Claim for repayment or remission of import duty, CAP charges, ADD charges, VAT and Excise duty paid on rejected imports

When to use this form

Use this form to claim repayment or remission of customs charges on goods which are not in accordance with contract, defective, or damaged before they are cleared at customs.

Before completing this form please go to [www.gov.uk](http://www.gov.uk) and read ‘Refunds and waivers on customs debt’.

Please complete all relevant sections as appropriate and attach the correct supporting documents for your claim. You must make sure your claim reaches the National Rejected Imports Team 48 hours prior to disposal of the goods. The address to send your completed claim is on the back of this form.

### Part A Applicant’s details

**Is this claim new or resubmitted?**

- [ ] New
- [ ] Resubmitted

(A) **Importer**

- **Name** – for companies and other legal entities, give the company name and name of the person to contact about the claim

  [Blank field]

- **Address**

  [Blank field]

  [Blank field]

- **Postcode**

  [Blank field]

- **Phone number**

  [Blank field]

- **Email address**

  [Blank field]

- **Economic Operator Registration and Identification (EORI) number or VAT Registration Number**

  [Blank field]

(B) **Representative, if necessary**

- **Name** – for example, freight agent, company accountant, or customs broker

  [Blank field]

- **Address**

  [Blank field]

  [Blank field]

- **Postcode**

  [Blank field]

- **Phone number**

  [Blank field]

- **Email address**

  [Blank field]

- **Economic Operator Registration and Identification (EORI) number or VAT Registration Number**

  [Blank field]

**Person to be repaid:**

- [ ] Importer
- [ ] Representative

**You must attach a letter of authority to the claim if you want the repayment to be made to the representative.**

### Bank account details

These details are required to enable HM Revenue and Customs (HMRC) to make the repayment directly into a bank account through Bacs (Bankers Automated Clearing Services), which is safer and quicker than a payable order.

- **Account name** – not the name of the bank

  [Blank field]

- **Account number**

  [Blank field]

- **Sort code**

  [Blank field] - [Blank field] - [Blank field]
### Part B  Reason for rejection

<table>
<thead>
<tr>
<th>Reason for rejection</th>
<th>Details</th>
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<tbody>
<tr>
<td>Not in accordance with contract</td>
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<td>Defective</td>
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<td>Damaged before Customs clearance</td>
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Please provide details below or use a separate sheet, if needed.

### Details of rejected goods

<table>
<thead>
<tr>
<th>Goods</th>
<th>Commodity code (10-digit)</th>
<th>Quantity</th>
<th>Value (£) from the import invoice</th>
<th>Port, airport or postal depot</th>
<th>Entry Processing Unit and entry number</th>
<th>Entry date DD MM YYYY</th>
<th>Postal tracking number</th>
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Please continue on a separate sheet for additional entries.

### Method of disposal:

- Export
- Postal export
- Donation to charity
- Destruction
- Placed in a Customs warehouse
- Export in baggage

The goods described above will be available for inspection on DD MM YYYY at the address given in Part A(A) or Part A(B) or at the address given below.

<table>
<thead>
<tr>
<th>Postcode</th>
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Part C  Documents supplied
Please put an ‘X’ in the boxes below to show which documents you have included with this claim.

- Documentary proof that the goods are faulty or not what you ordered
- Import entry and invoice or sales receipt
- Letter of authority – if you are claiming on behalf of someone else or want us to repay anyone who was not the importer of the goods
- Calculation worksheet - if you are claiming a proportion of the charges paid

Part D  Claiming repayment or remission
I/We claim repayment or remission of the following duty and agree to bear the cost of destruction. Please put an ‘X’ in the appropriate boxes below.

- Import duty in the sum of £
- CAP charges in the sum of £
- ADD charges in the sum of £
- Import VAT in the sum of £
- Excise duty in the sum of £

Declaration
Please complete and sign this declaration.
I declare that the information provided on this claim is true and complete to the best of my knowledge and belief.

Full name of signatory    use capital letters

Signature

Status of signatory    for example, importer or representative

Date    DD MM YYYY

What to do next
Please send the completed claim form and any supporting documents to:
Business, Tax and Customs
National Rejected Imports Team
HM Revenue and Customs
Erskine House
20–32 Chichester Street
Belfast
BT1 4GF

What will happen when we get your completed claim form
We will deal with your claim within 30 days from when we receive it. If we need any more information we will contact you.
For HMRC use only

Claim reference number
C&E1179 / /

Claim authorised / rejected / refused / considered withdrawn
(Please delete as appropriate)

Repayment to be made in the sum of:
£ 0 0

Amounts notified electronically to Cumbernauld for payment
Yes [ ] No [ ]

Signature

Grade

Counter signature

Grade

Office date stamp