Mediation providers

We encourage parties to consider mediation as an alternative to litigation, but they are not restricted to our mediation service and are free to choose who mediates. Some of the many individuals and organisations available have contacted us to say they can mediate intellectual property related disputes.

It is not appropriate for us to recommend particular providers; however the Civil Mediation Council (CMC) has introduced an accreditation scheme for mediation providers. This list contains both CMC and non-CMC accredited providers and you may wish to consider this when selecting a provider.

We are keen to highlight that numerous trade bodies also provide mediation services for their members.

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<th>Name and overview</th>
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<td>ACI Ltd is a specialist service provider for alternative dispute resolution on commercial disputes. ACI has a panel of over 100 mediators who are members of the legal profession, professionally trained and accredited mediators. ACI has a range of services to suit both low cost and more complex disputes.</td>
<td>3 Verulam Buildings Gray’s Inn London WC1R 5NT Tel: +44 (0)207 404 1000 Fax: +44 (0)207 404 2000 Email: <a href="mailto:admin@aci-adr.com">admin@aci-adr.com</a></td>
</tr>
<tr>
<td>ADR Group is a Civil Mediation Council Accredited Mediation Provider, with specific expertise in patent and intellectual property disputes. Our approach is to work with parties on an informed yet friendly basis to provide the right ADR process and neutral in each given case.</td>
<td>Grove House Grove Road Redland Bristol BS6 6UN Tel: +44 (0)117 946 7180 Fax: +44 (0)117 946 7181 DX:99884 Redland Bristol</td>
</tr>
<tr>
<td>Alan L Limbury MA (Oxon), MDR (UTS), FCIArb, QDR, MIAMA. Over forty years as a lawyer resolving commercial and intellectual property disputes. Accredited mediator with CEDR, Chartered Institute of Arbitrators, WIPO, National Arbitration Forum and Academy of Experts. Chartered Arbitrator. Since 1986, wide experience mediating over 900 commercial and intellectual property disputes.</td>
<td>Email: <a href="mailto:alan.limbury@quadrantchambers.com">alan.limbury@quadrantchambers.com</a></td>
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| **Amanda Louise Michaels**, a barrister called in 1981, specialising in intellectual property law. Trained through ADR Chambers in 2002. Founder Member of the IP and Media ADR Group. Mediator with Clerksroom (specialist IP panel) IP specialist mediator. ‘I act as an independent mediator and accept direct appointments through my clerk, as well as through Clerksroom. I have experience of a wide variety of intellectual property and commercial mediations, as mediator, assistant mediator and as counsel.’ | Hogarth Chambers  
Tel: +44 (0)20 7404 0404  
Fax: +44 (0)20 7404 0505  
Email: barristers@hogarthchambers.com |
| **Andy Millmore**, Partner IP Group and Head of Litigation Harbottle & Lewis LLP. Accredited mediator (Regent’s College of Psychotherapy and Counselling Psychology). Associate Member of CITMA. Over 25 years’ experience in the IP and litigation fields. | Harbottle & Lewis LLP  
14 Hanover Square  
London  
W1S 1HP  
T: +44 (0)20 7667 5000  
D: +44 (0)20 7667 5153  
F: +44 (0)20 7667 5100 |
| **Andrew Hildebrand** is an experienced full-time independent mediator. He specialises in resolving media, entertainment, sport, franchising, brand licensing, copyright/IP and insurance disputes, here and abroad. He also helps parties have awkward commercial conversations safely, ensuring that important business relationships stay intact. One of the few UK mediators who has extensive commercial experience acting as the client and understanding issues from a variety of perspectives, having worked on either side of the fence, e.g. as buyer and seller. He has worked for entertainment companies for over 20 years brokering deals, managing relationships and resolving disputes. He is also a solicitor and former Mishcon de Reya partner. Andrew works both independently and as a panellist with UK mediation providers ‘In Place of Strife’ and JAMS International. | Tel: +44 (0)207 286 0272  
Mob: +44 (0)7767 618 086  
Email: Andrewhildebrand515@yahoo.com |
