



**Ministry
of Defence**

**JSP 456
Defence Catering Manual
Volume 4 – Catering, Retail and Leisure (CRL)**

Part 2: Guidance

Record of Amendments

Amendment	Date	Signature
001 – Chapter 11	09 June 2015	
001 – Chapter 12 (Annex A)	09 June 2015	
001 – Chapter 19 (1911)	09 June 2015	
002 – Chapter 2 (0202 d,0212,0213)	17 September 2015	
002 – Chapter 5 (0524,0525,0527)	17 September 2015	
003 – Chapter 17 (1707,1709,1711,1715)	06 October 2015	
003 – Chapter 2 (0206 p, 0214)	19 January 2016	
004 – Chapter 1 (Chapter Review)	17 May 2016	
004 – Chapter 2 (Chapter Review)	17 May 2016	
004 – Chapter 3 (Chapter Review)	17 May 2016	
004 – Chapter 4 (Chapter Review)	17 May 2016	
004 – Chapter 7 (Chapter Review)	17 May 2016	
004 – Chapter 8 (Chapter Review)	17 May 2016	
004 – Chapter 11 (Chapter Review)	17 May 2016	
005 – Chapter 19 (Chapter Review)	22 August 2016	
006 – Chapter 2 0206 (g)	24 August 2016	
007 – Chapter 6 (Chapter Review)	21 September 2016	
008 – Chapter 6 (Chapter Review)	29 November 2016	
009 – Chapter 2 0220	01 February 2017	
010 – Chapter 5 (Chapter Review)	28 February 2017	

011 – Chapter 5 0515 (a)	08 May 2017	
012 – Chapter 2 0206 (o)	01 Oct 2017	
012 – Chapter 5 0514	01 Oct 2017	
013 – Chapter 2 0202, 0212	14 Nov 2017	
013 – Chapter 5 0521, 0531	14 Nov 2017	
013 – Chapter 10 1003	14 Nov 2017	
013 – Chapter 19 (Chapter Review)	14 Nov 2017	
014 – Chapter 19 1915	25 Apr 2018	
015 – Chapter 2 0202 d (1)	23 May 2018	
016 – Chapter 2 0202 d (1)	23 Oct 2018	
016 – Chapter 5 0515 (a)	23 Oct 2018	
017 – Chapter 9 Annex D	17 Dec 2018	
017 – Chapter 14 (Chapter Review)	17 Dec 2018	
017 – Chapter 16 Annex A	17 Dec 2018	
018 – Chapter 2 0206, 0207	13 Feb 2019	
019 – Chapter 2 0212	20 Mar 2019	
019 – Chapter 7 0712	20 Mar 2019	
020 – Chapter 2 0205 (Footnote 7)	17 Apr 2019	
021 - Chapter 6 (Chapter Review)	17 Sep 2019	
022 - Chapter 2 0206(g)	2 Oct 2019	
023 - Chapter 19 1916	8 Oct 2019	
024 - Chapter 5 0506, 0510, 0514, 0522	11 Nov 2019	

Foreword

1. JSP 456 Defence Catering Manual Part 2 Volume 4 provides guidance in accordance with the policy set out in Part 1.
2. Defence Logistics has endorsed the production of JSP 456 DCM Pt.2 Volume 4 – Catering, Retail and Leisure (CRL), to assist the CRL Industry Partner.
3. Contracts/Service Level Agreements (SLA) let prior to the formal acceptance of the policy laid down within this JSP should, where possible, negotiate amendments to the Contract/SLA to reflect the policy. Where this is not possible these Contracts/SLAs take precedence. All Contracts/SLAs negotiated since the promulgation of this JSP must reflect its requirements and contain caveats against future policy changes.
4. This publication will be updated as necessary and any changes to the CRL policy are to be notified to commercial partners through two channels:
 - a. DIO Service Coherence Team
 - b. Front Line Commands
5. With the introduction of regional contracts under the HESTIA project, there is a need to include additional Annexes to a number of Chapters sponsored both by Defence Logistics and the DIO. The HESTIA contracts are planned to be in service from March 2017 through to September 2024, which include the optional two year extension of Contract.

Preface

How to use this JSP

1. JSP 456 is designed to be used by Armed Forces' catering staff. This JSP contains the policy and direction on Catering, Retail and Leisure management and guidance on the processes involved.
2. The JSP is structured in two parts:
 - a. Part 1- Directive, which provides the direction that must be followed in accordance with Statute, or Policy mandated by Defence or on Defence by Central Government.
 - b. Part 2 - Guidance, which provides the guidance and best practice that will assist the user to comply with the Directive(s) detailed in Part 1.

Further Advice and Feedback- Contacts

3. The owner of this JSP is ACDS (Log Ops) Policy For further information on any aspect of this guide, or questions not answered within the subsequent sections, or to provide feedback on the content, contact:

Job Title/E-mail	Project focus	Phone
DEF LOG – Strat-Pol- Cat Svcs	Catering Policy	9679 83565
DEF LOG – Strat-Pol- Cat Svcs 1	Catering Policy	9679 83566

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