

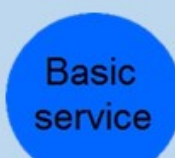









River Thames lock keeping service targets


1 April 2020 to 31 March 2021

	Season		
	Peak Easter, May and Spring bank holiday weekends, 1 July to 13 September	Off peak 1 April to 30 June and 14 September to 30 September	Low 1 October to 31 March
*St John's	 Standard service plus Assisted passage offered for published duty hours. Staff breaks, weir work and maintenance periods may be covered by volunteers.	 Standard service Assisted passage offered for published duty hours though staff breaks, weir work and maintenance periods may not be covered.	 Basic service Assisted passage cannot be guaranteed
Buscot			
Grafton			
Radcot			
Rushey			
Shifford			
Northmoor			
Pinkhill			
*Eynsham			
*Kings			
Godstow			
*Osney			
Iffley			
*Sandford			
*Abingdon			
Culham			
Clifton			
Day's			
Benson			
Cleeve			
Goring			
Whitchurch			
Mapledurham			
*Caversham			Assisted passage cannot be guaranteed
Blake's			
*Sonning	 Standard service plus Assisted passage offered for published duty hours. Staff breaks, weir work and maintenance periods may be covered by volunteers.	 Standard service Assisted passage offered for published duty hours though staff breaks, weir work and maintenance periods may not be covered.	Assisted passage cannot be guaranteed
Shiplake			
*Marsh			
*Hambleden			
*Hurley			
*Temple			
*Marlow			
*Cookham			
*Boulters			
*Bray			
*Boveney			
*Romney			
Old Windsor			
Bell Weir			
Penton Hook			
Chertsey			
*Shepperton			
*Sunbury			
*Molesey			
*Teddington			

Full service 
 Continuous assisted passage offered throughout published duty hours. All staff meal breaks will be covered.

Standard service plus 
 In addition to Standard Service volunteers may be able to enhance this by covering staff breaks, weir work and maintenance periods.

Standard service 
 Assisted passage offered for published duty hours though staff breaks, weir work and maintenance periods may not be covered.

Basic service 
 Assisted passage cannot be guaranteed although this may be offered during published duty hours when a lock keeper is on site. In Low Season lock keepers may be working at more than one site in which case at some times a lock may not be staffed and Self Service signs will be displayed.

* Priority lock

Hours of duty
 July and August: 9am to 6:30pm
 May, June and September: 9am to 6pm
 April and October: 9am to 5pm
 November to March: 9:15am to 4pm

Lunch break: 1pm to 2pm

We will do all we can to provide the best possible service throughout the year. We will seek to enhance service where increased demand can be predicted, for example during regattas or other river events.