| **Anna Carboni**. Born 1963; graduated in Natural Sciences 1984; admitted as Solicitor 1988; called to the Bar 2003. CEDR accredited barrister focusing on IP, IT and related legal work, with strong commercial background as former partner and board member of international law firm. 20 years + practice. Nominet panellist for domain name disputes. Experience as mediator and party representative in several mediations. | Wilberforce Chambers  
8 New Square  
Lincoln’s Inn  
London  
WC2A 3QP  
Tel: +44 (0)20 7306 0102  
Email: acarboni@wilberforce.co.uk |
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<td><strong>Avi Dolties</strong> (Solicitor &amp; Accredited Mediator) MRN Solicitors. He specialises in resolving costs disputes or general litigation disputes, particularly where legal costs or cultural divides are in issue. Avi is able to mediate nationally or internationally. Avi’s firm belief when resolving disputes is that it is not a matter of reaching a compromise or splitting the difference, but rather a matter of truly attaining the very best result for all participants. Avi’s aim is to develop a rapport with all parties in the mediation process to thoroughly explore the issues, creating an open environment allowing the participants to reach a settlement. With his extensive experience as a negotiator and advocate, he is not afraid to challenge perceptions where necessary encouraging the participants to assess their own standpoints and reach a resolution. One of the few UK mediators who has comprehensive knowledge of legal costs. He has worked in the legal cost industry for over a decade brokering agreements, managing relationships and resolving disputes. He is registered with Civil Mediation Council (<a href="http://www.civilmediation.org/members">http://www.civilmediation.org/members</a>) and is also a Solicitor (SRA ID:534625). Avi works both independently and as a panellist with UK mediation providers ‘Pro-mediate’ and ‘Clerksroom’.</td>
<td>Halifax House, 93-101 Bridge Street, Manchester, M3 2GX Tel: +44 (0)161 830 8477 Email: <a href="mailto:avi@costexperts.co.uk">avi@costexperts.co.uk</a> Web: <a href="http://www.costexperts.co.uk">www.costexperts.co.uk</a></td>
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<tr>
<td><strong>Bill Barnett</strong> CMgr MCMi MinstKT, Accredited Mediator. Bill has extensive experience commercialising IP from Research Establishments, having successfully project managed two successful spin-out companies, and a number of licence deals. He applies this practical experience by specialising in the disputes that can arise between inventor(s), their host Institution and investors. As well as being an Accredited Mediator, Bill is a member of the CMC, PMA and the MinstKT, and is a Chartered Manager.</td>
<td>ThirdSide Dispute Mediation 47 Windrush Highworth Swindon SN6 7DT Mob: +44 (0)7834 954 918 Tel: +44 (0)1793 763 871 Email: <a href="mailto:bill@thirdside-mediation.co.uk">bill@thirdside-mediation.co.uk</a></td>
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<td><strong>Dr Bill Tyrrell</strong>, an experienced chemist, patent and pharmaceutical industry professional seeking mediation opportunities, especially in the IP field. Recent qualification in teaching English to speakers of other languages a possible asset in relation to parties where English is not a first language.</td>
<td>Tel: +44 (0)1737 247 792 Mob: +44 (0)7880 792 847 Email: <a href="mailto:billandbridget_tyrrell@hotmail.com">billandbridget_tyrrell@hotmail.com</a></td>
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<td><strong>Boyes Turner</strong>, leading regional IP, IT and technology law firm based in the Thames Valley dealing with all aspects of dispute resolution and transactional advice. Experience in ADR including mediation and arbitration as mediators and arbitrators on behalf of clients in this field. Intellectual property experience includes Eurpore, USA and Australasia.</td>
<td>Boyes Turner Abbots house Abbey Street Reading Berkshire RG1 3BD Tel: +44 (0)118 952 7247</td>
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<tr>
<td><strong>Bristows</strong>, a leading IP, IT and technology law firm dealing with all aspects of dispute resolution and transactions. Dedicated to ADR with experience of all ADR methods and a practice involving both the provision of specialist mediators and representation of clients in mediation and arbitration.</td>
