declaration screen, complete the date, your name, your position in the organisation and tick the declaration box. When complete, select <b>Submit</b> .	You will not be able to utily our have any changes to your request once your re
		l cho
		You are here > SMS user manuals > 2. Managing your licence
		Submission successful

Your changes have been submitted. You must print, complete and send your submission

We will contact you when your change request has been decided.

sheet and any supporting documentation, by post, to us before we are able to consider your change request. We will not consider your request until we have received your submission sheet and supporting evidence (if required). Choose **Submission sheet** to download the

Submission sheet

The **Submission successful** screen, select **Submission sheet**.

5

submission sheet in a new window.

Your change request number is: S00015444/79.

Step	Instruction	Screen example
6	The submission sheet must be completed and sent together with all required supporting evidence to the stated email address.	Wik Visas           & Immigration           Sponsor Change of Circumstances – Submission Sheet           Other changes to your sponsor details           Your change request has been successfully submitted online. We advise you to retain a copy of this submission sheet for your records.           You can view the progress and outcome of the request by selecting the 'Licence summary, applications and services', 'Request changes to sponsor details' then 'View recent and outstanding change requests' menu options in SMS.           You must now complete this submission sheet and send it to us to complete your request.           Where a new representative is being appointed or you are notifying us of your intention to surrender part or the whole of your licence, this submission sheet <u>must</u> be signed by the current Authorising Officer.           Sponsor organisation name: AG UAT Testing           Application reference: S00016018/300           Date request submitted: November 18, 2020           Type of change: Merger           Supporting evidence

### Guide 5: How to view and withdraw recent and outstanding requests

Follow the step by step instructions to view and withdraw a change of circumstances request.

Change requests can only be submitted, viewed and withdrawn by Level 1 users. Any Level 1 user can view and withdraw a request submitted by any other Level 1 user.

The withdraw option is only available up to the point at which we start considering your change request. Once we have started considering your request, this option is no longer available. Also, the withdraw function does not apply to changes that take effect automatically. If these changes are no longer necessary, a new application for change must be submitted to reverse the original change.

Change of circumstances requests that can be withdrawn (subject to the above conditions) are:

- replace your AO;
- amend your current AO's details;
- replace your KC;
- amend your current KC's details;
- amend your organisation details; and
- request any other change to your licence details.

Step	Instruction	Screen example
Step 1	Instruction	We visual set set manuals set Managing your livence           Vour are here set SNS user manuals set Annaloging your livence           Licence summary, applications and services           Manage Level 1 and 2 users           - Add and deactivate users           - Edit user profiles           Help (opens in a new window)           Request changes to licence details           - Orange your circumstances, including organisation details and accreditation or registration status           - Amend organisation structure details           - Were recent and outstanding change requests           - Help (opens in a new window)           Licence summary           - View organisation details           -
		<ul> <li>View details of licensed tiers and categories</li> <li>View Highly Trusted Sponsor start, end and application / renewal dates (if applicable)</li> <li>View Premium customer service start, end and renewal dates (if applicable)</li> </ul>

2 From the Request changes to licence details screen, select View recent and outstanding change requests. 2 Known the Request changes to licence details screen, select View recent and outstanding change requests. 2 UK Visas & Immigration 3 Visit of the result of the resul	Step	Instruction	Screen example
<ul> <li>Surrendering your whole licence, a specific tier or category</li> <li>Adding or removing a branch</li> <li>Updating intra-company transfer links</li> <li>Updating accreditation or registration details</li> <li>Help (opens in a new window)</li> <li><u>View recent and outstanding change requests</u></li> <li>View recent and outstanding Change of circumstances requests</li> <li>Withdraw a request</li> </ul>		From the <b>Request changes to</b> <b>licence details</b> screen, select <b>View</b> <b>recent and outstanding change</b>	With Visions & Immigration           Vot are here > SMS user menuals > 2. Managing your loonoc           Request changes to licence details           Amenu your organisation details           Examples of changes include:           • Organisation name           • Organisation address           • Head office or registered / trading name           • Head office or registered / trading address           • Contact and communication details           Help (opens in a new window)           Request any other change to your licence details           Examples of changes include:           • Surrendering your whole licence, a specific tier or category           • Adding or removing a branch           • Updating intra-company transfer links           • Updating intra-company transfer links           • Updating accreditation or registration details           Help (opens in a new window)           Vew recent and outstanding change requests

**Note** The **View recent and outstanding change requests** menu item is not visible if you have not submitted any requests for changes of circumstances in the last three months.

