

Fraud

As fraudsters may target farmers who receive subsidy payments, remember:

- Your bank, the police or RPA will never ask you to reveal your online password, PIN or bank account details or ask you to make a payment over the telephone.

Never discuss your bank account details with someone you don't know, or open unknown or unexpected computer links or emails. If in doubt, call the organisation back, ideally on a different telephone, using a number you know to be official. You can usually find this on the organisation's website.

- Be cautious about what you share externally. Fraudsters use information such as social media posts to gain knowledge of a person's circumstances that will help them to scam victims.

If you suspect an attempted fraud or feel you have been the subject of fraud, you can contact:

- **RPA's Fraud Referral Team** on **0800 347 347** or **FraudInConfidence@rpa.gov.uk**
- **Action Fraud** (the UK's national reporting centre for fraud and cyber-crime) on **0300 123 2040**

Bank accounts

If you've changed your bank account since we last paid you, please make sure you've told us about it. This means we'll be able to pay any money you're due into the correct account.

If you need to tell us about any changes, please call us on 03000 200 301 but you must have the correct level of permissions in Rural Payments to change bank account details. We cannot accept changes by letter or email.

For scheme information go to www.gov.uk/rpa