



Homes
England

Date: 20/02/2020

Our Ref: RFI2923

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

Making homes happen

By Email Only

Windsor House
Homes England – 6th Floor
50 Victoria Street
London
SW1H 0TL

Dear [REDACTED],

RE: Request for Information – RFI2923

Thank you for your recent email, which was processed under the Freedom of Information Act 2000 (FOIA).
For clarification, you requested the following information:

Are you running an Oracle or SAP ERP solution?

If so, what version are they currently running on and which modules are you using?

Are you planning to upgrade in the next 12-18 months?

Do you have plans to move to a SAAS model?

Do you have plans to migrate our current ERP to a cloud Solution?

Do you run Oracle Databases?

If so what versions, are you planning an upgrade in the next 12 – 18 months?

Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?

Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?

What is the value of the SAP Support contract and when does it renew?

What is the value of the Oracle support contract and when does it renew?

Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?

Do you currently work with any SAP or Oracle third party support providers?

Response

I am able to confirm that Homes England does not hold the information detailed in your request. This is because we are not running an Oracle or SAP ERP solution.

In order to conclude that the information is not held, we have searched with our Digital Services team who would have the requested information if held.

The FOIA does not oblige a public authority to create information to answer a request if the requested information is not held. The duty under section 1(1) is only to provide the recorded information held.

The full text of section 1 in the legislation can be found here:

<https://www.legislation.gov.uk/ukpga/2000/36/section/1>

OFFICIAL



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Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled you may request an internal review by writing to;

The Information Governance Team
Homes England – 6th Floor
Windsor House
50 Victoria Street
London
SW1H 0TL

Or by email to infogov@homesengland.gov.uk

You may also complain to the Information Commissioner however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

The Information Governance Team
For Homes England