



Ministry
of Defence

Army Secretariat
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[Redacted]

06 April 2020

Dear [Redacted],

Thank you for your email of 06 March in which you requested the following information:

Since 2012 when Capita were given the contract for Army recruitment I would like to know how many applicants have not made it through the recruitment process? I would like this information broken down to each year, how many failed the criteria and how many left the process voluntarily. If the information has been captured for those who left voluntarily I would like to know the reasons for leaving the process

I am treating your correspondence as a request for information under the Freedom of Information Act (FOIA) 2000. A search for the information has now been completed within the Ministry of Defence, and I can confirm that information in scope of your request is held and is below.

Reasons for Candidates Disengaging from Army Recruitment Pipeline.

Applications	RY 13/14	%	RY 14/15	%	RY 15/16	%	RY 16/17	%	RY 17/18	%	RY 18/19	%
Withdrawn	75640	66.20	76300	60.30	72380	57.40	116210	60.70	71790	60.40	54680	58.90
Rejected	24220	21.20	34590	27.30	38960	30.90	60530	31.60	37090	31.20	22790	24.50
Continue	14360	12.60	15700	12.40	14650	11.60	14760	7.70%	10070	8.50	15380	16.60
Total Apps	114220		126600		125990		191500		118950		92830	

Top 5 Reasons why Candidates withdrew from the Army Recruitment Pipeline

Withdrawn	RY 13/14	RY 14/15	RY 15/16	RY 16/17	RY 17/18	RY 18/19
Non Productive Enquiry	22500	37650	36510	63530	40730	36050
Other - Refer to Journal	44440	25520	21100	31580	12950	N/A
Family/Personal Reasons	780	1800	2730	4920	5370	9170
Joining Other Service	1060	3000	3200	5670	3790	Now recorded in "Other"
Other	6870	8330	8850	10510	8960	9460

Notes/Caveats

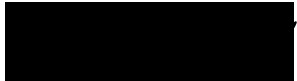
1. This data has been provided from a single service source rather than official statistics produced by Defence Statistics.
2. Recruiting years fall in line with Financial years (01 April – 31 March)
3. Figures have been rounded to 10 for presentational purposes; numbers ending in "5" have been rounded to the nearest multiple of 20 to prevent systematic bias.
4. Unrounded figures are used in the calculation of percentages.
5. "Other - Refer to Journal" was a category that was in use before the current Recruitment system (DRS) was implemented in 2016 but was subsequently phased out. Every candidate had a journal as part of their application record which was an area of free text where information could be recorded.

Under Section 16 of the Act (Advice and Assistance) you may find it helpful to note that it is not possible to interrogate the free text boxes within candidate journals within the time/cost restrictions of the FOI Act.

If you have any queries regarding the content of this letter, please contact this office in the first instance. Following this, if you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,



Manning Team, Army Secretariat