

Countryside Productivity Small Grant (CPSG) scheme Accessibility statement

Using this website

The Rural Development Program for England (RDPE) Countryside Productivity Small Grant (CPSG) scheme provides funding for farmers to purchase equipment to improve the productivity of their farm. The scheme uses an online application portal. We want as many people as possible to be able to use this portal to apply online for the scheme. For example, that means you should be able to:

- change contrast levels and fonts
- text spacing can be reasonably adjusted to 1.5x line height
- zoom in up to 200% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We have also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- Whilst the website is designed to work on tablet devices, the website fails to respond on smaller mobile device screens.
- Screen readers and other assistive technologies may not identify forms, headings, links, tables, logos and error messages correctly and consistently.
- The website requires Javascript in order to function correctly. It is not possible to navigate through the site in full with Javascript disabled.
- Certain assistive technologies may not correctly identify the parts of the site that contain dynamically generated content.
- A user's progress through the site is not saved at the end of each section.

What to do if you cannot access parts of this portal

If you need help completing the portal

- email cpsgenquiries@rpa.gov.uk
- call us on 03000 200301 and follow the option for the Countryside Productivity Small Grant scheme (Monday to Friday, 8.30am to 5pm)

We will consider your request and get back to you within 10 days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems that are not listed on this page or think we are not meeting the requirements of the accessibility regulations, contact:

- email cpsgenquiries@rpa.gov.uk
- call us on 03000 200301 and follow the option for the Countryside Productivity Small Grant scheme (Monday to Friday, 8.30am to 5pm)

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you are not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

If you're deaf, deaf blind, deafened, hard of hearing or speech impaired and have a text phone, you can use Relay UK (previously known as Next Generation Text). This is a telephone relay service that means you can communicate with hearing people by telephone. To contact RPA using Relay UK, dial 18001 03000 200 301 from your text phone.

To use Relay UK on a device such as a smartphone or computer you also need to download the free Relay UK app from Relay UK website or from a marketplace such as Google Play or the App Store.

You can make a text relay call in a number of different ways and using a number of different devices.

For more information go to the Relay UK website

- email cpsgenquiries@rpa.gov.uk
- call us on 03000 200301 and follow the option for the Countryside Productivity Small Grant scheme (Monday to Friday, 8.30am to 5pm)

Currently due to COVID-19 we do not have the facilities for you to visit us in person.

Technical information about this website's accessibility

The Rural Payments Agency is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This service is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed.

How we tested this website

The service was last tested on 3 August 2020 and was checked for compliance with WCAG 2.1 AA.

It was tested by the Defra Digital, Data & Technology Services team, and the non-compliant elements will be included in the ongoing development work.

This statement was prepared on 1 October 2020.