



**Ministry of Housing,
Communities &
Local Government**



European Union

European Regional
Development Fund

Reopening High Streets Safely Fund

Guidance

Version 2 – 29 May 2020



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Introduction

Councils across England are to share £50m of additional funding to support the safe reopening of high streets and other commercial areas. The money will allow local authorities in England to put in place additional measures to establish a safe trading environment for businesses and customers, particularly in high streets, through measures that extend to the end of March 2021. This funding comes on top of the Government's comprehensive package of support for business and workers during the economic emergency.

Expenditure for reimbursement under this grant will be eligible from 1 June. The detail of the requirements of this ERDF grant will be covered in a Funding Agreement which we hope to have agreed with all local authorities by the end of June. Once this agreement is in place then claims for reimbursement for expenditure incurred from 1 June can begin to be made. The grant awards will be available to access up until the end of March 2021. Given the nature of the funding and size of the award we would encourage use of the funding by the end of this year to address immediate needs in 2020.

This guidance provides details of the activities that can be supported through the Fund and an overview of how it will be administered, as well as key contractual requirements. Our expectation is that funding should be managed at the lowest responsible tier of local government where it is possible and appropriate to do so. This information is designed to provide councils with the information they need now, in advance of the Funding Agreement being in place, to inform expenditure incurred from 1 June. Councils should refer to this guidance along with links to additional information. Any expenditure incurred that is not eligible cannot be reimbursed. If you do have any questions about this, please contact the department using the contact details below.

Scope of the fund

Activities covered by the Fund

The Fund will provide councils with additional funding to support their business communities with measures that enable safe trading in public places. The Fund will particularly focus on our high streets, as well as other public places that are at the heart of towns and cities gearing up to reopen as safe, welcoming spaces. The Fund will support 4 main strands of activity:

1. Support to develop an action plan for how the local authority may begin to safely reopen their local economies.

This plan may be one that is completely new or amends or builds on existing ones such as high street servicing and delivery plans. When developing your action plan you may wish to consider the High Streets Task Force's [COVID-19 Recovery Framework](#).

It is not essential that a local authority develops these plans but in considering how to use this funding, all local authorities are encouraged to engage businesses, business organisations, lower tier authorities such as parish councils, and other relevant stakeholders when considering how to use this award. In addition, where temporary changes to the public realm are being proposed the respective local authority should work in partnership with public sector landowners as appropriate.

2. Communications and public information activity to ensure that reopening of local economies can be managed successfully and safely:

The local authority will want to effectively communicate to its citizens their role in ensuring that the local economy can reopen safely. It will be for local authorities to decide the most appropriate communication channels for their areas.

Examples of communication activities include:

- online and digital;
- media and press activities; and
- print and publications such as posters and leafleting campaigns.

There is scope to pay the salaries of staff or consultants to develop this work, but it is important that the local authority can evidence that this is additional activity beyond what was already underway prior to the grant being received.

The local authority should also note the ERDF publicity requirements when developing their campaigns. Further details on this can be viewed in the Publicity section of this document.

In developing and delivering this campaign the local authority will want to ensure that it is engaging businesses, business organisations, lower tier authorities (such as parish councils) and other relevant stakeholders.

3. Business-facing awareness raising activities to ensure that reopening of local economies can be managed successfully and safely.

The principle of this activity is the same as for communications to citizens, but it is recognised that the messaging needs to be different and as such part of a separate campaign. For example, the local authority may want to communicate to retail businesses on how to make temporary adjustments to their business premises and good practice for social distancing.

The campaigns should be focussed on supporting SMEs. It is recognised that broad campaigns such as those online may be picked up by larger enterprises incidentally, but they should not be specifically targeted.

The advice being provided in these campaigns should be focussed on those businesses that operate alongside public spaces and have customers.

Whilst it is recognised that the local authority may already have a campaign in place covering these issues this funding can be used to expand the scope of that existing activity or increase its intensity.

There is scope through this Fund to support information officers to go directly to SMEs to provide them with advice, where those businesses serve the public and are adjacent to public spaces. These roles would have to be new posts, the Fund cannot be used as subsidy for existing provision.