<td>Bristows 3 Lincoln’s Inn Fields London WC2A 3AA Tel: +44 (0)20 7400 8000 Fax: +44 (0)20 7400 8050</td>
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<td><strong>CEDR Solve</strong>, Europe’s leading commercial mediation provider and has handled over 11,000 mediation referrals and, with 7% of the cases mediated last year being intellectual property disputes, it has substantial sector experience. CEDR Solve is one of the few truly independent dispute resolution providers with law firms, mediators nor special interest groups as financial stakeholders.</td>
<td>Centre for Effective Dispute Resolution International Dispute Resolution Centre 70 Fleet Street London EC4Y 1EU Tel: +44 (0)20 7536 6060 Fax: +44 (0)20 7536 6061 Email: <a href="mailto:mediate@cedrsolve.com">mediate@cedrsolve.com</a></td>
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<td><strong>Charles Middleton-Smith</strong>, CEDR Registered Mediator. Approximately 60 mediations – rated in Chambers Directory 2001-2006 as a mediator, including “for his work in defamation” and “a popular choice as mediator, particularly for the IP, media and entertainment sectors” and has recently mediated on subjects including trade marks and software.</td>
<td>Hammonds Tel: +44 (0)870 839 1482 Email: <a href="mailto:Charles.Middleton-Smith@Hammonds.com">Charles.Middleton-Smith@Hammonds.com</a></td>
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<td><strong>Christopher J.L. Ryan</strong> LLB(Lond) accredited CEDR Mediator, Member of INTA’s International Panel of Neutrals Fellow of the Chartered Institute of Arbitrators Deputy Chairman of the Information Tribunal Appointed Mediator Under Court of Appeal Mediation Scheme. Mediation Experience in Disputes Involving IT, Housing Associations Employment and Profession Negligence.</td>
<td>Norton Rose Tel: +44 (0)20 7444 2613 Email: <a href="mailto:chris.ryan@nortonrose.com">chris.ryan@nortonrose.com</a></td>
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<td><strong>Christopher Morcom QC</strong>. Founder Member of the IP and Media ADR Group. Mediator with ADR Chambers (UK) Ltd. Members of INTA’s International panel of Neutrals.</td>
<td>Hogarth Chambers Tel: +44 (0)20 7404 0404 Email: <a href="mailto:cmorcom@hogarthchambers.com">cmorcom@hogarthchambers.com</a></td>
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<td><strong>Clerksroom</strong> host and run the National Mediation Helpline and the Family Mediation helpline for the DCA and have on their panel a distinguished group of former Law Lords, Court of Appeal Judges, other retired judges, QCs and other barristers and solicitors who are fluent in patent issues – as well as being trained, insured and accredited mediators.</td>
<td>Equity House Blackbrook Park Avenue Taunton Somerset TA10 9TD or 199 Strand London WC2R 1DR Tel: Mike Norton on +44 (0)845 083 300</td>
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<td><strong>Conrad Meehan</strong> MA (Cantab), DCA. Trained as a mediator with London School of Mediation, Conrad is also a Trading Standards Officer. Conrad offers cost-effective options for smaller claims, including mediation by telephone. Conrad is based in King’s Lynn, Norfolk and can travel within East Anglia and the surrounding areas.</td>
<td>Web: <a href="http://www.conradmeehan.co.uk">www.conradmeehan.co.uk</a> Tel: +44 (0)1553 886 599 Mob: +44 (0)7503 651 522 Email: <a href="mailto:mediation@conradmeehan.co.uk">mediation@conradmeehan.co.uk</a></td>
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| **Cultural Enterprise Office** supports Scotland’s creative businesses through all stages of their business journey – including when disputes arise. The Cultural Enterprise Office provides FREE specialist information and advice, as well as training and networking opportunities. Just a quick phone call away during normal working hours, Monday to Friday, 9am to 5pm. And open late on a Wednesday, until 8pm. Whether you want to request an advice session, or just find out how the Cultural Enterprise Office could help you, the number to call is 0333 999 7989. | Cultural Enterprise Office  
Studio 114  
First Floor, South Block  
60-64 Osborne Street  
Glasgow  
G1 5QH  
Tel: +44 (0)333 999 7989  
Email: info@culturalenterpriseoffice.co.uk  
Web: www.culturalenterpriseoffice.co.uk |
| **David Copp** BSc, CPA, EPA, MITMA.   | Tel: +44 (0)1473 660 600  