	UK Visas & Ir	nmigratic	n					
	You are here > SMS user manuals >	2. Managing your lic	ence					
The Recent and outstanding		Recent and o	outstandin	g change requests	;			
change requests screen shows requests submitted within the last		The table below : the last 90 days.		tstanding and completed	d change of cir	cumstances reques	ts submitted in	
three months (up to a maximum of 50 items).		Requests with a will display a sta		ding' can be withdrawn, ed'.	to do so, choo	ose <b>Withdraw</b> , App	roved requests	
50 items).		Choose <b>Back</b> to	return to the	previous screen.				
Definitions of the different statuses		Change of circ	cumstances	equests				
that can apply are given below.		Date submitted	Status	Туре	Initiating user	Withdrawing user	Action	
If you wish to withdraw a change of		07/03/2014	Pending	Replace Key Contact	Jackson Lisa		Withdraw	
circumstances request that you have submitted recently, choose		07/03/2014	Pending	Amend Organisation Details	Jackson Lisa		Withdraw	
Withdraw.		07/03/2014	Withdrawn	Amend Authorising Officer	Jackson Lisa	Jackson Lisa		
		1					Back	

#### Definitions:

- **Pending**: the request has been submitted to us but consideration has not yet begun; this request therefore can be withdrawn.
- **Progress**: we have begun to consider your change request; this request therefore cannot be withdrawn.
- Accepted: this request has been considered and approved by us, or applied automatically; amended details will be displayed in the Note Licence summary screen (where applicable).
  - Refused: this request has been considered but refused, for example where a signed submission sheet has not been received as required.
  - Withdrawn: you have withdrawn the change request before we have begun consideration.

3

circums confirm 4 If you do	e Withdraw change of stances request nation screen, choose w to complete the process.	The details of the request yo	28/02/2014 Other Martlet Tony	
circums confirm 4 Withdra If you do	stances request ation screen, choose w to complete the process.	Withdraw change of of The details of the request you If you want to withdraw the re- the previous screen. Withdraw change of circue Date submitted: Type: Initiating user: WK Visas & Immigration	ou want to withdraw are shown below. request choose <b>Withdraw</b> , otherwise choose of umstances request 28/02/2014 Other Martlet Tony	Cancel to return to
circums confirm 4 Withdra If you do	stances request ation screen, choose w to complete the process.	The details of the request you if you want to withdraw the return of the previous screen. Withdraw change of circue Date submitted: Type: Initiating user: WK Visas & Immigration	ou want to withdraw are shown below. request choose <b>Withdraw</b> , otherwise choose of umstances request 28/02/2014 Other Martlet Tony	Cancel to return to
4 Withdra	w to complete the process.	If you want to withdraw the retire previous screen.          Withdraw change of circu         Date submitted:         Type:         Initiating user:	request choose <b>Withdraw</b> , otherwise choose of umstances request 28/02/2014 Other Martlet Tony	
4 If you do	o not wish to withdraw the	the previous screen. Withdraw change of circu Date submitted: Type: Initiating user: WK Visas & Immigration	umstances request 28/02/2014 Other Martlet Tony	
		Date submitted: Type: Initiating user:	28/02/2014 Other Martlet Tony	ncel Withdraw
		Type: Initiating user:	Other Martlet Tony	ncel Withdraw
request,	select <b>Cancel</b> .	UK Visas & Immigration	Martlet Tony	ncel Withdraw
		UK Visas & Immigration		ncel Withdraw
		¥ -	Ca	incel Withdraw
		¥ -		
	e <b>Recent and outstanding</b> requests screen, you can	the last 90 days. Requests with a status of 'Pr will display a status of 'Acce Choose <b>Back</b> to return to the	outstanding and completed change of circumst Pending' can be withdrawn, to do so, choose W epted'. Ie previous screen.	
-	the request has been	Change of circumstances		
	vn and the Withdrawing user	Date Status submitted	Type Initiating Wit user use	thdrawing Action er
is displa	yed.	07/03/2014 Withdraw	vn Replace Key Contact Jackson Jac Lisa	ckson Lisa
		07/03/2014 Pending	Amend Organisation Jackson Details Lisa	Withdraw
		07/03/2014 Withdraw	vn Amend Authorising Jackson Jac Officer Lisa	ckson Lisa
		4		

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### Guide 6: How to view your licence summary

Follow the step by step instructions to view the **Licence summary** which displays your CoS/CAS allocation, key licence dates and licence details. The **Licence summary** screen can only be viewed by a Level 1 user.

You should read the <u>Sponsorship policy guidance</u> before viewing your licence details and CAS/CoS allocation.

The Licence summary is displayed.

**Organisation name**: this is your name, as it appears on the published register of licensed sponsors.

**Organisation address**: this is your address and phone number.

Head Office or registered / trading name (if applicable): this is your Head Office's name, if different from the organisation name.

Head Office or registered / trading address (if applicable): this is your Head Office's address and phone number, if different from the organisation address.

If any of these details are incorrect, you must submit a request to change it using the **Amend your** organisation details function.

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#### Licence summary

View your licence summary details below. If any details are incorrect, please use the relevant function from the Licence summary, applications and services menu to make changes. Choose OK to return to the previous menu, or use the menu on the left.

