Form AR21

Trade Union and Labour Relations (Consolidation) Act 1992

Annual Return for a Trade Union

Name of Trade Union:	Association of Revenue & Customs
Year ended:	31 December 2019
List no:	708
Head or Main Office address:	FDA
	93-95 Borough High Street
	London
Postcode	SE1 1NL
Website address (if available)	www.fda.org.uk
Has the address changed during the year to which the return relates?	Yes X No ('X' in appropriate box)
General Secretary:	David Penman
Telephone Number:	2074015574
Contact name for queries regarding the completion of this return	Jawad Raza
Telephone Number:	2074015567
E-mail:	jawad@fda.org.uk
Please follow the guidance notes in the Any difficulties or problems in the completion Officer as below or by telephone to: 0330 108	n of this return should be directed to the Certification

You should send the annual return to the following email address stating the name of the union in subject:

For Unions based in England and Wales: returns@certoffice.org

For Unions based in Scotland: ymw@tcyoung.co.uk

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Return of Members

(see notes 10 and 11)

	Number of members at the end of the year					
	Great Britain	Northern Ireland	Irish Republic	Elsewhere Abroad (including Channel Islands)	Totals	
Male	1,243	50			1,293	
Female	878	30			908	
Other						
Total	2,121	80			A 2,201	

Number of members at end of year contributing to the General Fund	2,120
Number of members included in totals box 'A' above for whom no home or authorised address is held:	24

Change of Officers

Please complete the following to record any changes of officers during the twelve months covered by this return

Name of

Date of change

Name of Officer

Position Held

		ceasing to hold Office	Officer Appo	inted		3
attacl	ned as annex					
State	whether the union is:					
a.	A branch of anothe	r trade union?	Yes x	N	10	
	If yes, state the nar	ne of that other union:	FDA			
b.	A federation of trad	le unions?	Yes		lo	
	If yes, state the	number of affiliated unions:				

and names:

Officers in post (see note 12)

Please complete list of all officers in post at the end of the year to which this return relates.

Name of Officer	Position held
attached as annex	

Title of Office	Name of Offer	Current	Date Ceasing to hold office/Appointed for 2 year term
	Holding office	Yes/No	or following AGM whichever is sooner
President	Paula Houghton	Yes	Appointed AGM 2018
Deputy President	Laurence Hutton	Yes	66 66
Treasurer	Conor Burke	Yes	Appointed AGM 2018
Vice President	John Parkhouse	Yes	Elected AGM 2018
Vice President	Helen Baird-Parker	Yes	Re-elected AGM 2018
Vice President	David Cooper	Yes	Re-elected AGM 2018
Vice President	Iain Campbell	Yes	" "
Vice President	Vicky Johnson	Yes	Re-elected AGM 2018
Vice President	Jim Rogers	Yes	Re-elected AGM 2018
Committee	Scott McFarlane	Yes	By-election April 2019
Committee	Michelle Wyer	No	Resigned March 2019
Committee	Fahad Akhtar	Yes	Re-elected AGM 2018
Committee	Tom Langrish	Yes	Elected AGM 2018
Committee	Kenny Mitchell	Yes	Elected AGM 2018
Committee	Heather Morrison	Yes	Re-elected AGM 2018
Committee	Spencer Munn	No	Re-elected AGM 2018
Committee	Tony Wallace	Yes	Re-elected AGM 2018
Committee	Laurence James	Yes	By-election April 2019
Committee	Jonathan Kilner	Yes	By-election April 2019
Committee	Joshua Flew	No	Re-elected AGM 2018
Committee	Heather Morrison	Yes	Re-elected AGM 2018
Committee	Marcus Rubin	Yes	By-election April 2019
Committee	Tamsin Wallbank	No	By-election April 2019
Committee	Claire White	Yes	By-election April 2019

List of officers as at December 2019

ARC Committee changes to December 2019

Paula Houghton – President Laurence Hutton – Deputy President Connor Burke - Treasurer

Helen Baird-Parker – Vice President Vicky Johnson – Vice President David Cooper – Vice President Jim Rogers – Vice President John Parkhouse – Vice President Iain Campbell – Vice President

Tom Langrish – Committee Member
Kenny Mitchell – Committee Member
Michelle Wyer – Committee Member
Fahad Akhtar – Committee Member
Laurence James – Committee Member
Heather Morrison – Committee Member
Spencer Munn – Committee Member
Tony Wallace – Committee Member
Joshua Flew – Committee Member
Heather Morrison – Committee Member
Heather Morrison – Committee Member
Scott McFarlance – Committee Member
Marcus Rubin – Committee Member
Tamsin Wallbank – Committee Member
Claire White – Committee Member

General Fund

(see notes 13 to 18)

	£	£
Income From Mombore: Contributions and Subscriptions		189,758
From Members: Contributions and Subscriptions From Members: Other income from members (specify)		109,730
Total other income from members		
Total of all income from members		189,758
Investment income (as at page 12)		14,102
Other Income		
Income from Federations and other bodies (as at page 4)		
Income from any other sources (as at page 4)		
Total of other income (as at page 4)		
Total income		203,860
Interfund Transfers IN Expenditure		
Benefits to members (as at page 5)		280,163
Administrative expenses (as at page 10)		
Federation and other bodies (specify)		
Total expenditure Federation and other bodies		
Taxation		
Total expenditure Interfund Transfers OUT		280,163
Surplus (deficit) for year		-76,303
Amount of general fund at beginning of year		332,860
Amount of general fund at end of year		256,557

Analysis of income from federation and other bodies and other income (see notes 19 and 20)

