



ELECTRONIC CLAIMS FOR STATE PENSION CREDIT

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INTRODUCTION

1. This memo gives guidance on a change to claims for SPC introduced by the State Pension Credit (Coronavirus) (Electronic Claims) (Amendment) Regulations 2020 (SI 2020 No. 456). The changes came into effect on 4.5.20¹.

1 The State Pension Credit (Coronavirus) (Electronic Claims) (Amendment) Regulations 2020, reg 1

BACKGROUND

2. Claims for certain SS benefits can be made electronically¹ (see DMG 02069 et seq). The Secretary of State has to issue a direction authorizing the use of such means.

1 SS (C&P) Regs, reg 4ZC

CLAIMS FOR STATE PENSION CREDIT

3. The change means that a claim for SPC may be made electronically¹. This means that the guidance in DMG Volume 1, Annex B will also apply to SPC. The authorization given by the Secretary of State by means of a direction² permitting the person concerned to use electronic communication for SPC is added at the Appendix to the memo.

1 SS (C&P) Regs, reg 4ZC(2)(k); 2 The Social Security (Electronic Communications) (Amendment) Directions 2020



ANNOTATIONS

Please annotate the number of this memo (Memo DMG 10/20) against DMG paragraphs:

02069 (heading), 02127 (main heading), Volume 1 Annex B (heading)

CONTACTS

If you have any queries about this memo, please write to Decision Making and Appeals (DMA) Leeds, 3E zone E, Quarry House, Leeds. Existing arrangements for such referrals should be followed, as set out in – Memo [4/19](#) Requesting case guidance from DMA Leeds for all benefits.

DMA Leeds: May 2020

The content of the examples in this document (including use of imagery) is for illustrative purposes only



APPENDIX

Direction of the Secretary of State in relation to SPC

The Secretary of State for Work and Pensions, in accordance with paragraph 2 of Schedule 9ZC to the Social Security (Claims and Payments) Regulations 1987 ("the 1987 Regulations"), hereby makes the following directions -

1. An individual who, in accordance with the 1987 Regulations
 - 1.1 makes a claim for state pension credit under the State Pension Credit Act 2002 **or**
 - 1.2 who requests a claim form for state pension credit **or**
 - 1.3 gives a notification of a change of circumstances, or provides any certificate, notice, information or evidence relating to state pension credit

is authorized to do so by an electronic communication, provided that the individual uses the method approved by the Secretary of State for Work and Pensions in relation to the claim or request.

2. The methods and form set out, at the time of, and for the purposes of, the delivery of such a claim or the making of the request as referred to in paragraph 1 above, on the Department for Work and Pensions website, or a website that is accessed via the Department for Work and Pensions website, are respectively-
 - 2.1 the methods approved by the Secretary of State for Work and Pensions for-
 - 2.1.a authenticating the identity of the individual making the claim or the request
 - 2.1.b submitting the claim or making the request
 - 2.1.c authenticating the claim delivered or request made **and**
 - 2.1.d electronic communication
 - 2.2 the form approved by the Secretary of State for Work and Pensions in which the claim is to be delivered or the request made.

Signed by authority of the Secretary of State for Work and Pensions 2020

Parliamentary Under Secretary of State,
Department for Work and Pensions