Organisation name		
Name:	R500	
Organisation address		
Address:	166 Hillside	
City or town:	Brighton	
County, area district or province:		
Postcode:	BN3 1EE	
Telephone:	4903899834	
Head office or registered / trading name		
Name:	R500	
Head office or registered / trading address		
Address:	9 Blaker Road	
City or town:	Brighton	
County, area district or province:		
Postcode:	BN5 1EE	
Country:	UNITED KINGDOM	
Telephone:	4903899834	

Step

6

#### Step

### Instruction

**Sponsor licence number**: this is your unique licence number, which cannot be amended. You should quote this number every time you communicate with us.

**No. of employees**: this is the number of employees that you have told us are currently working in your organisation, as stated in your original licence application, unless changed by you.

**Business sector**: this is the sector in which you operate.

6 (cont) If the business sector or size or your organisation is incorrect, you should submit a request using the Request any other change to your sponsor details function.

> Authorising officer: these are the details of your nominated AO. If any of these details are incorrect, you must submit a request using the Amend your current Authorising Officer's details function. If your Authorising officer has left, or you wish to appoint a new Authorising officer, you should use the **Replace** your Authorising Officer details function.

#### Screen example

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Additional information about the organisation	
Sponsor licence number:	WVR07YK97
No. of employees:	34
Business sector:	Agriculture, Forestry and Fishing
Authorising officer	
Title:	Ms
Given name:	Теггу
Family name:	Towner
Email:	sponsor@gov.uk
Position within the organisation:	Manager
Representative:	Ν
## Screen example

## Instruction

Key contact: these are the details of your nominated KC. If any of these details are incorrect, you must submit a request using the Amend your current Key Contact details function. If your KC has left or you wish to appoint a new KC, you should use the Replace your Key Contact function.

 Representative: If you have appointed a representative, their details will be displayed here. If any of these details are incorrect, or you wish to remove or appoint a new representative, you should submit a
 6 (cont) request using the Request any other change to your licence details function. If you have appointed more than one

representative, you will only be able to view the first representative you appointed on this screen.

Licence key dates: displayed here are your licence start and end dates, as well as your licence renewal period opening date; take note of this date, as it is the date from which you can first apply to renew your licence. The licence end date is the last date on which you can apply to renew your licence before it expires.

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Key contact	
Title:	Mrs
Given name:	Terry
Family name:	Towner
Email:	sponsor@gov.uk
Position within the organisation:	Manager
Representative:	Ν
Representative	
Organisation name:	Helpful Hands Solicitors
Address:	26 West End Lane
City or town:	London
County, area district or province:	
Postcode:	S3 8NU
Telephone:	0207 207 2077
Email:	Solicitors@office.uk
Representative's OISC registration number or details of exemption:	Exempt from OISC regulation
Licence key dates	
Licence start date	03 February 2014
Licence end date	02 February 2018
Licence renewal opening date	05 November 2017

### Screen example

# Basic Compliance Assessment key dates: displayed here are your Student Sponsor status start and end dates, as well as your Student Sponsor status renewal opening date; take note of this date as it is the date from which you can first apply to renew your Student Sponsor status. The Student Sponsor status end date is the last date on which you can apply to renew your status before it expires.

Instruction

# 6 (cont)

Step

Premium customer service key

**dates**: displayed here is your Premium customer service start and end dates, as well as your Premium renewal opening date; take note of this date as it is the date from which you can first apply to renew your Premium customer service. The customer service end date is the last date on which you can apply to renew your customer service before it expires.

Basic Compliance Assessment key dates	
Student Sponsor status start date	05 November 2019
Student Sponsor status end date	11 March 2021
Basic Compliance Assessment renewal opening date	09 February 2021
Student Sponsor Premium customer servi	ce key dates
Service level	Student Sponsor Premium
Student Sponsor Premium customer service start date	18 November 2020
Student Sponsor Premium service end date	17 November 2021
Student Sponsor Premium customer service renewal opening date	18 September 2021

- The remainder of the page shows your allocations by route. Under each route you can see your limit of CAS/CoS, how many you have assigned since the allocation year began, how many CAS/CoS you have left to assign for the allocation year, the expiry date of the allocation year and your rating for each route.
- Note
- Unless automated, you can apply to renew your annual allocation of CAS/CoS up to three months before the allocation expiry date, or after that date. See *Guides 7 & 8* below for instruction on how to apply for annual allocations and in-year allocations.

# Guide 7: How to request and withdraw a request for a CoS/CAS allocation increase

Follow the step by step instructions to request an increase in your allocation of CoS and/or CAS during an allocation year, and to withdraw a request. This action can performed at any point during the allocation year.

You should read the <u>Sponsorship policy guidance</u> before requesting additional CoS and CAS or withdrawing a request.