Description	æ
Federation and other bodies	
Total federation and other bodies	
Any Other Sources	
Total other sources	
Total of all other income	

Analysis of benefit expenditure shown at the General Fund

(see notes 21 to 23)

	(See Hotes)	,	£
Representation –		brought forward	187,815
Employment Related Issues		Advisory Services	
Centre & Casework	1,607	Audit	2,090
Legal Fees	148,133	Accounting & Investment advice	900
Representation –		Other Cash Payments	
Non Employment Related Issues			
		Education and Training services	
		Training	1,800
Communications			
Stationery Campaigns ARC News Website support	711 1,376 28,428 7,560		
		Negotiated Discount Services	
Dispute Benefits			
		Other Benefits and Grants (specify)	
		Diaries	2,326
		Committee & Officers expenses	43,273
		Conference & AGM	41,852
		Sundry expenses	107
carried forward	187,815	Total (should agree with figure in General Fund)	280,163

Fund 2	· · · · · · · · · · · · · · · · · · ·		Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other inc	ome as specified	
		Total Income	
	Inte	rfund Transfers IN	
Expenditure			
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
	Т	otal Expenditure	
	Interfu	nd Transfers OUT	
	Surplus (De	ficit) for the year	
	Amount of fund at b	eginning of year	
	Amount of fund at the end of year (a	s Balance Sheet)	
		i	
	Number of members contributi	ng at end of year	

Fund 3			Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other inc	ome as specified	
		Total Income	
	Inter	rfund Transfers IN	
Expenditure			
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
		otal Expenditure	
	Interfu	nd Transfers OUT	
		ficit) for the year	
	Amount of fund at b		
	Amount of fund at the end of year (a	s Balance Sheet)	
	Number of members contributi	ng at end of year	

Fund 4			Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other inc	ome as specified	
		Total Income	
	Inte		
Expenditure			
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
		otal Expenditure	
	Interfu	nd Transfers OUT	
		,	
		eficit) for the year	
	Amount of fund at t		
	Amount of fund at the end of year (a	s Balance Sheet)	
		_	
	Number of members contributi	ng at end of year	

Fund 5			Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other inc	ome as specified	
		Total Income	
	Inte	rfund Transfers IN	
Expenditure			
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
		otal Expenditure	
	Interfu	nd Transfers OUT	
		,	
	Surplus (De	ficit) for the year	
	Amount of fund at b	eginning of year	
	Amount of fund at the end of year (a	s Balance Sheet)	
	Number of members contributi	ng at end of year	

Fund 6	·		Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other inc	ome as specified	
		Total Income	
	Inte	erfund Transfers IN	
Expenditure		·	
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
	7	Total Expenditure	
	Interfu	und Transfers OUT	
	Surplus (De	eficit) for the year	
	Amount of fund at	beginning of year	
	Amount of fund at the end of year (a	as Balance Sheet)	
		-	
	Number of members contribut	ing at end of year	

Fund	7		Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other	income as specified	
		Total Income	
		nterfund Transfers IN	
Expenditure		•	
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
		Total Expenditure	
	Inte	erfund Transfers OUT	
	Surplus	(Deficit) for the year	
	Amount of fund	at beginning of year	
	Amount of fund at the end of yea	r (as Balance Sheet)	
	Number of members contrib	outing at end of year	

Fund 8	·		Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other inc	ome as specified	
		Total Income	
	Inte	erfund Transfers IN	
Expenditure			
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
	1	Total Expenditure	
	Interfu	und Transfers OUT	
		·	
	Surplus (De	eficit) for the year	
	Amount of fund at	beginning of year	
	Amount of fund at the end of year (a	s Balance Sheet)	
		,	
	Number of members contribut	ing at end of year	

Fund	9		Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other	income as specified	
		Total Income	
		Interfund Transfers IN	
Expenditure		•	
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
		Total Expenditure	
	Inte	erfund Transfers OUT	
	Surplus	(Deficit) for the year	
	Amount of fund	at beginning of year	
	Amount of fund at the end of yea	r (as Balance Sheet)	
	Number of members contrib	outing at end of year	

Political fund account

		(see notes 24 to 33)	£	£
Political fun	d account 1 To be cor	npleted by trade unions which maintain their o	own political fund	
	Income	Members contributions and levies		
		Investment income (as at page 12)		
	Other income (specify)			
		Total oth	er income as specified	
			Total income	
		ion and Labour Relations (Consolidation) Act political funds exceeds £2,000 during the perio		out in section (72) (1)
		Expenditure A (as at page i)		
		Expenditure B (as at page ii)		
		Expenditure C (as at page iii)		
		Expenditure D (as at page iv)		
		Expenditure E (as at page v)		
		Expenditure F (as at page vi)		
		Non-political expenditure (as at page vii)		
			Total expenditure	
		S	urplus (deficit) for year	
		Amount of political ful	nd at beginning of year	
		Amount of political fund at the end of ye	ear (as <u>Balance Sheet</u>)	
		Number of members at end of year contribut	ing to the political fund	
	Nu	mber of members at end of the year not contribut	ing to the political fund	
Num	ber of members at end of year who ha	ve completed an exemption notice and do not contri	bute to the political fund	
Political fun	d account 2 To be completed	by trade unions which act as components of	a central trade union	
Income	Contributions and levies collected from	m members on behalf of central political fund		
	Funds received back from central po	litical fund		
	Other income (specify)			L
			Total other income a	as specified
			Т	otal income
Expenditure				
	Expenditure under section 82 of the	Trade Union and Labour Relations		
	(Consolidation) Act 1992 (specify)			
		<u> </u>		
	Administration expenses in	connection with political objects(specify)		
	Non-political expenditure	, , , , , , , , , , , , , , , , , , , ,		
	·		Total expenditure	
		-	Surplus (deficit) for year	
		Amount held on behalf of trade union political f		
			mitted to central political	
		Amount held on behalf of central pol	itical fund at end of year	
		Number of members at end of year contribu	uting to the political fund	
		Number of members at end of the year not contribu	uting to the political fund	
Number of me	mbers at end of year who have compl	eted an exemption notice and do not therefore contri	bute to the political fund	

The following pages 9i to 9vii relate to the Political Fund Account Expenditure

Political fund account expenditure (a)

Expenditure under section 72 (1) (a) of the Trade Union and Labour Relations (consolidation) Act.