In developing and delivering this campaign the local authority will want to ensure that it is engaging businesses, business organisations, lower tier authorities such as parish councils and other relevant stakeholders.

4. Temporary public realm changes to ensure that reopening of local economies can be managed successfully and safely.

To ensure that public spaces that are next to businesses are as safe as possible, temporary changes will need to be made to the physical environment. Local authorities will already be undertaking these changes in line with HMG's [Safer Public Places – Urban Centres and Green Spaces guidance](#). This funding can be used to enhance that existing offer to increase the level of safety measures, improve their attractiveness and ensure consistency of approach across individual and multiple public spaces including high streets. In doing so the respective local authority should work in partnership with public sector landowners as appropriate to enable works to be undertaken.

These changes can help improve consumer confidence and increase, safely, the number of active consumers.

The costs associated with administering this grant will also be eligible for reimbursement up to 4% of the total grant value. This 4% would be taken directly from the grant itself; no additional funding is being provided to cover these administrative costs.

Activities out of scope

There are three main categories where activities cannot be supported:

- **Activity that provides no additionality** - The Government recognises that local authorities will already be delivering activity to ensure the safe reopening of their economies. This funding is intended to be additional funding on top of that existing activity; it should not be replacing the source for already committed expenditure. For example, if there is already a communications officer on staff then this funding cannot be used to subsidise their salary, but it can support a new temporary role to support the implementation. Similarly, if the authority's own in-house public works department undertakes works (e.g. additional road markings) the staff costs associated with this activity would not be eligible, although additional materials purchased for this purpose would be eligible.
- **Capital expenditure** – This funding is intended to help local authorities address the short-term issue of re-opening their local economies. It can support some temporary changes to the physical environment, but those changes should not be anticipated to last beyond 12 months, or until no longer required for social distancing.
- **Grants to businesses** – Funding cannot provide direct financial support to businesses to make adaptations to premises, purchase PPE, purchase goods or equipment or offset wages or other operating costs.

Managing the Funding

Funding Agreement

Grants will be awarded to local authorities on the basis of population which will serve as a proxy for the footfall anticipated on the high streets and the degree of safeguarding required. A minimum grant value of £30k has been set.

Grant Funding Agreements will be put in place between the Cities and Local Growth Unit (CLGU) and each local authority. These will show the grant allocations, along with more detailed guidance about delivery.

The Funding Agreement will be tailored to local authorities and the specific activities covered by the Fund, which will take place over a shorter duration than a typical ERDF project. An example of a full Funding Agreement can be found on [GOV.UK](https://www.gov.uk) which local authorities should review before any spending takes place.

Claiming Expenditure

Local authorities will be able to spend money on eligible activities from 1 June 2020 and claim it back from CLGU in arrears. The default position is that claims will be paid quarterly. Any local authority that will need to make more regular claims to CLGU will need to discuss this with them. A single claim can be made for the entire grant allocation, for instance where expenditure is for a single item.

A standard claims template will be provided for local authorities and as a minimum all claims should contain the following information:

- a summary of expenditure;
- details of every transaction, irrespective of value, that is included in the project expenditure in the claim period;
- details of the outputs, as set out in Annex B, and results achieved in the claim period; and
- details of procurements included in the claim
- a progress report for the claim period – a progress report will be required even if no funding is being claimed.

Eligibility

For costs to be eligible to this project, local authorities will need to ensure that they can evidence how these costs are over and above any that they might otherwise incur.

Project records

Evidence must be retained to demonstrate that any project expenditure is eligible and that costs have been defrayed. These records will need to be retained through the life of the project and for the relevant retention period. Examples of evidence include:

- invoices/receipts, purchase orders/contracts, payroll records, bank statements and accounting records;
- employment and salary costs must be evidenced by job descriptions; contracts of employment, payroll records and bank statements;
- core documents for any procurement carried out; and
- copies of all publicity materials, including press releases, marketing activity and posters displayed in venues where activity takes place must be retained to demonstrate proactive activity and the correct use of the EU logo and required text.

Regulatory requirements

Publicity

The ERDF branding requirements will need to be followed by all local authorities. The use of the ERDF logo, which includes the emblem and reference to the Fund, and the requirements set on colour use, sizing, visibility and positioning must be followed. The HMG logo must be used alongside the ERDF logo.

