

**Animal and Plant Health Agency**

## **Centre for International Trade - Carlisle**

**April 2019**

### **General contact details**

Eden Bridge House  
Lowther Street  
Carlisle  
CA3 8DX  
Telephone: 03000 200 301  
Email: [SSC.Carlisle@apha.gov.uk](mailto:SSC.Carlisle@apha.gov.uk)

### **Team contact details and mailboxes**

Import Team  
Email: [Imports@apha.gov.uk](mailto:Imports@apha.gov.uk)

Import Risk Management Team (Imports into England only)  
Email: [SM-Defra-GBImports@apha.gov.uk](mailto:SM-Defra-GBImports@apha.gov.uk)

PET Travel Scheme and Quarantine  
Email: [PetTravel@apha.gov.uk](mailto:PetTravel@apha.gov.uk) – please include your postal address and a daytime telephone number  
PETS Helpline – Monday to Friday 8am to 6pm UK time (closed Bank Holidays)  
Telephone: +44 (0)370 241 1710

### **Export Teams**

Agricultural Livestock Team  
(Exports of cattle, pigs, sheep and goats)  
Email: [Livestockexports@apha.gov.uk](mailto:Livestockexports@apha.gov.uk)

Equine Export Team  
(Export of horses and ponies)  
Email: [EquineExportsCarlisle@apha.gov.uk](mailto:EquineExportsCarlisle@apha.gov.uk)

Live Animals Team  
(Exports of poultry and hatching eggs, birds, zoo and circus animals and all other live animals not covered by other teams)  
Email: [LiveAnimalExports.Carlisle@apha.gov.uk](mailto:LiveAnimalExports.Carlisle@apha.gov.uk)

#### Germplasm Team

(Export of semen, ova and embryos of all animal species)

Email: [farmandgermcarlisle@apha.gov.uk](mailto:farmandgermcarlisle@apha.gov.uk)

#### Enquiries Team for Pet Exports, Meat and Dairy Product Exports and Miscellaneous Product Exports

(Exports of pet animals (cats, dogs, ferrets and all other small pet animals), meat products, meat preparations, dairy products, pet food, hides and skins, wool, pharmaceutical products and other miscellaneous animal products)

Email: [Petexports@apha.gov.uk](mailto:Petexports@apha.gov.uk) (for pet animal export enquiries) and [product.exports@apha.gov.uk](mailto:product.exports@apha.gov.uk) (for meat, dairy and miscellaneous product export enquiries)

#### Processing Team for Pet Exports, Meat and Dairy Product Exports and Miscellaneous Product Exports

(Exports of pet animals (cats, dogs, ferrets and all other small pet animals), meat products, meat preparations, dairy products, pet food, hides and skins, wool, pharmaceutical products and other miscellaneous animal products)

Email: [processingteam@apha.gov.uk](mailto:processingteam@apha.gov.uk) (for the submission of pet animal, meat, dairy and miscellaneous product export application forms)

#### Fish Export Team

(Export of fish and fishery products)

Email: [Fish.Exports@apha.gov.uk](mailto:Fish.Exports@apha.gov.uk)

## Other Teams

#### Welfare in Transport Team

Email: [WIT@apha.gov.uk](mailto:WIT@apha.gov.uk)

#### Artificial Breeding Controls Team

Email: [farmandgermcarlisle@apha.gov.uk](mailto:farmandgermcarlisle@apha.gov.uk)