Fax: +44 (0)1473 660 612  
Email: dcopp@dummett.com |
| **Debra Sullivan** LLB, Barrister, MITMA CEDR Accredited and WIPO Course. | BATMark Ltd  
Tel: +44 (0)20 7845 1516  
Email: debra_sullivan@bat.com |
| **Denise McFarland** MA(Cantab). Called to the Bar 1987; Elected as Associate of CITMA 2000; CEDR Accredited and trained Mediator 2002. Member of CIPA and former professional examiner for TMA professional examinations. Former Nominet dispute resolution panelist and Appointed to sit in UK Deposition hearings conducted in USA IP litigation. Decades of IP law experience at the highest level with extensive experience and well known for sensitive client handling. Experienced as lead/sole mediator over 15 years in international and domestic dispute resolution. Offers evaluative and facilitative options. Testimonials available from her clerks. | Three New Square IP Chambers  
3 New Square  
Lincolns Inn  
London  
WC2A 3RS  
Tel: +44 (0)207 405 1111  
Fax: +44 (0)207 405 7800  
Web: www.3newsquare.co.uk  
Email: clerks@3newsquare.co.uk |
| **Effective Dispute Solutions Limited** (accredited through the Civil Mediation Council) is a Midlands mediation firm covering the whole of the UK with a national panel of experienced mediators covering all sectors of dispute to include IP disputes, specialising in alternative dispute resolution, commercial mediation, workplace and employment mediation, family mediation, community mediation, arbitration, adjudication, coaching, conciliation, early neutral evaluation, expert determination & mediation arbitration. | Effective Dispute Solutions Ltd  
41 Hanover Road  
Birmingham  
B65 9EB  
Harvinder Singh Bhurji LLB (Hons) QDR (M) MCIArb  
MCMI Director, Commercial Mediator & Trainer  
Tel: +44 (0)121 533 2793  
Fax: +44 (0)871 263 7780  
Mobile: +44 (0)787 060 4478  
Email: hsbhurji@effectivedisputesolutions.co.uk  
BATMark Ltd  
Tel: +44 (0)20 7845 1934  
Email: Gary_Tarrant@bat.com |
<p>| <strong>Gary Tarrant</strong> MITMA Core Accredited Mediator. |  |</p>
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<td><strong>Greg Rance</strong> BA LLB is a trained Mediator and a practicing Solicitor. Greg specialises in mediating civil disputes and has a particular interest in the promotion of online mediation. Greg can arrange for you to mediate your dispute online and will make all the arrangements at no extra cost. Greg is also happy to mediate in the traditional face-to-face manner. As well as being a certified Mediator, Greg is a member of the Civil Mediation Council.</td>
<td>Medwebservices 9 Chapman Courtyard Turners Hill Cheshunt Hertfordshire EN8 9FD Mob: +44 (0)7956 251 228 Tel: +44 (0)1992 642884 Email: <a href="mailto:info@medwebservices.org">info@medwebservices.org</a> Web: <a href="http://www.medwebservices.org">www.medwebservices.org</a></td>
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<td><strong>Guy Hollingworth.</strong> Guy has 18 years’ experience in practice as a barrister at One Essex Court, one of the UK’s leading sets of commercial Chambers. He is a CEDR accredited mediator and member of the Civil Mediation Council and has recently taught mediation at Cologne University. As a specialist in Intellectual Property, Guy is recognised by Chambers &amp; Partners and Legal 500 as a leader in his field, with particular expertise in trade marks, copyright, designs, database rights, confidential information and passing off, as well as licensing and IT disputes.</td>
<td>Mediator: <a href="http://www.ipmediator.co.uk">www.ipmediator.co.uk</a> Barrister: <a href="http://www.oeclaw.co.uk">www.oeclaw.co.uk</a> Email: <a href="mailto:ghollingworth@oeclaw.co.uk">ghollingworth@oeclaw.co.uk</a></td>
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<td><strong>Ian Gill</strong> RTMA, CPA, EPA.</td>
<td>A.A. Thornton &amp; Co Tel: +44 (0)20 7405 4044 Email: <a href="mailto:isg@aathornton.com">isg@aathornton.com</a></td>
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<td><strong>Ian Starr</strong> MA (Cantab) Fellow of the Chartered Institute of Arbitrators INTA Appointed Mediator on INTA’s International Panel of Neutrals. Conducted several mediations.</td>
<td>Ashurst Tel: +44 (0)20 7638 1111 Email: <a href="mailto:ian.starr@ashurst.com">ian.starr@ashurst.com</a></td>