Step	Instruction			Screen	example	•		
		Request add	ditional CoS or CAS					
			v displays your current and outstanding request juested, nothing will be displayed. Choose:	s for additional Co	S or CAS. If you	do not have any curr	ent allocations for w	hich additional CoS or
		<ul> <li>Add to add a</li> </ul>	a new request for the relevant route;					
		Edit to edit a	request that has been saved but not yet submit	tted;				
		<ul> <li>Withdraw to</li> </ul>	withdraw a request that has been previously su	ubmitted and is stil	l outstanding; or			
		<ul> <li>Cancel if you</li> </ul>	u do not want to continue.					
		When you have	added your request(s) for additional CoS or C/	AS, choose <b>Subm</b>	it.			
	From the <b>Request additional CoS</b>	Any additional C	CoS/CAS requested and granted will expire on t	he same date as	your current annu	al allocation in that r	oute.	
2	or CAS screen, select Add a	Help (opens in a	a new window)					
2	<b>request</b> next to the route in which you wish to increase the allocation.		Route	Allocation limit	Allocation used	Allocation remaining	Date requested	Increase requested
	you wish to increase the allocation.	Add a request	Tier 5 (Temporary worker - Creative and Sporting)	100	0	100		
		Add a request	Intra-company Routes	100	0	100		
		Add a request	Student	100	0	100		
		Add a request	Skilled Worker	35	0	35		
								1
								Cancel Sub

• If you are unable to add a request, your current allocation could have expired and you may need to renew it. Select **Cancel**, then from **Licence summary, applications and services** menu, select **Request renewal of annual CoS/CAS allocations**.

# Note

• You can request increases to more than one of your allocations on the same request. This function can be used as many times as required during the allocation year.

# Step Instruction

From the **Request additional CoS or CAS** screen, enter the number of CoS or CAS you require and provide full reasons for this request. Once

3 you have completed all details, select **Save**.

The reasons for the request **must** be explained in full.

You are returned to the **Request** additional CoS or CAS screen.

If required, repeat the above process to request an increase in another route.

4 If you need to amend the number of certificates requested or the reasons you gave, select **Edit** next to the request you wish to amend.

If you have no further changes, select **Submit** to confirm your request(s).

Request	annual	allocation	renewal

Enter the number of CoS or CAS you require for your next annual allocation period, along with a reason for the number requested and choose Save. This will return you to the previous screen, where you can submit your request(s) or add another request.

If you wish to renew an allocation within the Student Route, please provide details of your projected student intake for the CAS year ahead, including details of your recruitment strategy.

If you wish to renew an allocation in a Worker or Temporary Worker Route, please provide as much relevant detail as possible with your request, including why skilled migrants are required, the job roles, SoC codes and salaries and details of any migrants you have identified for the jobs.

	To return to the previous	screen without adding a	request for this route,	choose Cancel.
--	---------------------------	-------------------------	-------------------------	----------------

Skilled Worker			
Number requested:	5		
Give reasons (2000 character limit):		la	
			Cancel Save

#### Request additional CoS or CAS

The table below displays your current and outstanding requests for additional CoS or CAS. If you do not have any current allocations for which additional CoS or CAS can be requested, nothing will be displayed. Choose:

Screen example

- Add to add a new request for the relevant route;
- Edit to edit a request that has been saved but not yet submitted;
- · Withdraw to withdraw a request that has been previously submitted and is still outstanding; or
- Cancel if you do not want to continue.

When you have added your request(s) for additional CoS or CAS, choose Submit.

Any additional CoS/CAS requested and granted will expire on the same date as your current annual allocation in that route.

#### Help (opens in a new window)

	Route	Allocation limit	Allocation used	Allocation remaining	Date requested	Increase requested
Add a request	Tier 5 (Temporary worker - Creative and Sporting)	100	0	100		
Edit	Intra-company Routes	100	0	100		100
Add a request	Student	100	0	100		
Add a request	Skilled Worker	35	0	35		
						•
						Cancel Subr

Note You can only edit a request before it has been submitted. If your request has been submitted, you can only withdraw the request, not edit it.

Step	Instruction
------	-------------

Screen example

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Your request(s) has been submitted. Select **OK** to return to the **Request** additional CoS or CAS screen.

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#### Request for additional CoS or CAS submitted

Your request for additional CoS or CAS has been submitted. Choose OK to continue.

#### Request additional CoS or CAS

The table below displays your current and outstanding requests for additional CoS or CAS. If you do not have any current allocations for which additional CoS or CAS can be requested, nothing will be displayed. Choose:

ОК

- Add to add a new request for the relevant route;
- · Edit to edit a request that has been saved but not yet submitted;
- · Withdraw to withdraw a request that has been previously submitted and is still outstanding; or
- Cancel if you do not want to continue.

When you have added your request(s) for additional CoS or CAS, choose Submit.

Any additional CoS/CAS requested and granted will expire on the same date as your current annual allocation in that route.

#### Help (opens in a new window)

	Route	Allocation limit	Allocation used	Allocation remaining	Date requested	Increase requested
Add a request	Tier 5 (Temporary worker - Creative and Sporting)	100	0	100		
Withdraw	Intra-company Routes	100	0	100	18/11/2020	100
Add a request	Student	100	0	100		
Add a request	Skilled Worker	35	0	35		



Withdraw:

If you wish to withdraw a request, select Withdraw next to the applicable request.

