



Homes
England

Date: 17/02/2020

Our Ref: RFI2901

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

Making homes happen

By Email Only

Windsor House
Homes England – 6th Floor
50 Victoria Street
London
SW1H 0TL

Dear [REDACTED]

RE: Request for Information – RFI2901

Thank you for your recent email, which was processed under the Freedom of Information Act 2000 (FOIA).
For clarification, you requested the following information:

What Applications are you running for:

o Finance (FMS)?

o HR?

o Payroll?

o What versions of the above Applications are you running?

o When was your last Application upgrade?

o Are you planning another upgrade in the next 12-18 months?

o If applicable, which Systems Integrator or consultancy do you use to assist with upgrades, installations etc?

o What kind of support is included in the contract/s (functional/technical/etc.?) o Where do you advertise any Finance/HR/Payroll procurement opportunities?

o Who is responsible for looking after these contracts?

Response

We can confirm that we do hold the requested information. Please refer to the table below.

	<i>Finance (FMS)</i>	<i>HR</i>	<i>Payroll</i>
<i>What Applications are you running for:</i>	eFinancials	Chris21	Chris21
<i>What versions of the above Applications are you running?</i>	Version 5.5	8.16	8.16
<i>When was your last Application upgrade?</i>	July 2019	July 2019	February 2019

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<i>Are you planning another upgrade in the next 12-18 months?</i>	TBC	Yes – March 2020	Yes – March 2020
<i>If applicable, which Systems Integrator or consultancy do you use to assist with upgrades, installations etc?</i>	Advanced Business Solutions	Frontier Software	Frontier Software
<i>What kind of support is included in the contract/s (functional/technical/etc.?)</i>	Functional & Technical support	Helpdesk support for technical & process issues	Functional & Technical support
<i>Where do you advertise any Finance/HR/Payroll procurement opportunities?</i>	Homes England's public procurement obligations mandate the use of Contracts Finder for contracts between £10,000 and the relevant EU threshold, and Tenders Electronic Daily for contracts above the relevant EU threshold. However for certain categories of procurement Homes England will make use of procurement solutions procured and managed by the Crown Commercial Service (CCS) including G Cloud and Technology Services 2. Here Homes England would make use of the advertisement methodology embedded within these solutions.		
<i>Who is responsible for looking after these contracts?</i>	Homes England Digital team	HR Management Information Systems team	Head of HR Operations

Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled you may request an internal review by writing to;

The Information Access Team
Homes England – 6th Floor
Windsor House
50 Victoria Street
London
SW1H 0TL

Or by email to foi@homesengland.gov.uk

You may also complain to the Information Commissioner however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.



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The Information Commissioner's details can be found via the following link

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

The Information Governance Team

For Homes England