The requirements to be considered and met include:

- display the ERDF logo on all electronic and print publication materials used for information and communications supported by the Fund including:
 - advertisements, job advertisements, job descriptions and notices
 - leaflets, brochures, flyers and newsletters
 - promotional items
 - project documentation – e.g. reports, papers and letterheads
 - procurement material
 - social media tools
 - posters (see below for more details)
- display the ERDF logo on the relevant website – established specifically for Fund activities or a broader website used by the beneficiary, ensuring:
 - use of the colour ERDF logo
 - logo is visible upon landing, in viewing area and without the need to scroll
 - inclusion of a short description of the activities to be supported with aims and results

- display of at least one poster of minimum A3 size, readily visible to the public (e.g. the entrance area of a public building) at the location of the activities being implemented and containing information on the work being delivered
- ensuring inclusion of a reference to ERDF, the logo and use of ERDF notes to editors in any media and press activities

The full branding and publicity requirements including details of logo use can be found on [GOV.UK](https://www.gov.uk).

Procurement

Local authorities will need to ensure that all procurements are awarded in line with the Public Procurement Regulations. Procurements should therefore be carried out in an open and transparent way and an audit trail of the routes followed and the process will need to be retained. Consideration should also be given to the latest CCS guidance notes in direct response to the COVID-19 crisis.

The full guidance on Procurement can be found on [GOV.UK](https://www.gov.uk)

State Aid

Local authorities will need to ensure that funding is managed in accordance with State Aid law.

Further State Aid guidance on can be found on [GOV.UK](https://www.gov.uk)

Monitoring

Monitoring of the local authority will take place by CLGU. This will include as a minimum some or all of the following measures:

- checks on LA systems and processes for retaining an audit trail; and
- spot checks on expenditure items included in claims.

Additional Reporting

Given the bespoke nature of this project there will be a need to provide some additional reporting requirements to evidence the outputs and outcomes of the investments being made. Before beginning to spend your grant, you should look to set baselines for future measurement in particular relating to the current footfall in your high streets.

The costs of incurring these baselines, assuming they are not already available, can be covered as part of the costs associated with developing an action plan.

Contacts

If you have questions regarding this guidance please send them to RHSSFund@communities.gov.uk.

Annex A

Allocations per Local Authority

Local Authority	Allocation of £50 Million
Adur	£56,721
Allerdale	£86,416
Amber Valley	£113,424
Arun	£143,718
Ashfield	£114,527
Ashford	£116,814
Babergh	£81,635
Barking And Dagenham	£189,384
Barnet	£352,546
Barnsley	£219,400
Barrow-in-Furness	£58,858
Basildon	£165,814
Basingstoke And Deane	£155,751
Bassetlaw	£104,654
Bath And North East Somerset	£172,615
Bedford	£154,129
Bexley	£220,176
Birmingham	£1,016,937
Blaby	£91,482
Blackburn with Darwen	£131,610
Blackpool	£122,772
Bolsover	£71,400
Bolton	£253,140
Boston	£62,811
Bournemouth, Christchurch and Poole	£351,322
Bracknell Forest	£108,686
Bradford	£477,170
Braintree	£134,417
Breckland	£125,275
Brent	£295,907
Brentwood	£67,382
Brighton And Hove	£259,269
Bristol	£415,785
Broadland	£116,155
Bromley	£295,177
Bromsgrove	£88,668
Broxbourne	£85,547
Broxtowe	£101,458
Buckinghamshire Council	£481,588
Burnley	£78,757
Bury	£169,235

