Why we need to collect, use and share personal data

We need to collect, use and share personal data where it is necessary for our work. Our investigatory, enforcement and regulatory work includes work we do under the:

- Company Directors Disqualification Act 1986
- Criminal Procedure and Investigations Act 1996
- Competition Act 1998
- Regulation of Investigatory Powers Act 2000
- Criminal Justice and Police Act 2001
- Enterprise Act 2002
- Communications Act 2003
- Consumer Protection from Unfair Trading Regulations 2008
- Enterprise and Regulatory Reform Act 2013
- Consumer Contract (Information, Cancellation and Additional Charges) Regulations 2013
- Competition Act 1998 (Concurrency) Regulations 2014
- Consumer Rights Act 2015

We may also need to collect, use and share personal data where necessary under the:

- Public Records Acts 1958 and 1967
- Freedom of Information Act 2000
- Environmental Information Regulations 2004
- UK GDPR
- Data Protection Act 2018

We also collect, use and share personal data where necessary for:

- corporate administration
- governance and communications
- accounting purposes
- our work with the devolved nations
- our work with MPs
- our work with stakeholders
- our work with other regulators and competition authorities
- our work with other government departments
- our work with partner organisations
- our work with European countries
- our work with NHS Digital
- our work with journalists, lobbyists, charities, survey responders and survey companies, research agencies, academics and external speakers
- our work with witnesses, whistle-blowers, offenders and suspected offenders

- our work with consumers and consumer organisations and trade associations; complainants, traders, suppliers, contractors; consultants, advisers, the Police, the courts and legal Counsel
- our work in our capacity as an employer
- our intelligence gathering, including profiling, and case development work
- our remedies work