To be completed where total expenditure from the political fund exceeds £2,000 during the period to which return relates.

Contribution to the funds of, or on the payment of expenses incurred directly or indirectly by a political party	
Name of political party in relation to which money was expended	Total amount spent during the period £
Total	

Political fund account expenditure (b)

Expenditure under section 72 (1) (a) of the Trade Union and Labour Relations (consolidation) Act.

To be completed where total expenditure from the political fund exceeds £2,000 during the period to which return relates

Political fund account expenditure (c)

Expenditure under section 72 (1) (a) of the Trade Union and Labour Relations (consolidation) Act.

To be completed where total expenditure from the political fund exceeds £2,000 during the period to which return relates.

Expenditure in connection with the registration of electors, the candidature of any person, the selection of any candidate or the holding of any ballot by the union in connection with any election to a political office

Title and Date of election	Name of political party/organisation	Name of candidate, organisation or political party (see 33(iii))	£
		Total	

Political fund account expenditure (d)

Expenditure under section 72 (1) (a) of the Trade Union and Labour Relations (consolidation) Act.

To be completed where total expenditure from the political fund exceeds £2,000 during the period to which return relates.

Expenditure on the maintaince of any holder of political office	
Name of office holder	£
Tota	

Political fund account expenditure (e)

Expenditure under section 72 (1) (a) of the Trade Union and Labour Relations (consolidation) Act.

To be completed where total expenditure from the political fund exceeds £2,000 during the period to which return relates.

The expenditure of money on the holding of any conference or meeting by or on behalf of a political party or of any other meeting the main purpose of which is the transaction of business in connection with a political party

Name of political party

£

Total

Political fund account expenditure (f)

Expenditure under section 72 (1) (a) of the Trade Union and Labour Relations (consolidation) Act.

To be completed where total expenditure from the political fund exceeds £2,000 during the period to which return relates

On the production, publication or distribution of any literature, document, film, sound recording or advertisement the main purpose of which is to pursuade people to vote for a political party or candidate or to persuade them not to vote for a political party or candidate

Name of organisation or political party

£

Total	

Expenditure from the political fund not falling within section 72 (1) of the trade union & labour relations (consolidation) act 1992

For expenditure not falling within section 72 (1) the required informati	on is-	
(a) the nature of each cause or campaign for which money was expended, and the total amount expended in relation to each one		£
Total expen	diture	
(b) the name of each organisation to which money was paid (otherwise than for a particular cause of campaign), and the total amount paid to each one		£
Total expen	diture	
(c) the total amount of all other money expended		£
-	J14	Γ
Total expen	aiture	
Total of all expend	itures	

Analysis of administrative expenses and other outgoings excluding amounts charged to political fund accounts

(see notes 34 and 35)

Adminis	strative Expenses		£
Remune	eration and expenses of staff	<u> </u>	
	and Wages included in above		
Auditors			
	nd Professional fees		
	ncy costs		
	ry, printing, postage, telephone, etc.		
	es of Executive Committee (Head Office)		
	es of conferences		
Other a	dministrative expenses (specify)		
Other C	outgoings		
	Outraines on land and huildines (anasifu)		
	Outgoings on land and buildings (specify)		
	Other outgoings (specify)		
	tretert		
		Total	
	Charged to:	General Fund (Page 3)	
		Total	

Analysis of officials' salaries and benefits (see notes 36 to 46 below)

	T =	1	ı			
Office held	Gross Salary	Employers N.I. contributions		Benefits		Total
			Pension Contributions	Other Benefit		
				Description	Value	
	£	£	£		£	£

Analysis of investment income (see notes 47 and 48)

		Political Fund £		Other Fund(s) £
Rent from land and buildings Dividends (gross) from: Equities (e.g. shares) Interest (gross) from: Government securities (Gilts) Mortgages Local Authority Bonds Bank and Building Societies				14,102
Other investment income (specify)				
		Total i	nvestment income	14,102
	Credited to:		eral Fund (Page 3)	14,102
		T	Political Fund	
		ıotal	Investment Funds	14,102

Balance sheet as at

31 December 2019

(see notes 49 to 52)

	(see notes 49 to 52)		_
Previous Year		£	£
	Fixed Assets (at page 14)		
	Investments (as per analysis on page 15)		
270,366	Quoted (Market value £ (976,976)		284,468
10,000	Unquoted		10,000
280,366	Total Investments		294,468
280,300	Other Assets		234,400
	Loans to other trade unions		
22.625			44.400
23,635	Sundry debtors		14,483
63,768	Cash at bank and in hand		19,177
	Income tax to be recovered		
	Stocks of goods		
	Others (specify)		
87,403	Total of other assets		33,660
367,769		Total assets	
332,860	General fund (page 3)		256,557
002,000	General rana (page 3)		
	Political Fund Account		
	Liabilities		
	Amount held on behalf of central trade union political fund		
	, , , , , , , , , , , , , , , ,		
£34,909	Sundry creditors		71,571
154,909	oundry deditors		71,571
£34,909		Total liabilities	71,571
£367,769		Total assets	328,128