Local Authority	Allocation of £50 Million
Calderdale	£186,099
Cambridge	£110,674
Camden	£239,768
Cannock Chase	£89,622
Canterbury	£146,699
Carlisle	£95,875
Castle Point	£79,835
Central Bedfordshire	£255,873
Charnwood	£165,450
Chelmsford	£159,001
Cheltenham	£103,577
Cherwell	£133,843
Cheshire East	£339,533
Cheshire West and Chester	£305,395
Chesterfield	£92,638
Chichester	£108,161
Chorley	£105,438
City of London	£30,000
Colchester	£174,002
Copeland	£59,919
Corby	£64,668
Cornwall	£509,639
Cotswold	£81,144
Coventry	£334,307
Craven	£50,436
Crawley	£100,152
Croydon	£341,995
Dacorum	£137,473
Darlington	£94,239
Dartford	£100,466
Daventry	£77,158
Derby	£228,224
Derbyshire Dales	£63,808
Doncaster	£276,789
Dorset Council	£335,426
Dover	£105,542
Dudley	£285,548
Durham	£469,256
Ealing	£300,759
East Cambridgeshire	£79,895
East Devon	£130,992
East Hampshire	£108,114
East Hertfordshire	£132,170
East Lindsey	£126,238
East Northamptonshire	£84,908

Local Authority	Allocation of £50 Million
East Riding of Yorkshire	£301,870
East Staffordshire	£106,046
East Suffolk	£222,198
Eastbourne	£91,624
Eastleigh	£118,435
Eden	£46,899
Elmbridge	£120,877
Enfield	£295,948
Epping Forest	£116,694
Epsom And Ewell	£71,062
Erewash	£102,534
Exeter	£116,632
Fareham	£103,270
Fenland	£91,408
Folkestone and Hythe	£100,751
Forest of Dean	£77,635
Fylde	£71,758
Gateshead	£178,928
Gedling	£105,213
Gloucester	£115,135
Gosport	£75,131
Gravesham	£94,146
Great Yarmouth	£88,301
Greenwich	£258,441
Guildford	£131,382
Hackney	£252,053
Halton	£114,260
Hambleton	£80,700
Hammersmith And Fulham	£166,896
Harborough	£83,483
Haringey	£239,933
Harlow	£77,121
Harrogate	£141,714
Harrow	£221,203
Hart	£86,003
Hartlepool	£82,445
Hastings	£82,026
Havant	£112,726
Havering	£231,057
Herefordshire	£172,188
Hertsmere	£92,495
High Peak	£81,981
Hillingdon	£272,855
Hinckley And Bosworth	£101,469
Horsham	£128,132

Local Authority	Allocation of £50 Million
Hounslow	£240,811
Huntingdonshire	£157,826
Hyndburn	£71,676
Ipswich	£120,858
Isle of Wight	£126,269
Isles of Scilly	£30,000
Islington	£215,682
Kensington And Chelsea	£137,830
Kettering	£91,436
King's Lynn And West Norfolk	£134,654
Kingston upon Hull	£230,406
Kingston upon Thames	£156,784
Kirklees	£389,715
Knowsley	£133,288
Lambeth	£290,782
Lancaster	£128,905
Leeds	£701,810
Leicester	£318,069
Lewes	£91,677
Lewisham	£272,218
Lichfield	£92,501
Lincoln	£87,816
Liverpool	£443,129
Luton	£187,988
Maidstone	£153,551
Maldon	£57,609
Malvern Hills	£70,271
Manchester	£488,628
Mansfield	£97,256
Medway	£246,396
Melton	£45,239
Mendip	£102,863
Merton	£182,103
Mid Devon	£73,686
Mid Suffolk	£91,892
Mid Sussex	£133,898
Middlesbrough	£123,875
Milton Keynes	£239,276
Mole Valley	£76,828
New Forest	£159,208
Newark And Sherwood	£108,976
Newcastle upon Tyne	£267,011
Newcastle-under-Lyme	£115,378
Newham	£316,668
North Devon	£86,191

Local Authority	Allocation of £50 Million
North East Derbyshire	£90,043
North East Lincolnshire	£141,143
North Hertfordshire	£118,251
North Kesteven	£104,404
North Lincolnshire	£152,741
North Norfolk	£93,332
North Somerset	£191,439
North Tyneside	£183,918
North Warwickshire	£58,610
North West Leicestershire	£93,217
Northampton	£199,987
Northumberland	£284,807
Norwich	£125,962
Nottingham	£294,601
Nuneaton And Bedworth	£115,040
Oadby And Wigston	£50,503
Oldham	£210,417
Oxford	£134,950
Pendle	£81,195
Peterborough	£181,516
Plymouth	£233,129
Portsmouth	£191,340
Preston	£125,813
Reading	£144,780
Redbridge	£269,587
Redcar And Cleveland	£121,632
Redditch	£75,088
Reigate And Banstead	£132,263
Ribble Valley	£53,771
Richmond upon Thames	£175,408
Richmondshire	£46,921
Rochdale	£197,050
Rochford	£77,836
Rossendale	£63,416
Rother	£85,837
Rotherham	£235,727
Rugby	£96,315
Runnymede	£78,590
Rushcliffe	£106,208
Rushmoor	£83,473
Rutland	£35,627
Ryedale	£49,266
Salford	£230,071
Sandwell	£292,628
Scarborough	£96,527