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<td><strong>IDRS Limited, as the specialists in cost controlled ADR, IDRS Ltd provides solutions for the resolution of IP disputes. Solutions that put parties in control.</strong> Using our international panel of experienced IP mediators and other qualified dispute resolution professionals, we provide ADR services which are transparently priced, flexible and easy to understand.</td>
<td>24 Angel Gate City Road London EC1V 2PT Tel: +44 (0)20 7520 3800 Fax: +44 (0)20 7520 3829 Email: <a href="mailto:info@idrs.ltd.uk">info@idrs.ltd.uk</a></td>
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<td><strong>Ike Ehiribe</strong> FCIArb, Q.D.R, a practising barrister, arbitrator and accredited mediator with a special interest in IP disputes. He is on the panel of neutrals of WIPO and has undertaken WIPO training courses on IP arbitration and domain name dispute resolution. He is listed on a number of IP/IT arbitration and mediation panels of the Chartered Institute of Arbitrators, the Academy of Experts, and the Kuala Lumpur Regional Centre for Arbitration.</td>
<td>960 Capability Green Bedfordshire Luton LU2 9LJ Tel: +44 (0)1582 635 137 Fax: +44 (0)1582 647 788 DX: 131612 Luton 11 Email: <a href="mailto:ehiribe@aol.com">ehiribe@aol.com</a></td>
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<td><strong>International Institute for Conflict Prevention and Resolution (CPR Institute)</strong>, a global alliance of leading general counsel, attorneys and academics, has appointed the highest quality Neutrals to our Panels to assist in the resolution of sophisticated business and public disputes. The individuals who comprise the IP/Technology Panel are leaders of the legal, bar and business world and world-class practitioners of state-of-the art, innovative alternative dispute resolution techniques and practices.</td>
<td>575 Lexington Avenue 21st Floor New York NY 10022 Tel: (212) 949-6490 Fax: (212) 949-8859</td>
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<td><strong>International Trademark Association (INTA)</strong> provides a panel of Neutrals organised by region and further resources relating to mediation.</td>
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<td><strong>IP and Media ADR Group</strong> is a group of IP specialist barristers who are also accredited mediators and who accept direct appointments through their clerks.</td>
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<td><strong>James Bridgeman</strong> FCIArb, Chartered Arbitrator, Barrister at Law a practising barrister, chartered arbitrator and WIPO trained mediator with a special interest in the resolution of domestic and international intellectual property disputes. Frequently appointed as neutral, both by party appointment and institutional nomination, he is a founder member of the Chartered Institute of Arbitrators IP &amp; ICT interest group and a former Chairman of the Irish Branch of the CIArb.</td>
<td>Email: <a href="mailto:bridgeman@iol.ie">bridgeman@iol.ie</a></td>
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<tr>
<td><strong>Jane Lambert</strong> has successfully mediated several IP disputes including trade mark oppositions from the Registry. “I have been a fellow of the Chartered Institute of Arbitrators since 1992 and an accredited mediator of CIArb since 2002. I am currently a member of various mediation panels and associations including the WIPO and the DRS-CIArb IP &amp; Electronic Media Panel.”</td>
<td>The Media Centre 7 Northumberland Street Huddersfield HD1 1RL Tel: +44 (0)870 990 5081 Fax: +44 (0)870 990 5082 Email: <a href="mailto:jilhayfield@googlemail.com">jilhayfield@googlemail.com</a></td>
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<tr>
<td><strong>Jane Player</strong> is an accredited mediator having mediated over 250 disputes both domestic and international. Her expertise focuses on general corporate and contractual claims, fraud and project disputes in the IP/IT and media sectors. Jane has particular experience dispute resolution and has a leading reputation for managing cross cultural aspects of collaborations, joint venture and shareholder disputes.</td>
<td>79 St James Drive London Sw17 7RP Telephone . 0044 7786544055 Email: <a href="mailto:jplayer@janeplayermediation.com">jplayer@janeplayermediation.com</a> Web: <a href="http://www.janeplayerMediation.com">www.janeplayerMediation.com</a></td>