Fixed assets account

(see notes 53 to 57)

	Freehold	Buildings Leasehold	Furniture and Equipment	Motor Vehicles	Not used for union business	Total
	£	£	£	£	£	£
Cost or Valuation						
At start of year						
Additions						
Disposals						
Revaluation/Transfers						
At end of year						
Accumulated Depreciation						
At start of year						
Charges for year						
Disposals						
Revaluation/Transfers						
At end of year						
Net book value at end of year						
Net book value at end of previous year						

Analysis of investments (see notes 58 and 59)

	(see notes 58 and 59)	T-	
Quoted		All Funds Except Political Funds £	Political Fund £
	Equities (e.g. Shares)	L	L
	UK Ordinary Shares		
	Government Securities (Gilts)		
	Other quoted securities (to be specified)		
	Unit Trusts & OEICs	284,468	
	Total quoted (as Balance Sheet)	284,468	
	Market Value of Quoted Investment	976,976	
Unquoted	Equities		
	Unity Trust Bank	10,000	
	Government Securities (Gilts)		
	Mortgages		
	Bank and Building Societies		
	Other unquoted investments (to be specified)		
	z cqzz.cz czaniono (to bo oposinou)		
	Total unquoted (as Balance Sheet)	10,000	
	Market Value of Unquoted Investments	10,000	

Analysis of investment income (controlling interests)

(see notes 60 and 61)

Does the union, or any constituent part of the union, have a controlling interest in any limited company?		Yes	No X
If YES name the relevant companies:			
Company name			nber (if not registered where registered)
Are the shares which are controlled by the union registered in the names of the union's trustees?		Yes	No X
If NO, state the names of the persons in whom the shares controlled by the union are registered.			
Company name	Names of	f shareholders	

Summary sheet (see notes 62 to 73)

	All funds except Political Funds	Political Funds	Total Funds
	£	£	£
Income			
From Members	189,758		189,758
From Investments	14,102		14,102
Other Income (including increases by revaluation of assets)			
Total Income	203,860		203,860
Expenditure (including decreases by revaluation of assets)			
Total Expenditure	280,163		280,163
Funds at beginning of year (including reserves)	332,860		332,860
Funds at end of year (including reserves)	256,557		256,557
Assets			
	Fixed Assets		
	Investment Assets		294,468
	Other Assets		33,660
		Total Assets	328,128
Liabilities		Total Liabilities	71,571
Net Assets (Total Assets less Total Lial	pilities)		256,557

(see notes 74 to 80)

(see notes 74 to 60)
Did the union hold any ballots in respect of industrial action during the return period?
If Yes How many ballots were held:
For each ballot held please complete the information below:
Ballot 1
Number of individual who were entitled to vote in the ballot
Number of votes cast in the ballot
Number of Individuals answering "Yes" to the question
Number of individuals answering "No" to the question
Number of invalid or otherwise spoiled voting papers returned 3
1-3 should total "Number of votes cast'
Were the number of votes cast in the ballot at least 50% of the number of individuals who were entitled to vote in the ballot
Does section 226(2B) of the 1992 Act apply in relation to this ballot (see notes 76-80)?
If yes, were the number of individuals answering "Yes" to the question (or each question) at least 40% of the number of individuals who were entitled to vote in the ballot
Ballot 2 Number of individual who were entitled to vote in the ballot
Number of votes cast in the ballot
Number of Individuals answering "Yes" to the question
Number of individuals answering "No" to the question
Number of invalid or otherwise spoiled voting papers returned [3
1-3 should total "Number of votes cast'
Were the number of votes cast in the ballot at least 50% of the number of individuals who were entitled to vote in the ballot
Does section 226(2B) of the 1992 Act apply in relation to this ballot (see notes 76-80)?
If yes, were the number of individuals answering "Yes" to the question (or each question) at least 40% of the number of individuals who were entitled to vote in the ballot
entitied to vote in the pariot
Ballot 3
Number of individual who were entitled to vote in the ballot
Number of votes cast in the ballot
Number of Individuals answering "Yes" to the question
Number of individuals answering "No" to the question
Number of invalid or otherwise spoiled voting papers returned
1-3 should total "Number of votes cast"
Were the number of votes cast in the ballot at least 50% of the number of individuals who were entitled to vote in the ballot
Does section 226(2B) of the 1992 Act apply in relation to this ballot (see notes 76-80)?
If yes, were the number of individuals answering "Yes" to the question (or each question) at least 40% of the number of individuals who were
entitled to vote in the ballot

Ballots & Industrial Action: If you have 6 or more entries for either of these, please complete the Excel Spreadsheet