Local Authority	Allocation of £50 Million
Sedgemoor	£109,807
Sefton	£244,167
Selby	£80,408
Sevenoaks	£107,106
Sheffield	£520,216
Shropshire	£288,194
Slough	£132,636
Solihull	£192,058
Somerset West and Taunton	£138,806
South Cambridgeshire	£140,440
South Derbyshire	£95,419
South Gloucestershire	£255,356
South Hams	£77,370
South Holland	£84,587
South Kesteven	£126,454
South Lakeland	£92,936
South Norfolk	£125,889
South Northamptonshire	£83,723
South Oxfordshire	£125,160
South Ribble	£97,965
South Somerset	£149,354
South Staffordshire	£99,469
South Tyneside	£133,554
Southampton	£225,271
Southend-on-Sea	£163,096
Southwark	£285,961
Spelthorne	£88,049
St Albans	£130,464
St. Helens	£160,220
Stafford	£121,848
Staffordshire Moorlands	£87,090
Stevenage	£77,818
Stockport	£259,403
Stockton-on-Tees	£174,891
Stoke-on-Trent	£227,484
Stratford-on-Avon	£116,036
Stroud	£106,463
Sunderland	£244,835
Surrey Heath	£78,494
Sutton	£182,487
Swale	£134,057
Swindon	£198,797
Tameside	£200,741
Tamworth	£67,445
Tandridge	£77,880

Local Authority	Allocation of £50 Million
Teignbridge	£119,835
Telford And Wrekin	£160,347
Tendring	£131,110
Test Valley	£112,403
Tewkesbury	£84,931
Thanet	£126,456
Three Rivers	£82,174
Thurrock	£155,810
Tonbridge And Malling	£117,531
Torbay	£121,293
Torridge	£61,179
Tower Hamlets	£292,962
Trafford	£210,672
Tunbridge Wells	£104,842
Uttlesford	£80,809
Vale of White Horse	£121,938
Wakefield	£311,389
Walsall	£253,601
Waltham Forest	£247,283
Wandsworth	£292,844
Warrington	£185,805
Warwick	£127,085
Watford	£85,637
Waverley	£111,270
Wealden	£143,302
Wellingborough	£71,209
Welwyn Hatfield	£109,901
West Berkshire	£139,795
West Devon	£49,619
West Lancashire	£100,989
West Lindsey	£84,598
West Oxfordshire	£97,972
West Suffolk	£159,294
Westminster	£232,924
Wigan	£290,046
Wiltshire	£449,858
Winchester	£110,972
Windsor And Maidenhead	£133,672
Wirral	£286,292
Woking	£89,172
Wokingham	£151,819
Wolverhampton	£234,488
Worcester	£90,121
Worthing	£98,168
Wychavon	£115,925

Local Authority	Allocation of £50 Million
Wyre	£99,180
Wyre Forest	£90,196
York	£186,219

Annex B

Reopening High Streets Safely Fund Outputs

(P14) Number of CV-19 Action Plans	
Terms	Definitions
Unit of Measurement	Number of CV-19 Action Plans
Investment Priorities where this indicator is used	IP3d
Count Criteria: What can be recorded against this indicator?	<ul style="list-style-type: none"> The CV-19 action plan must be focussed on activities that help ensure that Small and Medium Sized Enterprises, including Social Enterprises (see Notes below) in the area covered by the plan are able to build their resilience and adaptability in the context of the economic impact of CV-19. For example, ensuring that they can trade safely whilst CV-19 nonpharmaceutical interventions (NPIs) are in place such as social distancing measures.
Count Threshold: What is the threshold or minimum requirement for recording (one count) of this indicator?	<ul style="list-style-type: none"> This CV-19 action plan may be one that either amends or adds to an existing plan or is completely new.
Count Exclusions: What activity cannot be counted against this indicator?	<ul style="list-style-type: none"> CV-19 action plans that do not include measures to build the resilience and adaptability of Small and Medium Sized Enterprises, including Social Enterprises (see Notes below) in the area covered by the plan are excluded.
Verification Evidence: What records need to be retained to count this indicator?	<ul style="list-style-type: none"> A copy of the CV-19 action plan should be made available.