6

5

You can only withdraw a request when the request has been submitted and is still outstanding.

The withdrawal will not be completed until you confirm the action.

	UK Visas & Immigration				
From the Withdraw request for	You are here > SMS user manuals	> 2. Managing your licence			
additional CoS or CAS screen, select Confirm withdrawal. From the Request additional CoS		Withdraw request for additional CoS or CAS To confirm that you want to withdraw your request for additional CoS or CAS choose Confirm withdrawal. If you do not want to withdraw the request choose Cancel to return to the previous screen.			
or CAS screen you can now see that		Tier 2 (General)			
the request has been withdrawn and		Date requested:	28/02/2014		
will not be considered.		Number requested:	10		
		Give reasons	Business expansion.		
			Cancel Confirm withdrawal		

# Guide 8: How to request a renewal of annual allocation

Follow the step by step instructions to request a renewal of your annual allocation of CoS or CAS.

On 6 April 2014 we introduced new functionality in SMS to automatically create an annual allocation of CoS based on the number of CoS you assigned in the preceding 12 months. We will write to you if you meet the criteria and automation has been granted.

If you are set to receive automated annual allocations, you will not be required to submit a renewal request. To determine if you are due to receive an automated annual allocation, see *Step 2* below.

You should read the <u>Sponsorship policy guidance</u> before requesting renewal of an annual allocation of CoS or CAS.

Step	Instruction	Screen example
1	From the Licence summary, applications and services screen, select Request renewal of annual CoS/CAS allocations.	Visit of the set of t

## Instruction

From the **Request renewal of annual allocation** screen you will be able to see if allocations are due to be renewed automatically in the 'Outstanding annual allocation requests' grid. Three months prior to the expiry of your allocation, *Automatic renewal* will be displayed in the 'Number of CAS or CoS requested' column. The number you will receive will be equal to the number of CoS you assigned in the 12 month period before the new allocation is automatically created.

The automated allocation will be available when the allocation year begins for that particular route (the day after the expiry date).

If you have received an email from us reminding you to apply, you must submit a manual application by selecting **Add a request** next to the route in which you wish to request a renewal, as indicated.

## Screen example Request renewal of annual allocation

#### . On this screen you can review outstanding requests for renewal of your annual allocations of CAS and/or CoS that you have submitted recently or that will be renewed automatically, and submit manual requests for

CoS that you have submitted recently or that will be renewed automatically, and submit manual requests for renewal of allocations.

Outstanding renewal requests that you have submitted and allocations that will be renewed automatically are displayed in the table below.

For allocations that will be renewed automatically, 'Automatic renewal' is displayed in the **Number of CAS or CoS requested** column. The number of CoS that will be automatically allocated to you at the beginning of the next allocation year will be based on the number that you have assigned throughout the current allocation year. This means that your allocation will not be confirmed until the beginning of the new allocation year. The **Licence summary** screen displays the end dates of your current allocation years.

If you do not have any outstanding requests and no automatic allocation renewals are due, nothing will be displayed. If you do not want to make any requests, use the navigation menu on the left side of the screen to exit.

#### Help (opens in a new window)

Outstanding	g annual allocation requests	
Route	Number of CAS or CoS requested	ber of CAS or CoS requested Date submitted  you can apply to renew your annual allocation are displayed below. If you do not have a renewal is due, nothing will be displayed.  est for each route in which you want to request a new annual allocation. Once you have uest, choose Submit. If you have created a request but do not want to submit it, choose
4		►
	n which you can apply to renew your annual n which a renewal is due, nothing will be disp	
Request an	nual allocation renewal	
	Poute	Expine date

	Route	Expiry date
Add a request	Tier 2 (Minister of Religion)	10/03/2018
Add a request	Tier 2 (Sportsperson)	10/03/2018
	Tier 5 (Temporary worker - Creative and Sporting)	10/03/2018

• You can apply to renew allocations up to three months before their expiry date, or within the renewal period for any other routes you are licensed in.

Note

• If you do not renew your allocation before its expiry date, the allocation will expire. You can apply to renew your allocation after it has expired but you will not be able to assign CAS/CoS until your request has been considered and granted by us.

#### Step

#### Request annual allocation renewal

Enter the number of CoS or CAS you require for your next annual allocation period, along with a reason for the number requested and choose **Save**. This will return you to the previous screen, where you can submit your request(s) or add another request.

If you wish to renew an allocation within the Student Route, please provide details of your projected student intake for the CAS year ahead, including details of your recruitment strategy.

If you wish to renew an allocation in a Worker or Temporary Worker Route, please provide as much relevant detail as possible with your request, including why skilled migrants are required, the job roles, SoC codes and salaries and details of any migrants you have identified for the jobs.

To return to the previous screen without adding a request for this route, choose Cancel.

