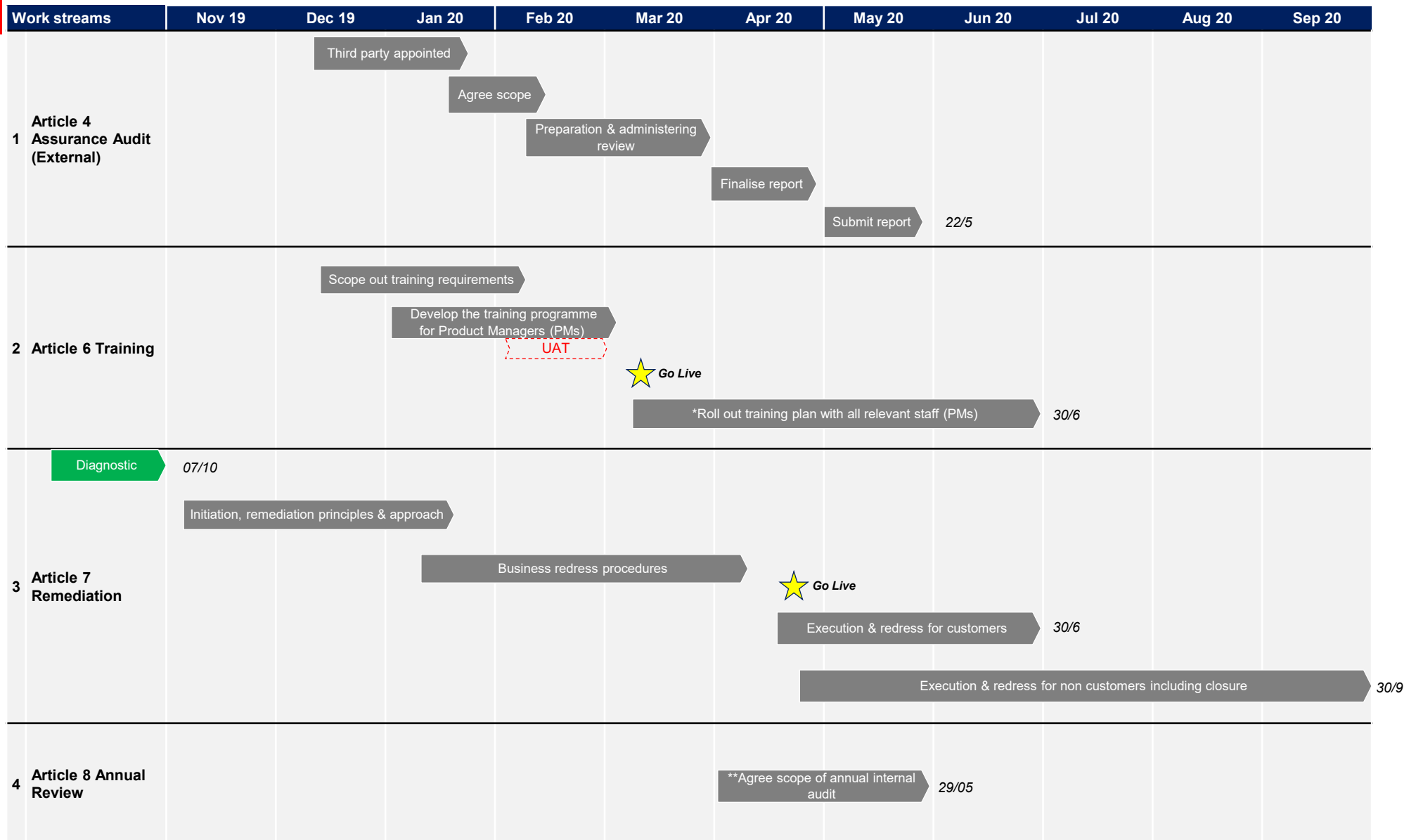


HSBC Overdraft delivery milestone plan



*Annual refresh training to commence Q3 2021

**Annual internal audit to commence March 2021

Complete In progress