(P14) Number of CV-19 Action Plans	
Terms	Definitions
Additional Information Required for Indicator	<ul style="list-style-type: none"> • No additional data is required.
Relationship to other Indicators	<ul style="list-style-type: none"> • There is no direct relationship to other indicators.
Notes	<p>Action plans will be targeted at domestic and foreign-owned Small and Medium Sized Enterprises, including Social Enterprises; however, given the broad nature of this activity it is likely that they may indirectly benefit large companies too.</p> <p>Business is the term commonly used in the UK; the EU Regulations use enterprise.</p>

(P15) Number of CV-19 Public Information Campaigns	
Terms	Definitions
Unit of Measurement	Number of CV-19 Public Information Campaigns
Investment Priorities where this indicator is used	IP3d
Count Criteria: What can be recorded against this indicator?	<ul style="list-style-type: none"> • The CV-19 public information campaign must be focussed on activities that include <i>inter alia</i> promotion of local commercial areas, make the public aware of the precautions in place, enable the public to make informed travel choices on how best to visit commercial areas and enable the public to visit commercial areas safely whilst CV-19 nonpharmaceutical interventions (NPIs) are in place such as social distancing measures. • Examples of communication activities include but are not limited to: <ul style="list-style-type: none"> ○ online and digital; ○ media and press activities; and ○ print and publications such as posters and leafleting campaigns.
Count Threshold: What is the threshold or minimum requirement for recording (one count) of this indicator?	<ul style="list-style-type: none"> • This CV-19 public information campaign can be one that either is completely new, amends or adds to an existing campaign.
Count Exclusions: What activity cannot be counted against this indicator?	<ul style="list-style-type: none"> • CV-19 public information campaign that does not include measures to build the resilience and adaptability of local commercial areas in the area covered by the campaign are excluded.

(P15) Number of CV-19 Public Information Campaigns	
Terms	Definitions
Verification Evidence: What records need to be retained to count this indicator?	<ul style="list-style-type: none"> • A copy of the CV-19 public information campaign should be made available.
Additional Information Required for Indicator	<ul style="list-style-type: none"> • No additional data is required.
Relationship to other Indicators	<ul style="list-style-type: none"> • This indicator links to P16, number of CV-19 business facing campaigns. It is possible that a single campaign may be developed which covers both public and business facing elements. In those instances, then the campaign can be counted both under P15 and P16.
Notes	<p>Public campaigns will be targeted at supporting domestic and foreign-owned Small and Medium Sized Enterprises, including Social Enterprises; however, given the broad nature of this activity it is likely that they may indirectly benefit large companies too.</p> <p>Business is the term commonly used in the UK; the EU Regulations use enterprise.</p>

(P16) Number of CV-19 Business Facing Campaigns	
Terms	Definitions
Unit of Measurement	Number of CV-19 Business Facing Campaigns
Investment Priorities where this indicator is used	IP3d
Count Criteria: What can be recorded against this indicator?	<ul style="list-style-type: none"> • The CV-19 business facing campaign must be focussed on activities that help ensure that Small and Medium Sized Enterprises, including Social Enterprises (see Notes below) in the area covered by the campaign are able to build their resilience and adaptability in the context of the economic impact of CV-19. For example, ensuring that they are to trade safely whilst CV-19 nonpharmaceutical interventions (NPIs) are in place such as social distancing measures. • Examples of communication activities include but are not limited to: <ul style="list-style-type: none"> ○ online and digital; ○ media and press activities; and ○ print and publications such as posters and leafleting campaigns.
Count Threshold: What is the threshold or minimum requirement for recording (one count) of this indicator?	<ul style="list-style-type: none"> • This CV-19 business facing campaign can be one that either is completely new, amends or adds to an existing campaign.
Count Exclusions: What activity cannot be counted against this indicator?	<ul style="list-style-type: none"> • CV-19 business facing campaign that does not include measures to build the resilience and adaptability of Small and Medium Sized Enterprises, including Social Enterprises (see Notes below) in the area covered by the campaign are excluded.