Ballot 4
Number of individual who were entitled to vote in the ballot
Number of votes cast in the ballot
Number of Individuals answering "Yes" to the question
Number of individuals answering "No" to the question
Number of invalid or otherwise spoiled voting papers returned
1-3 should total "Number of votes cast"
Were the number of votes cast in the ballot at least 50% of the number of individuals who were entitled to vote in the ballot
Does section 226(2B) of the 1992 Act apply in relation to this ballot (see notes 76-80)?
If yes, were the number of individuals answering "Yes" to the question (or each question) at least 40% of the number of individuals who were entitled to vote in the ballot
Ballot 5 Number of individual who were entitled to vote in the ballot
Number of votes cast in the ballot
Number of Individuals answering "Yes" to the question
Number of individuals answering "No" to the question
Number of invalid or otherwise spoiled voting papers returned
1-3 should total "Number of votes cast"
Were the number of votes cast in the ballot at least 50% of the number of individuals who were entitled to vote in the ballot
Does section 226(2B) of the 1992 Act apply in relation to this ballot (see notes 76-80)?
Does section 220(2B) of the 1992 Act apply in relation to this ballot (see notes 70-00):
If yes, were the number of individuals answering "Yes" to the question (or each question) at least 40% of the number of individuals who were entitled to vote in the ballot
Individuals who were challed to vote in the bullet
Ballot 6 Number of individual who were entitled to vote in the ballot
Number of votes cast in the ballot
Number of Individuals answering "Yes" to the question
Number of individuals answering "No" to the question
Number of invalid or otherwise spoiled voting papers returned 3
1-3 should total "Number of votes cast"
Were the number of votes cast in the ballot at least 50% of the number of individuals who were entitled to vote in the ballot
Does section 226(2B) of the 1992 Act apply in relation to this ballot (see notes 76-80)?
If yes, were the number of individuals answering "Yes" to the question (or each question) at least 40% of the number of individuals who were entitled to vote in the ballot
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Ballots and Industrial Action: If you have 6 or more entries for either of these, please complete the Excel Spreadsheet

Ballots & Industrial Action: If you have 6 or more entries for either of these, please complete the Excel Spreadsheet (see note 81)

B: engagement or non-engagement, or termination or suspension of employment or the duties of

C: allocation of work or the duties of employment between workers or groups of workers;

E: a worker's membership or non-membership of a trade union;

A: terms and conditions of employment, or the physical conditions in which any workers require to work;

Categories of Nature of Trade Dispute

D: matters of discipline;

employment, of one or more workers;

F: facilities for officials of trade unions;

	G: machinery for negotiation or consulation, and other procedures, relating to any of the above matters, including the recognition by employers or employers' associations of theright of a trade union to represent workers in such negotiation or consulation or in the carrying out of such procedures
	Did Union members take industrial action during the return period in response to any inducement on the part of the Union? YES/NO
	If YES , for each industrial action taken please complete the information below:
	Industrial Action 1
	1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below:
Α	B C D E F G
	2. Dates of the industrial action taken: to
	3. Number of days of industrial action:
	4. Nature of industrial action.
	Industrial Action 2
	Industrial Action 2
	Dease tick the nature of the trade dispute for which industrial action was taken using the categories* below:
Α	
Α	1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below:
Α	D B C D E F G
Α	D D
Α	D E F G Dates of the industrial action taken: Number of days of industrial action:
A	1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below: B C D E F G 2. Dates of the industrial action taken: 3. Number of days of industrial action: 4. Nature of industrial action.
A	1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below: B C D E F G 2. Dates of the industrial action taken: 3. Number of days of industrial action: 4. Nature of industrial action. Industrial Action 3
	1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below: B C D E F G 2. Dates of the industrial action taken: 3. Number of days of industrial action: 4. Nature of industrial action. Industrial Action 3 1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below:
	1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below: B C D E F G 2. Dates of the industrial action taken: 3. Number of days of industrial action: 4. Nature of industrial action. Industrial Action 3 1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below: B C D E F G

use a continuation page if necessary

P20

Industrial Action 4
1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below:
A
2. Dates of the industrial action taken:
3. Number of days of industrial action:
4. Nature of industrial action.
Industrial Action 5
1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below:
A
2. Dates of the industrial action taken: to
3. Number of days of industrial action:
4. Nature of industrial action.
Industrial Action 6
1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below:
A
2. Dates of the industrial action taken:
3. Number of days of industrial action:
4. Nature of industrial action.
Industrial Action 7
please tick the nature of the trade dispute for which industrial action was taken using the categories* below:
2. Dates of the industrial action taken: to
3. Number of days of industrial action:
4. Nature of industrial action.
Industrial Action 8
1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below:
A B C D E F G
2. Dates of the industrial action taken: to
3. Number of days of industrial action:
4. Nature of industrial action.

Ballots & Industrial Action- If you have 6 or more entries for either of these, please complete the Excel Spreadsheet

Notes to the accounts

(see notes 82 and 83)

All notes to the accounts must be entered on or attached to this part of the return.

Refer to the attached accounts	

Accounting policies

(see notes 84 and 85)

fer to attached accounts		

Signatures to the annual return

(see notes 86 & 87)

Including the accounts and balance sheet contained in the return. Please copy and paste your electronic signature here

Secretary's Signature:	J.Gr	President's Signature:	
			(or other official whose position should be stated)
Name:	Jawad Raza	Name:	Laurence Hutton
Date:	19 June 2020	Date:	19 June 2020

Checklist

(see notes 88 to 89)

(please tick as appropriate)

Has the return of change of officers been completed? (see Page 2 and Note 12)	Yes	x	No	
Has the list of officers in post been completed? (see Page 2 and Note 12)	Yes	x	No	
Has the return been signed? (see Pages 23 and 25 and Notes 86 and 95)	Yes	x	No	
Has the audtor's report been completed? (see Pages 20 and 21 and Notes 2 and 77)	Yes	х	No	
Is a rule book enclosed? (see Notes 8 and 88)	Yes	x	No	
A member statement is: (see Note 80)	Enclosed		To follow	x
Has the summary sheet been completed? (see Page 17 and Notes 7 and 62)	Yes	x	To follow	
Has the membership audit certificate been completed? (see Page i to iii and Notes 97 and 103)	Yes	X	No	

Checklist for auditor's report

(see notes 90 and 96)

