



Homes
England

Making homes happen

Date: 28/02/20
Our Ref: RFI2933
Tel: 0300 1234 500
Email: infogov@homesengland.gov.uk

[REDACTED]
By Email Only

Windsor House
Homes England – 6th Floor
50 Victoria Street
London
SW1H 0TL

Dear [REDACTED]

RE: Request for Information – RFI2933

Thank you for your request for information, which was processed under the Freedom of Information Act 2000 (FOIA).

You requested the following information:

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- *Support and Maintenance- e.g. switches, router, software etc*
 - *Managed- If this includes services than just LAN.*
1. *Contract Type: Managed or Maintenance*
 2. *Existing Supplier: Who is the current supplier?*
 3. *Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.*
 4. *Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*
 5. *Number of Sites: The number of sites, where equipment is supported by each contract.*
 6. *Hardware Brand: What is the hardware brand of the LAN equipment?*
 7. *Contract Description: Please provide me with a brief description of the overall contract.*
 8. *Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.*
 9. *Contract Expiry Date: When does the contract expire?*

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10. *Contract Review Date: When will the organisation is planning to review the contract?*

11. *Responsible Officer: Contact details including name, job title, contact number and email address?*

If the LAN maintenance is included in-house please include the following information:

1. *Hardware Brand: What is the hardware brand of the LAN equipment?*
2. *Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*
3. *Number of Sites: Estimated/Actual number of sites the LAN covers.*
4. *Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?*

If the contract is managed by a 3rd party e.g. Can you please provide me with

1. *Existing Supplier: Who is the current supplier?*
2. *Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*
3. *Number of Sites: Estimated/Actual number of sites the LAN covers.*
4. *Contract Type: Managed, Maintenance, Installation, Software*
5. *Hardware Brand: What is the hardware brand of the LAN equipment?*
6. *Contract Description: Please provide me with a brief description of the overall contract.*
7. *Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.*
8. *Contract Expiry Date: When does the contract expire?*
9. *Contract Review Date: When will the organisation is planning to review the contract?*
10. *Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?*

Response

We can confirm that we do hold some of the requested information, we will address each of your points below;

1. We can confirm that our contract type is Maintenance.
2. We can confirm that our current supplier is European Electronique.
3. We can confirm that our annual spend is a circa of £5,000.00.
4. The contract we have in place is per device maintenance contract and therefore user numbers are non-applicable.
5. We have a total of 15 sites.
6. We can confirm that the hardware brand is Cisco.
7. The contract that we have in place is a Break / Fix contract for out of warranty equipment.
8. The contract duration is for 12 months.
9. The contract expiry is January 2021.
10. The contract review date is January 2021.



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11. The responsible officer for his contract is Homes England's Head of Platforms & Infrastructure, who can be reached on:
Phone - 0300 1234 500
Email - enquiries@homesengland.gov.uk

We can confirm that the other questions within your request are not applicable and we therefore hold no further information.

Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled you may request an internal review by writing to;

The Information Governance Team
Homes England – 6th Floor
Windsor House
50 Victoria Street
London
SW1H 0TL

Or by email to;
infogov@homesengland.gov.uk

You may also complain to the Information Commissioner however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link;
<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,
The Information Governance Team
For Homes England

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