(P16) Number of CV-19 Business Facing Campaigns	
Terms	Definitions
Verification Evidence: What records need to be retained to count this indicator?	<ul style="list-style-type: none"> • A copy of the CV-19 business facing campaign should be made available.
Additional Information Required for Indicator	<ul style="list-style-type: none"> • No additional data is required.
Relationship to other Indicators	<ul style="list-style-type: none"> • This indicator links to P15, number of CV-19 public facing campaigns. It is possible that a single campaign may be developed which covers both public and business facing elements. In those instances, then the campaign can be counted both under P15 and P16.
Notes	<p>Business facing campaigns will be targeted at supporting domestic and foreign-owned Small and Medium Sized Enterprises, including Social Enterprises; however, given the broad nature of this activity it is likely that they may indirectly benefit large companies too.</p> <p>Business is the term commonly used in the UK; the EU Regulations use enterprise.</p>

(P17) Number of CV-19 Communication Officers	
Terms	Definitions
Unit of Measurement	Number of CV-19 Communication Officers
Investment Priorities where this indicator is used	IP3d
Count Criteria: What can be recorded against this indicator?	<ul style="list-style-type: none"> The CV-19 communications officer must be focussed on activities that help ensure that Small and Medium Sized Enterprises, including Social Enterprises (see Notes below) to build their resilience and adaptability in the context of the economic impact of CV-19 in the area covered by the ERDF support. Activities may include but are not limited to development and/ or delivery of the public information and/or business facing campaigns.
Count Threshold: What is the threshold or minimum requirement for recording (one count) of this indicator?	<ul style="list-style-type: none"> A CV-19 communications officer must be a new, paid, full-time equivalent (FTE) job on a fixed term contract.
Count Exclusions: What activity cannot be counted against this indicator?	<ul style="list-style-type: none"> CV-19 communications officers' activity that is not directed to building the resilience and adaptability of Small and Medium Sized Enterprises, including Social Enterprises (see Notes below) in the area covered by the post are excluded.
Verification Evidence: What records need to be retained to count this indicator?	<ul style="list-style-type: none"> Written confirmation from a senior member of staff in the supported organisation confirming the post. This should include details of the job as advertised and start date, duration, and the number of hours per week.

(P17) Number of CV-19 Communication Officers	
Terms	Definitions
Additional Information Required for Indicator	<ul style="list-style-type: none"> No additional data is required.
Relationship to other Indicators	<ul style="list-style-type: none"> Where a communication officer is engaged in face to face engagement with businesses, either on a one to one basis or one to many, then there may be scope to count C1 (and relevant subsets) or P13 outputs. These are defined in the programmes output definition guidance which can be found here.
Notes	<p>Communication officer activity will be targeted at supporting domestic and foreign-owned Small and Medium Sized Enterprises, including Social Enterprises; however, given the broad nature of this activity it is likely that they may indirectly benefit large companies too.</p> <p>Business is the term commonly used in the UK; the EU Regulations use enterprise.</p>

(P18) Number of High Streets with CV-19 Adaptations

Terms	Definitions
Unit of Measurement	Number of High Streets with Temporary CV-19 Adaptations
Investment Priorities where this indicator is used	IP3d
Count Criteria: What can be recorded against this indicator?	<ul style="list-style-type: none"> • Temporary CV-19 adaptations made to public spaces adjacent to commercial areas which help Small and Medium Sized Enterprises, including Social Enterprises (see Notes below) to build their resilience and adaptability in the context of the economic impact of CV-19 in the area covered by the ERDF support. • Adaptations can include but are not limited to signage, street markings, temporary barriers, changes to street furniture or parking arrangements.
Count Threshold: What is the threshold or minimum requirement for recording (one count) of this indicator?	<ul style="list-style-type: none"> • Public spaces are defined as those under the control of a public sector organisation. • A High Street is defined as a cluster of 15 or more retail addresses within 150 metres. • Temporary is defined as a change to the environment that lasts no more than 12 months.
Count Exclusions: What activity cannot be counted against this indicator?	<ul style="list-style-type: none"> • Temporary CV-19 adaptations made to public spaces adjacent to commercial areas are excluded where they do not: <ul style="list-style-type: none"> ○ meet the count threshold criteria; ○ help the public access commercial areas in a safe way; or ○ help Small and Medium Sized Enterprises, including Social Enterprises (see Notes below) to build their resilience and adaptability in the context of the economic impact of CV-19 in the area covered by the ERDF support.