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<td><strong>Jennifer Maddox</strong> BA Economics (1976), RTMA, Trade Mark &amp; Design Litigators’ Certificate (2005) has practised for 25 years as a qualified Trade Mark Attorney in private practice. “I have substantial experience of contentious trade mark matters and have acted for clients in many negotiations for settlement of disputes relating to trade mark infringement, passing off, oppositions, invalidity actions and revocations. Negotiation of settlements probably constitutes more than 50% of my current workload.”</td>
<td>174 Mulgrave Road Cheam Surrey SM2 6JS W.P. Thompson &amp; Co. Tel: +44 (0)151 709 3961 Email: <a href="mailto:jmm@wpt.co.uk">jmm@wpt.co.uk</a></td>
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<td><strong>Jeremy Lack</strong>, a Swiss, British and US barrister/lawyer, arbitrator and mediator, focusing on the prevention and resolution of international and cross-cultural disputes in a broad range of commercial and intellectual property matters since 1989. Admitted by the US Patent and Trademark Office. Familiar with common law and civil law proceedings.</td>
<td>23 Ave. de Beau-Séjour CH-1206 Geneva Switzerland Tel: +41-79-247 1519 Fax: +41-22-789 7901 Blackberry: <a href="mailto:jeremy.lack@quadrantchambers.com">jeremy.lack@quadrantchambers.com</a> Email: <a href="mailto:lack@altenburger.ch">lack@altenburger.ch</a></td>
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<tr>
<td><strong>Jon Lang</strong>, an independent Mediator CEDR Accredited MATA's Advanced Mediation Training Course; Solicitor, Law Society; Accredited Mediator and Member of Chartered Institute of Arbitrators (CIArb); Full time mediator. Several IP and IT disputes. Regularly appointed by CEDR, WIPO and other service providers, as well as by solicitors and trade mark agents direct. Mediation Committee of the International Bar Association coaches on the CIArb mediation training course and member of CIArb mediation Panel of Neutrals, WIPO Panel of Neutrals and various other mediation panels.</td>
<td>Tel: +44 (0)20 7868 1685 Email: <a href="mailto:jl@jonlang.com">jl@jonlang.com</a></td>
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<td><strong>John Reid</strong> BA, PhD, CPA CEDR Accredited Mediator. Acted as assistant mediator in a number of CEDR Mediations. Wide experience in Unilever career in major negotiations. Joint Chairman, with Keith Havelock (CITMA), of CIPA/CITMA Mediation sub-committee.</td>
<td>Consultant Abel &amp; Imray Tel: +44 (0)1225 480 080 Email: <a href="mailto:johnmackayreid@hotmail.com">johnmackayreid@hotmail.com</a></td>
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<td><strong>Katrina Burchell</strong> LLB (Hons), FITMA INTA Panel of Neutrals; WIPO Mediation course; Practised outside IP field.</td>
<td>Tel: +44 (0)20 7822 5395 Fax: +44 (0)20 7822 5817 Email: <a href="mailto:katrina.burchell@unilever.com">katrina.burchell@unilever.com</a></td>
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<td><strong>LawWorks Mediation</strong> offer free mediations, throughout England and Wales, for disputes where one of the parties is unable to afford to pay for a mediator. We accept all types of civil and commercial disputes. LawWorks has a Panel of over 80 qualified lawyer mediators with a wide range of expertise.</td>
<td>Lavinia Shaw-Brown Tel: +44 (0)20 7090 7354 Email: <a href="mailto:lsb@lawworks.org.uk">lsb@lawworks.org.uk</a></td>
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<tr>
<td><strong>Lisa Brunton-Reid</strong> CEDR Accredited Mediator, LLB, MITMA.</td>
<td>Tel: +44 (0)20 7845 1466 Email: <a href="mailto:lisa_brunton-reed@bat.com">lisa_brunton-reed@bat.com</a></td>
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<td><strong>Mary Vitoria QC IP</strong>. “I am an independent mediator and accept direct appointments through my clerk. I have conducted mediations involving patents, trade marks, passing off, copyright, design right and licensing disputes.”</td>
<td></td>
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<tr>
<td><strong>Michael Cover</strong> FCIarb, CArb, Solicitor ADR Group Accredited CEDR Registered Mediator; Specialises in IP, IT, Media Law, Contractual Disputes, Insurance and Financial Services Member of INTA’s Panel of Neutrals. Admitted to the Court of Appeal Mediation Scheme Panel and the Law Society’s Full Member – In Places of Strife.</td>