The checklist below is for guidance. A report is still required either set out overleaf or by way of an attached auditor's report that covers the 1992 Act requirements.

	iditors or auditor do the accounts they have audited and which are contained in If fair view of the matters to which they related? (See section 36(1) and (2) of th and 93)
Please explain in your rep	port overleaf or attached.
2. Are the auditors or a 1992 Act and has:	auditor of the opinion that the union has complied with section 28 of the
a. kept proper accounti	ing records with respect to its transactions and its assets and liabilities; and
	ntained a satisfactory system of control of its accounting records, its cash holding remittances. (See section 36(4) of the 1992 Act set out in note 92)
Please explain in your	report overleaf or attached
3. Your auditors or aud	litor must include in their report the following wording:
In our opinion the fina	ancial statements:
• give a true and fair	view of the matters to which they relate to.
• •	in accordance with the requirements of the sections 28, 32 nion and Labour Relations (consolidation) Act 1992.
and so of the Trade U	mion and Labour Relations (Consolidation) ACT 1992.

Auditor's report (continued)

Signature(s) of auditor or auditors:	Civvals Ltd	
3 ()	CIVVAG US	
Name(s):	CIVVALS LIMITED	
. (3)		
Profession(s) or Calling(s):	CHARTERED ACCOUNTANTS AND REGISTERED AUDITORS	
Address(es):	50 SEYMOUR STREET	
	LONDON	
Postcode	W1H 7JG	
Date	19/06/2020	
Contact name for inquiries and	M TULLETT 0207 258 3461	
telephone number:		

N.B. When notes to the account are referred to in the auditor's report a copy of those notes must accompany this return.

Membership audit certificate

made in accordance with section 24ZD of the Trade Union and Labour Relations (Consolidation) Act 1992

(See notes 97 to 103)

At the end of the reportign period proceding the one to which this audit relates was the total membership of the trade union greater than 10,000?

Yes

If "YES" please complete SECTION ONE below or provide the equivalent information on a separate document to be submitted with the completed AR21

If "NO" please complete SECTION TWO below or provide the equivalent information on a separate document to be submitted with the completed AR21

Membership audit certificate Section one

For a trade union with more than 10,000 members, required by section 24ZB of the 1992 Act to appoint an independent assurer

1 In the opinion of the assurer appointed by the trade union was the union's system for compiling and maintaining its register of the names and addresses of its members satisfactory to secure, so far as is reasonably practicable, that the entries in its register were accurate and up-to-date throughout the reporting period?

Yes

2 In the opinion of the assurer has he/she obtained the inforamation and explanations necessary for the performance of his/her functions?

Yes

If the answer to either questions 1 or 2 above is "NO" the assurer must:

- (a) set out below the assurer's reasons for stating that
- (b) provide a description of the information or explanation requested or required which has not been obtained
- (c) state whether the assurer required that information or those explanations from the union's officers, or officers of any of its branches or sections under section 24ZE of the 1992 Act
- (d) send a copy of this certificate to the Certification Officer as soon as is reasonably practicable after it is provided to the union.

Membership audit certificate (continued)

Signature of assurer	Mak Tullett
Name	MARK TULLETT on behalf of Civvals Limited
Address	50 Seymour Street, London, W1H 7JG
Date	19/06/2020
Contact name and telephone number	MARK TULLETT 0207 258 3461

Membership audit certificate

Section two

audit relates.	The more than 10,000 members at the end of the reporting period preceding the one to which this
its duty to com	your knowledge and belief has the trade union during this reporting period complied with pile and maintain a register of the names and addresses of it members and secured, so nably practicable, that the entries in the register are accurate and up-to-date?
Yes / No	
If "No" Please	explain below:
Signature	
Name	
Office held	
Date	
	

ASSOCIATION OF REVENUE AND CUSTOMS FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER 2019

ASSOCIATION OF REVENUE AND CUSTOMS CONTENTS OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

	Page
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Balance Sheet	4
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ASSOCIATION OF REVENUE AND CUSTOMS

TRUSTEES REPORT FOR THE YEAR ENDED 31 DECEMBER 2019

The accounts for the year ended 31 December 2019 show a deficit of £76,304. This deficit is mainly the result of significant legal costs which we had anticipated at the start of 2019 and the additional cost of holding the 2019 AGM. Distributions received totalling £14,102 have been added to the cost of our investments. Legal costs are anticipated to drop in 2020 as our Equal Pay claim has now ended following our unsuccessful appeal to the Court of Appeal during Spring 2019 and the refusal of our appeal to the Supreme Court and all identified remaining costs have been included in 2019.

Our net assets have decreased by £76,303 to £256,557. This reflects our investments at cost of £294,468 rather than their value at 31 December 2019 of £986,976. This difference between value and costs provides us with additional reserves to deal with unforeseeable events.

We continue to seek ways of increasing our income and ensuring we continue getting best value for the expenditure we incur.

Subscription income has increased compared to 2018 and we will continue with our ongoing drive to increase our membership density across the section. As in previous years our subscription income is a percentage of members' subscriptions remitted to us by the FDA under the Transfer of engagement dating back to us becoming a section of the FDA. Each of us pays our monthly subscriptions to FDA who retain the balance in accordance with the Transfer Agreement to pay for staff and other establishment costs. Following a rule change at ADC 2017 the rebate fell from 30% of subscriptions in 2017 to 25% in 2018 but was increased to 30% in 2019 due to the fall in ARC's net assets during 2018.

As anticipated, our costs in 2019 were higher as we held Conference for last year in London. However, we continue to seek significant savings in 2021 compared to 2019 and previous years by holding Conference and the annual dinner outside of London.