Tier 2 (Minister of Religion)	
Number requested:	
Give reasons (2000 character limit):	
	Cancel Save

From the **Request annual** allocation renewal screen, enter the number of CoS or CAS you wish to request and the reason why they are required. When complete, select

3

Save

The reasons for the request must be explained in full.

Step	Instruction		Screen example					
		Request r	Request renewal of annual allocation					
			n you can review outstanding requests for renewal of your annu have submitted recently or that will be renewed automatically, a ocations.					
			enewal requests that you have submitted and allocations that w he table below.	/ill be renewed automatically are				
		CoS request the next alloc allocation yea	s that will be renewed automatically, 'Automatic renewal' is disp ed column. The number of CoS that will be automatically alloca ation year will be based on the number that you have assigned r. This means that your allocation will not be confirmed until the ence summary screen displays the end dates of your current a	ted to you at the beginning of throughout the current beginning of the new allocation				
			nave any outstanding requests and no automatic allocation rene ou do not want to make any requests, use the navigation menu					
	You are returned to the <b>Request</b>	Help (opens i	n a new window)					
	renewal of annual allocation	Outstanding	annual allocation requests					
	screen.	Route	Number of CAS or CoS requested	Date submitted				
		•						
	Repeat the above process to request	The routes in which you can apply to renew your annual allocation are displayed below. If you do no any routes in which a renewal is due, nothing will be displayed.						
	to renew your allocation in another route.		a request for each route in which you want to request a new ar ur request, choose Submit. If you have created a request but d					
4	If you need to amond the number of	Request ann	Request annual allocation renewal					
	If you need to amend the number of		Route	Expiry date				
	certificates requested or the reasons	Edit	Tier 2 (Minister of Religion)	10/03/2018				
	you gave, select <b>Edit</b> next to the request you wish to amend.	Add a reque	t Tier 2 (Sportsperson)	10/03/2018				
		Add a reque	t Tier 5 (Temporary worker - Creative and Sporting)	10/03/2018				
	If you have no further changes,	Add a reque	Tier 5 (Temporary worker - International Agreement)	10/03/2018				
	select <b>Submit</b> to send your requests.	Add a reque	Tier 5 (Temporary worker - Religious workers)	10/03/2018				
		Add a reque	Tier 5 (Temporary worker - Government Authorised Excha	ange) 10/03/2018				
		Add a reque	Intra-company Routes	05/04/2017				
		Add a reque	Child Student	10/03/2018				

Add a request

Add a request

Student

Skilled Worker

10/03/2018

24/12/2020

Cancel Submit

#### Instruction

#### Screen example

Your request has been submitted.

5 Select OK to return to the Request renewal of annual allocation screen.

From the Request renewal of

see that the request has been submitted from the 'Outstanding annual allocation requests' grid.

annual allocation screen you can

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#### Requests submitted

Your request for renewal of annual allocations has been submitted for consideration. Choose OK to continue to the Request renewal of annual allocation screen.

#### Request renewal of annual allocation

On this screen you can review outstanding requests for renewal of your annual allocations of CAS and/or CoS that you have submitted recently or that will be renewed automatically, and submit manual requests for renewal of allocations.

Outstanding renewal requests that you have submitted and allocations that will be renewed automatically are displayed in the table below.

For allocations that will be renewed automatically, 'Automatic renewal' is displayed in the Number of CAS or CoS requested column. The number of CoS that will be automatically allocated to you at the beginning of the next allocation year will be based on the number that you have assigned throughout the current allocation year. This means that your allocation will not be confirmed until the beginning of the new allocation year. The Licence summary screen displays the end dates of your current allocation years.

If you do not have any outstanding requests and no automatic allocation renewals are due, nothing will be displayed. If you do not want to make any requests, use the navigation menu on the left side of the screen to exit.

Help (opens in a new window)

Outstanding annual allocation	requests	
Route	Number of CAS or CoS requested	Date submitted
Tier 2 (Minister of Religion)	1	18/11/2020
4		•

The routes in which you can apply to renew your annual allocation are displayed below. If you do not have any routes in which a renewal is due, nothing will be displayed.

Choose Add a request for each route in which you want to request a new annual allocation. Once you have completed your request, choose Submit. If you have created a request but do not want to submit it, choose Cancel.

Request annual allocation renewal

Route

Expiry date 10/03/2018

ОК

Add a request Tier 2 (Sportsperson)



Step

# Guide 9: Adding PAYE references (Worker and Temporary Worker sponsors only)

From the 1<sup>st</sup> of December 2020 PAYE information must be provided on CoS assigned in Skilled Worker and Intra-company Routes.

Follow the step by step instructions to add a PAYE reference number to your licence. When added to a licence, PAYE reference numbers are available to select when creating a CoS in a route where PAYE details must be provided.