(P18) Number of High Streets with CV-19 Adaptations

Terms	Definitions
Verification Evidence: What records need to be retained to count this indicator?	<ul style="list-style-type: none">• Invoices of expenditure incurred.• Where possible photographic evidence of the changes, ideally before and after.
Additional Information Required for Indicator	<ul style="list-style-type: none">• No additional data is required.
Relationship to other Indicators	<ul style="list-style-type: none">• There is no direct relationship to other indicators.
Notes	<p>Temporary CV-19 adaptations made to public spaces adjacent to commercial areas will be targeted at supporting domestic and foreign-owned Small and Medium Sized Enterprises, including Social Enterprises; however, given the broad nature of this activity it is likely that they may indirectly benefit large companies too.</p> <p>Where temporary changes to the public realm are undertaken the respective local authority should work in partnership with public sector landowners as appropriate.</p> <p>Business is the term commonly used in the UK; the EU Regulations use enterprise.</p>

(P19) Number of Neighbourhood Shopping Areas with CV-19 Adaptations

Terms	Definitions
Unit of Measurement	Number of Neighbourhood Shopping Areas with Temporary CV-19 Adaptations
Investment Priorities where this indicator is used	IP3d
Count Criteria: What can be recorded against this indicator?	<ul style="list-style-type: none"> • Temporary CV-19 adaptations made to public spaces adjacent to commercial areas which help Small and Medium Sized Enterprises, including Social Enterprises (see Notes below) to build their resilience and adaptability in the context of the economic impact of CV-19 in the area covered by the ERDF support. • Adaptations can include but are not limited to signage, street markings, temporary barriers, changes to street furniture or parking arrangements.
Count Threshold: What is the threshold or minimum requirement for recording (one count) of this indicator?	<ul style="list-style-type: none"> • Public spaces are defined as those under the control of a public sector organisation. • A neighbourhood shopping area is defined as a cluster of 14 or less retail addresses within 150 metres. • Temporary is defined as a change to the environment that lasts no more than 12 months.
Count Exclusions: What activity cannot be counted against this indicator?	<ul style="list-style-type: none"> • Temporary CV-19 adaptations made to public spaces adjacent to commercial areas are excluded where they do not: <ul style="list-style-type: none"> ○ meet the count threshold criteria; ○ help the public access commercial areas in a safe way; or ○ help Small and Medium Sized Enterprises, including Social Enterprises (see Notes below) to build their resilience and adaptability in the context of the economic impact of CV-19 in the area covered by the ERDF support.

(P19) Number of Neighbourhood Shopping Areas with CV-19 Adaptations

Terms	Definitions
Verification Evidence: What records need to be retained to count this indicator?	<ul style="list-style-type: none">• Invoices of expenditure incurred.• Where possible photographic evidence of the changes, ideally before and after.
Additional Information Required for Indicator	<ul style="list-style-type: none">• No additional data is required.
Relationship to other Indicators	<ul style="list-style-type: none">• There is no direct relationship to other indicators.
Notes	<p>Temporary CV-19 adaptations made to public spaces adjacent to commercial areas will be targeted at supporting domestic and foreign-owned Small and Medium Sized Enterprises, including Social Enterprises; however, given the broad nature of this activity it is likely that they may indirectly benefit large companies too.</p> <p>Where temporary changes to the public realm are undertaken the respective local authority should work in partnership with public sector landowners as appropriate.</p> <p>Business is the term commonly used in the UK; the EU Regulations use enterprise.</p>