Committee and officers' expenses fell in 2019 compared to 2018 and remain significantly lower than in previous years. This is partly attributable to a number of vacant positions on the Committee which remained unfilled throughout 2019. Centre expenses have continued to fall. Centre expenses includes expenses incurred by members, other than committee members, on caseworking. All committee members' expenses are included within committee and officers' expenses, including significant expenditure on caseworking.

Committee and officers' expenses are the most significant element of our expenditure and committee members endeavour to keep these as low as possible.

There were no postal ballots in 2019 or 2018 requiring administration by Popularis.

Our legal fees have risen significantly during 2019 and included several cases dealing with disability discrimination and our continuing Equal Pay fight. We have a number of cases in the Employment Tribunal during 2020, so costs may remain significant but likely to be less than previous years.

Our spending on ARC News has increased in 2019 as we increased the number of paper editions over 2018. However we continue to seek economies in the production of ARC News and are using the ARC website and email as our main conduit for communications with members.

In line with our deficit of £76,304, our cash balance has decreased by £44,591. The difference comprises mainly of our reinvested investment income and the decrease of closing debtor and increase of closing creditor balances. The committee continue to monitor our ongoing cash requirements and will invest cash balances not needed to meet forecast expenditure taking account of forecast income in the short to medium term.

ASSOCIATION OF REVENUE AND CUSTOMS

TRUSTEES REPORT FOR THE YEAR ENDED 31 DECEMBER 2019

Accounting Policies

- a) The financial statements of the Union have been prepared in accordance with Financial Reporting Standard 105 applicable in the United Kingdom and Republic of Ireland and the Trade Union and Labour Relations Act 1992.
- b) The accounts have been prepared under the historical cost convention.
- c) These accounts have been prepared on a going concern basis as the officers' have a reasonable expectation that the Union has adequate resources to continue for the foreseeable future not withstanding the net current liability balance of £32,911 as at 31 December 2019. The officers are confident that the Union has adequate resources to cover this net current liability situation and for its working capital requirement for the foreseeable future and on this basis they consider the going concern basis of preparing these accounts to be appropriate.
- d) Subscription income is accounted for on a receivable basis for the current year.
- e) Expenditure is accounted for on an accruals basis. Any amounts of irrecoverable VAT are added to expenditure incurred.

Trade Union and Labour Relations (Consolidation) Act 1992 (Amended)

Under section 32A of the Act the following information must be included in this report.

ARC has not provided any member of the Executive, the President or the General Secretary with any salary or any benefits during the year.

A member who is concerned that some irregularity may be occurring or have occurred, in the conduct of the financial affairs of the union may take steps with a view to investigate further, obtaining clarification and, if necessary, securing regularisation of that conduct.

The member may raise any such concerns with such one or more of the following as it seems appropriate to raise it with: the officials of the union, the trustees of the property of the union, the auditor or auditors of the union, the Certification Officer (who is an independent officer appointed by the Secretary of State) and the police.

Where a member believes that the financial affairs of the union have been or are being conducted in breach of the law or in breach of the rules of the union and contemplates bringing civil proceedings against the union or responsible officials or trustees, the member should consider obtaining independent legal advice.

RESPONSIBILITY FOR FINANCIAL STATEMENTS

The Trade Union and Labour Relations (Consolidation) Act 1992 as amended by the Employment Relations Act 1999 requires ARC to prepare financial statements for each accounting year, which give a true and fair view. In preparing these financial statements ARC is required to:

- keep proper accounting records in respect of the transactions and the assets ans liabilities of the Union
- establish and maintain a satisfactory system of control of the Union's accounting records, cash holding and all receipts and remittances
- ensure that such records are maintained so as to give a true and fair view of the statement of affairs of the Union and to explain its transactions.
- provide members with a statement of income and expenditure for the year.

Conor Burke, Honorary Treasurer, on behalf of trustees. 12 June 2020

.....

ASSOCIATION OF REVENUE AND CUSTOMS

INCOME AND EXPENDITURE ACCOUNT

FOR THE 12 MONTHS ENDED 31 DECEMBER 2019

	Year Ended 31/12/2019 £	Year Ended 31/12/2018 £
INCOME		
Subscriptions	189,758	159,294
Investment Income	14,102	14,795
Sundry Receipts	0	0
	203,859	174,089
EXPENDITURE		
Training	1,800	534
Diaries	2,326	2,708
Conference / AGM	41,852	24,015
Website Development	0	0
Website Support	7,560	7,416
Committee / Officers	43,273	44,837
Stationery, printing and postage	711	4,449
Campaigns	1,376	3,000
ARC News	28,428	12,340
Centre and Caseworker expenses	1,607	2,752
Sundry Expenses	107	71
Ballots	0	0
Legal Fees	148,133	110,445
Audit	2,090	2,135
Accountancy & Investment Advice	900	1,500
	280,163	216,202
SURPLUS (DEFICIT) TO GENERAL FUND	(76,304)	(42,113)

BALANCE SHEET

AS AT 31 DECEMBER 2019

	31 December 2019		31 December 2018		Notes
	£	£	£	£	
FIXED ASSETS					
Investments		294,468		280,366	1
		294,468		280,366	
CURRENT ASSETS					
Debtors	14,483		23,635		2
Cash at Bank and Current Investments	19,177		63,768		3
-	33,660		87,403		
CURRENT LIABILITIES					
Creditors	71,571		34,909		4
Net Current Assets		(37,911)	-	52,494	
NET ASSETS		256,557		332,860	
MEMBERS' FUNDS					
Political Fund		-		0	5
General Fund brought forward		332,860		374,974	
T/F from Political Fund to General Fund		-		0	
Surplus / (Deficit) for year		(76,304)		(42,114)	
		256,557		332,860	

The balance sheet as at 31 December 2019 and the income and expenditure account for the year then ended are certified correct to the best of my knowledge and belief.

