

## **Accessing UK Government services in Hong Kong and Macao – a quick reference guide (updated August 2020)**

### **Services provided by the British Consulate General's consular section:**

#### **Assistance if you are:**

Hospitalised, a victim of crime, arrested/detained, destitute, otherwise distressed.

#### **Emergency Travel Documents (ETD)**

If your passport is lost, stolen, damaged, full, expired, or has fewer than 6 months' validity.

#### **Notarial services**

Certified true copies, letters for Certificate of No Criminal Conviction from Hong Kong Police, oaths, declarations and affidavits, witness signatures (**NB** – we cannot issue notarial acts in certain cases, e.g. if for use in Hong Kong. If in doubt, please call or email us for advice.)

#### **Note that you must make an appointment to obtain an ETD or notarial service.**

To make an appointment and/or see a full list of consular services, please see:

[www.gov.uk/world/hong-kong](http://www.gov.uk/world/hong-kong)

Contact us on: +(852) 2901 3000 or email [HongKong.consular@fcdo.gov.uk](mailto:HongKong.consular@fcdo.gov.uk)

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### **Other common services and how to access them**

#### **Passports**

[www.gov.uk/overseas-passports](http://www.gov.uk/overseas-passports)

Advice: +44 300 222 0000 (paid line) or [www.gov.uk/passport-advice-line](http://www.gov.uk/passport-advice-line)

#### **Visas**

[www.gov.uk/check-uk-visa](http://www.gov.uk/check-uk-visa)

Advice: Paid Service +44 203 481 1736 (English) or +44 203 481 1739 (Cantonese)

or email enquiry at <https://www.gov.uk/contact-ukvi-inside-outside-uk/>

Visa Application Centre (VAC) in Hong Kong: [www.vfsglobal.co.uk/hongkong/](http://www.vfsglobal.co.uk/hongkong/)

#### **Births, marriages and deaths**

[www.gov.uk/register-a-birth](http://www.gov.uk/register-a-birth)

[www.gov.uk/register-a-death](http://www.gov.uk/register-a-death)

[www.gov.uk/marriage-abroad](http://www.gov.uk/marriage-abroad)

To apply for a replacement of UK birth, death or marriage certificate - [www.gro.gov.uk](http://www.gro.gov.uk)

#### **Nationality /registration as a British Citizen**

[www.gov.uk/guidance/home-office-registrations](http://www.gov.uk/guidance/home-office-registrations)

Advice: +44 300 123 2253 (paid line) or email [nationalityenquiries@homeoffice.gov.uk](mailto:nationalityenquiries@homeoffice.gov.uk)