Step	Instruction	Screen example					
1	From the Licence summary, applications and services screen, select PAYE References	<ul> <li>Add a new PAYE I</li> </ul>	<ul> <li>View existing references, who added them and when</li> <li>Add a new PAYE Reference</li> <li>Delete an existing PAYE Reference</li> </ul>				
2	On the <b>Manage PAYE references</b> screen you will be able to view any PAYE reference numbers already added to the licence, the date when each reference was added, the level 1 user ID of the SMS user who added each PAYE reference, and	This screen displays the This screen will allow y View existing referen Add a new PAYE Re Delete an existing P/	Manage PAYE References         This screen displays the PAYE References associated with your Sponsor Licence.         This screen will allow you to:         • View existing references, who added them and when         • Add a new PAYE Reference         • Delete an existing PAYE Reference         • Back to return to the previous screen				
	the name of the SMS user who added each PAY reference.	PAYE References					
		PAYE Reference	Date Added	L1 User ID HdcozV	SMS User Name test test	Action	
	Select <b>Add</b> to add a new PAYE reference to your licence.		123/4567 12/11/2020 HdcozV test test Detete Back A				

Step	Instruction		S	creen exam	ole				
		Add PAYE Refere							
		This screen enables vo	This screen enables you to add a new PAYE Reference. The format should be						
		<ul> <li>3 numbers</li> </ul>							
	From the Add PAYE Reference	<ul> <li>a forward slash (/)</li> </ul>							
	screen, enter a valid PAYE reference	<ul> <li>between 1 and 10 cl</li> </ul>	haracters, which can b	e letters and numb	ers				
_	number. When complete, select Add	e.g. format of 123/XX1	2345, or 123/X12345	(prior to 2001)					
3	to save.	PAYE Reference		987/654A					
	Select <b>Back</b> to return to the previous								
	screen without saving.	<ul> <li>Select Back to return</li> </ul>	n to the previous scree	en, no reference wil	l be added				
			Click Add to add the reference entered						
						_			
						Back Add			
		Manage PAYE Ref	Manage PAYE References						
		This screen displays the	PAYE References as	ssociated with your	Sponsor Licence.				
		This screen will allow yo	This screen will allow you to:						
		<ul> <li>View existing referent</li> </ul>	<ul> <li>View existing references, who added them and when</li> </ul>						
		<ul> <li>Add a new PAYE Ret</li> </ul>	Add a new PAYE Reference						
	You are returned to the Manage	<ul> <li>Delete an existing PA</li> </ul>	Delete an existing PAYE Reference						
	PAYE reference screen.	<ul> <li>Back to return to the</li> </ul>	<ul> <li>Back to return to the previous screen</li> </ul>						
4		These references will be	These references will be available for selection, where applicable, when creating a CoS						
	Repeat the above process to add	PAYE References	PAYE References						
	another PAYE reference.	PAYE Reference	Date Added	L1 User ID	SMS User Name	Action			
		123/4567	12/11/2020	HdcozV	test test	Delete			
		987/654A	18/11/2020	HdcozV	test test				
		3011034A	10/11/2020	TIUCUZ V	IGST IGST	Delete			

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# Guide 10: Deleting PAYE references (Worker and Temporary Worker sponsors only)

From the 1<sup>st</sup> of December 2020 PAYE information must be provided on CoS assigned in Skilled Worker and Global Business Mobility Routes.

Follow the step by step instructions to delete a PAYE reference number to your licence. When deleted from a licence, PAYE reference numbers are **not** available to select when creating a CoS in a route where PAYE details must be provided.

Step	Instruction	Screen example				
1	From the <b>Licence summary,</b> applications and services screen, select PAYE References	Add a new PAYE	<ul> <li>View existing references, who added them and when</li> <li>Add a new PAYE Reference</li> <li>Delete an existing PAYE Reference</li> </ul>			
2	On the <b>Manage PAYE references</b> screen you will be able to view any PAYE reference numbers already added to the licence, the date when each reference was added, the level 1 user ID of the SMS user who added each PAYE reference, and the name of the SMS user who added each PAY reference. Select <b>Delete</b> next to the PAYE reference you wish to delete from your licence.	Manage PAYE Ref This screen displays the This screen will allow ye View existing referent Add a new PAYE Re Delete an existing P/ Back to return to the These references will b PAYE Reference 123/4567 987/654A	e PAYE References as ou to: nces, who added them ference AYE Reference previous screen	and when	-	Action Delete Delete Back Add

Step	Instruction		Sc	reen examp	ble	
		Confirm Deletion of	Confirm Deletion of PAYE Reference			
		You are about to delete the	e following PAYE Re	ference.		
		<ul> <li>Delete will remove the r</li> </ul>	eference. This will s	till be associated v	vith any CoS on which it w	as selected
	From the <b>Confirm Deletion of</b> <b>PAYE Reference</b> screen, select <b>Delete</b> to confirm deletion of the	Back will return to previous				
3	selected PAYE reference number.	PAYE Reference				
Ū		PAYE Reference		987/654A		
	Select Back to return to the previous	Date Added		18/11/2020		
	screen without deleting.	Added by L1 User ID		HdcozV		
		Added by SMS User Name	e	test test		
		Manage PAYE References This screen displays the PAYE References associated with your Sponsor Licence. This screen will allow you to:				
		<ul> <li>View existing references, who added them and when</li> </ul>				
		Add a new PAYE Reference				
	You are returned to the <b>Manage</b> PAYE reference screen.	Delete an existing PAYE Reference				
4	PATE reference screen.	Back to return to the previous screen				
-	Repeat the above process to delete	These references will be available for selection, where applicable, when creating a CoS				
	another PAYE reference.	PAYE References				
		PAYE Reference	Date Added	L1 User ID	SMS User Name	Action
		123/4567	12/11/2020	HdcozV	test test	Delete