Conor P Burke Treasurer

Date: 12 June 2020

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 DECEMBER 2019

	2019	2018
Investments Shares in Unity Trust Bank at cost Investments in Unit Trusts (note 6)	10,000 284,468 294,468	10,000 270,366 280,366
2. Debtors AGM Supplier refund ARC Benevolent Fund FDA - Subscriptions ARC News Committee Diaries	1,500 1,205 800 5,758 0 3,375 1,845	10,008 0 800 6,794 0 3,706 2,326 23,634
Cash at bank and current accounts Bank account Centre balances	19,177 0 19,177	63,768 0 63,768
4. Creditors FDA misc Website support ARC News Legal costs Audit Investment advice Committee Andy Mills memorial collection Other accruals	523 630 3,163 61,510 2,000 1,200 1,005 1,393 147	686 618 0 29,577 1,800 1,500 728 0 0
5. Political Fund Balance brought forward Subscriptions for year less expenditure Transfer to General Fund per decision of 2017 AGM Balance carried forward	0 0 0 0	0 0 0 0

6. Investments

Investments:		2019			2018	
L	Number	Cost	Value	Number	Cost	Value
Unit Trusts						
Scottish Widows Ethical B Edentree Amity UK A Kames Ethical Equity A BMO (F&C) Responsible UK Income BMO (F&C) Responsible Global Equity Janus Henderson Global Sustainable Equity Jupiter Ecology	49,341.20 47,155.02 88,626.29 85,010.61 13,232.74 23,596.29 34,781.96	39,064 37,709 40,182 93,261 12,500 33,675 28,077	94,834 121,330 192,913 254,437 84,306 82,563 146,474	49,341.19 47,155.02 88,626.29 85,010.61 13,232.74 23,596.29 34,781.96	38,462 36,012 38,173 83,483 12,500 33,675 28,062	73,666 98,224 148,015 211,591 65,674 67,013 116,186
	Number	2019 Cost	Value	Number	2018 Cost	Value
Shares						
Lloyds plc Unity Trust Bank plc	191 10,000	0 10,000	119 10,000	191 10,000	0 10,000	99 10,000
		10,000	10,119		10,000	10,099
Totals	F	294,468	986,976		280,366	790,469

We received distributions of £14,102 from some of our investments during 2019. This income has been added to the cost of the relevant investments and included as investment income in the income and expenditure account.

7. Campaigns

Materials and expenses (excluding committee members' expenses) on:

	2019	2018
Common Vision UK	0	3,000
Captiv8	1,376	0
	1,376	3,000

8. Post balance sheet events

Since 31 December 2019, the spread of COVID-19 has severely impacted various organisations and the economy as a whole. The duration and impact of the COVID-19 pandemic, as well as the effectiveness of government and central bank responses, remains unclear of at this time. However, the Association's Treasurer and Committee members do not consider that the current COVID 19 situation will adverserly impact the Union as its members are civil servants working for the government and are classed as key workers. The Union is able to operate and carry on its functions remotely under the current restrictions put in place by the government. Based on this the Treasurer and the Officers have determined this situation to be a non-adjusting subsequent event.

9. Going concern

These accounts have been prepared on a going concern basis as the officers' have a reasonable expectation that the Union has adequate resources to continue for the foreseeable future not withstanding the net current liability balance of £32,911 as at 31 December 2019. The officers are confident that the Union has adequate resources to cover this net current liability situation and for its working capital requirement for the foreseeable future and on this basis they consider the going concern basis of preparing these accounts to be appropriate.

REPORT OF THE AUDITORS TO THE MEMBERS OF THE ASSOCIATION OF REVENUE AND CUSTOMS

Opinion

We have audited the financial statements of the Association of Revenue and Customs (ARC) for the year ended 31 December 2019 which comprise the income and expenditure account, the balance sheet and notes to the financial statements, which have been prepared under the accounting policies set out in the Trustees' report. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 105 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to union's members as a body. Our work has been undertaken so that we might state to union's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the union and the union's members as a body, for our audit work, or for the opinion we have formed.

In our opinion the financial statements:

- give a true and fair view of the state of ARC's affairs as at 31 December 2019 and of its transactions for the year then ended:
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Trade Union and Labour Relations Act 1992.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the union in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the officers' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- cast significant doubt about the union's ability to continue to adopt the going concern basis of accounting
 for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The officers are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Trades Union and Labour Relations Act 1992 requires us to report to you if, in our opinion:

- proper accounting records have not been kept;
- a satisfactory system of control over its accounting records, cash holdings and receipts and remittances
 has not been maintained; or
- · the financial statements are not in agreement with the accounting records and returns.

REPORT OF THE AUDITORS TO THE MEMBERS OF ASSOCIATION OF REVENUE AND CUSTOMS

Responsibilities of officers

As explained more fully in the Statement of Officers' Responsibility (set out on page 2 of the Trustees Report), the officers are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view and for such internal control as the officers determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

We have been appointed as auditor under section 33 of the Trade Union and Labour Relations Act 1992 and report in accordance with section 36 of that Act.

In preparing the financial statements, the officers are responsible for assessing the union's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the officers either intend to liquidate the union or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

CIVVALS LIMITED
Statutory Auditors
& Chartered Accountants

50 Seymour Street London W1H 7JG

12 June 2020