<td>Tel: + 44 (0)203 326 8549 Mobile: +44 (0)7766 225 128</td>
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| **Michael Edenborough QC** MA (Natural Sciences), DPhil (Biophysics). Accredited as a mediator by the London School of Mediation Faculty. He is especially versed in facilitative mediation, but if the parties wish for the process to become evaluative, he can offer a range of possible approaches to suit any particular circumstances. | Serle Court  
6 New Square  
Lincoln's Inn  
London  
WC2A 3QS  
Tel: + 44 (0)20 7242 6105  
Email: MEdenborough@SerleCourt.co.uk |
Cheam  
Surrey  
SM2 6JS  
British American Tobacco  
Tel: +44 (0)20 7845 1431  
Email: Michael@Leathes.com |
| **Milbank Tweed Hadley & McCloy LLP** has mediators with both European and North American experience, including acting as neutrals and on behalf of individual parties. We have mediators listed with WIPO and UK based Clerksroom, and our mediators are part of the IP Litigation Department whose practice involves multi-jurisdiction patent and trade mark litigation, so that Milbank offers both IP and ADR experience. | 10 Gresham Street  
London  
EC2V 7JD  
Tel: +44 (0)20 7615 3085  
Fax: +44 (0)20 7615 3100  
Email: JTumbridge@milbank.com |
| **Nicholas Kounoupias** LLB, QDR is an experienced dispute resolution practitioner practising in the field of intellectual property. He has extensive mediation experience both as a representative of various music industry organisations and he has also conducted a number of mediations himself. Nick is particularly well known for finding innovative and creative solutions to seemingly intractable disputes using well homed communication skills. | Tel: +44 (0)20 8642 8280 Home/Fax  
Tel: +44 (0)20 7306 4057 Work  
Tel: +44 (0)7768 201998 Mobile  
Email: nick.kounoupias@btopenworld.com  
or nick@nemesisdisputeresolution.com |
| **Nominet** operate a free Dispute Resolution Service (DRS) as a fast and transparent process to help people and organisations settle domain name disputes, where: The person making the complaint has rights in a name which is similar to the domain name, and; The person who has registered the domain name has taken unfair advantage of those rights. This service is based on free, confidential mediation, with decisions made by experts used to break any deadlock. The DRS can usually provide a quicker and cheaper resolution to disputes than going through the courts. | Minerva House  
Edmund Halley Road  
Oxford Science Park  
OX4 4DQ  
Tel: +44 (0)1865 332 248  
Email: drs@nominet.org.uk  
Web: [www.nominet.org.uk/go/drs](http://www.nominet.org.uk/go/drs) |
| **Penelope Nicholls** MA(Oxon), DESup, FITMA, WIPO Course in Mediation Techniques. Participant in commercial mediation – June 2004 | D. Young & Co.  
Tel: +44 (0)20 7269 8550  
Email: pan@dyoung.co.uk |
| **Paul Johnston** LLB (Hons), CPA, MITMA, CEDR Accredited Mediator; Represented ICI in mediations in the UK and Latin America; Member of INTA's ADR Committee. | ICI Group Intellectual Property  
Tel: +44 (0)1753 877 464  
Email: paul.johnstonllb@goolemail.com |
| **Paul Walsh** BA INTA Trained and ADR Chambers. | Bristows  
Tel: +44 (0)20 7400 8000  
Email: paul.walsh@bristows.com |
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| **Philip A. Hannay** LLB, Dip LP, PG Cert, NP, LLM. Scottish Solicitor, twice awarded the title ‘IP Lawyer of the Year’ by the Law Awards of Scotland for outstanding contentious and non-contentious IP legal work. Over 51 years (combined) of active board experience through executive, non-executive, company secretarial and honorary appointments. Co-convener and Chair of the Scottish Intellectual Property Conference 2012 (IP Dispute Resolution for SMEs) and 2011 (Intellectual Property Valuation). Offers well-rounded commercial approach to mediation and IP dispute resolution needs. | Cloch Solicitors  
Standard Buildings  
94 Hope Street  
Glasgow  
Scotland  
G2 6PH  
Tel: +44 (0)141 221 8029  
Email: philip@cloch.co.uk  
Web: www.cloch.co.uk |