# Guide 11: Viewing details of overseas linked entities and contracts (Global Business Mobility sponsors only)

From the 11<sup>th</sup> of April 2022 organisations applying for a sponsor licence in any Global Business Mobility (GBM) route must supply details of overseas linked entities (OSE).

In addition, from this date organisations applying for a sponsor licence in the GBM Service Supplier and/or GBM Secondment Worker routes must supply details of contracts. Contract details must be provided when a CoS is assigned in either of these routes.

Follow the step by step instructions to view details of overseas linked entities and contracts associated with your licence.

See Guide 4 of this manual for information of how to request changes to OSE and contract details.

Step	Instruction	Screen example
		<ul> <li>Licence summary, applications and services</li> </ul>
	From the Licence summary,	> Manage Level 1 and 2 users
1	applications and services screen,	Request changes to licence details
	select Overseas Linked Entities	> Licence summary
		> PAYE References
		> Overseas Linked Entities

Step	Instruction		Screen	example					
		View overseas linked entities and contracts         This screen displays details of overseas linked entities and contracts associated with your licence         Select from the following options:         • View - display details of overseas linked entities and contracts         • Back - return to the previous screen         Overseas linked entity							
	On the <b>View overseas linked</b> <b>entities and contracts</b> screen you can view summary details of any OSEs and contracts recorded on the licence.	Overseas linked entity Cycle 30LE1	Entity type High value contract (	CRD50 million+)		Action			
		Cycle SOLE I	High value contract (	3DP50 million+)		View			
		Cycle 3OLE2	Services contract with	Services contract with a contractual service supplier					
		METST	High value contract (	High value contract (GBP50 million+)					
2	The name and type of each OSE is displayed.								
		Contract for Service Supplier							
	The name, linked OSE, and effective dates of each contract is displayed.	Overseas linked entity	Contract name	Effective from	Effective to	Action			
		Cycle 3OLE2	sdcsd	01/01/1992	01/01/1995	View			
	Select <b>View</b> next to the OSE or contract you wish to view.								
		Contract for Secondment							
		Overseas linked entity	Contract name	Effective from	Effective to	Action			
		Cycle 30LE1	sdvs	01/02/1992	01/01/1900	View			

Step	Instruction		Screen example
	On the <b>Overseas linked entity</b> screen you can view the following details: OSE name, Physical address, Web address, Email address, Telephone number, Company registration number, Business activity / sector Trading from date.	Overseas linked entity Back return to previous page Overseas linked entity	
		Overseas linked entity name	Cycle 30LE1
		Address:	Cycle 30LE1
		City or town: County, area district or province:	Cycle 30LE1
		Postcode or ZIP code:	Cycle 30LE1
3(i)		Country:	ALBANIA
		Web address	
		Email address	ee@pp.co
	The name, linked OSE, and effective dates of each contract is displayed.	Telephone:	2342345
		Company registration number	
	Select <b>View</b> next to the OSE or contract you wish to view.	Business activity / sector	Financial and Insurance Activities
		Trading from date	22/01/1997
			Back

Step	Instruction		Screen example
	On the <b>View service supplier</b> <b>contract</b> screen you can view the following details:	View service supplier contract Back will return to previous page Contract summary	
		Overseas linked entity name	Cycle 30LE2
	Name of linked OSE, Contract name, Contract purpose, Contract effect from / to dates, Related trade agreement, Applicable sector.	Contract name	sdcsd
- (II)		Contract purpose	dsvcsdv
3(ii)		Contract effective from	01/01/1992
		Contract effective to	01/01/1995
		Related trade agreement	CARIFORUM-UK Economic Partnership Agreement (CARIFORUM)
		Applicable sector	Advertising services
			Back

Step	Instruction		Screen example
	On the <b>View secondment contract</b> screen you can view the following details:	View secondment contract Back will return to previous page Contract summary	
		Overseas linked entity name	Cycle 30LE1
	Name of linked OSE, Contract name, Contract purpose, Contract effect from / to dates, Contract value (in GBP), Contract value reason.	Contract name	sdvs
0(!!!)		Contract purpose	sdvsdv
3(iii)		Contract effective from	01/02/1992
		Contract effective to	01/01/1900
		Contract value (GBP)	3333333.00
		Contract value reason	sdvsdvdsv
			Back