| **Riyaz Jariwalla** LLB (Hons) CMC Accredited Mediator, a practising Associate Solicitor specialising in intellectual property litigation and dispute resolution. Areas of work include registered trade mark infringement, registered and unregistered design infringement, copyright infringement, passing off, seizure of counterfeit goods and domain name recovery. Riyaz has 10 years of experience with intellectual property law, is technically proficient and has studied numerous computer and web-based languages such as HTML, ASP, .NET, PHP and JavaTM. | Tel: +44 (0)1242 248 426  
Email: riyaz.jariwalla@bpe.co.uk  
BPE Solicitors LLP  
St James’ House  
St James’ Square  
Cheltenham  
GL50 3PR |
| **Rouse Legal** (formerly Willoughby & Partners), a specialist IP and IT solicitors practice. We are experienced in all aspects of dispute resolution, including mediation. We regularly advise clients on, and represent clients in, mediation and have 6 trained mediators who are IP specialists. We are also able to provide suitable mediation facilities and conduct mediations in languages other than English. | Rouse Legal (formerly Willoughby & Partners)  
11th Floor  
Exchange Tower  
1 Harbour  
Exchange Square  
London  
E14 9GE  
Karen Fong  
Managing Partner of Rouse Legal (formerly Willoughby & Partners)  
Tel: +44 (0)20 7536 4127  
Email: kfong@iprights.com |
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<td><strong>Ryan Abbott M.D., Esq.</strong> has extensive domestic and international experience in the fields of intellectual property and health care, and offers unique expertise in such matters as biologics, pharmaceuticals, medical devices, medical and life sciences, computer technology and distributed ledger technology. Dr. Abbott has served as partner at a litigation firm, general counsel of a mid-stage biotechnology company and of counsel at a firm specializing in transactional matters and intellectual property litigation for life science companies. In these capacities, he has been outside and inside counsel for both claimants and respondents. He has also worked as an expert for the European Commission, the World Intellectual Property Organization (WIPO) and the World Health Organization (WHO). Dr. Abbott lectures frequently on issues related to artificial intelligence, distributed ledger technologies, and information and communication technology. Dr. Abbott is a licensed and board-certified physician and patent attorney in the United States (California and New York) and a solicitor (non-practicing) in England and Wales. In addition to serving as a JAMS neutral, he is a WIPO mediator and arbitrator, a CEDR-accredited mediator and a Member of the Chartered Institute of Arbitrators (MCIArb). He has a reputation for rigorous preparation, engagement and adaptability. Dr. Abbott is professor of law and health sciences at the University of Surrey School of Law and adjunct assistant professor of medicine at the David Geffen School of Medicine at UCLA. He is a graduate of the University of California San Diego School of Medicine and Yale Law School.</td>
<td>Ryan Abbot M.D., Esq&lt;br&gt;Mediator &amp; Arbitrator&lt;br&gt;Bio</td>
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<td><strong>Sally Field</strong> BA (Hons) trained with INTA and ADR Law Chambers; Member of INTA’s International Panel of Neutrals; 25 years experience of IP Litigation.</td>
<td>Bristows&lt;br&gt;Tel: +44 (0)20 7400 8000&lt;br&gt;Email: <a href="mailto:sally.field@bristows.com">sally.field@bristows.com</a></td>
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<td><strong>Shireen Peermohamed</strong>, Partner IP Group Harbottle &amp; Lewis LLP; CEDR accredited mediator; INTA Panel of Neutrals. Acted as lead and assistant mediator on a number of occasions and represented clients in IP related mediations.</td>
<td>Harbottle &amp; Lewis LLP&lt;br&gt;Over 20 years’ experience in the IP field.&lt;br&gt;14 Hanover Square&lt;br&gt;London&lt;br&gt;W1S 1HP&lt;br&gt;Tel: +44 (0)20 7667 5000&lt;br&gt;Direct line: +44 (0)20 7667 5070&lt;br&gt;Fax: +44 (0)20 7667 5100</td>
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<td><strong>Steve Hancox</strong>, Barrister Civil &amp; Commercial Mediator (Accredited by ADRGroup) Barrister Civil &amp; Commercial Mediator (Accredited by ADRGroup); Member of ADRNet SFEDI Accredited Business Adviser. Combination of legal and business experience providing a sensible commercial approach. Completely down-to-earth and practical dispute resolution.</td>
<td>Lower House Cottage&lt;br&gt;Preston-on-Wye&lt;br&gt;Herefordshire&lt;br&gt;HR2 9JU&lt;br&gt;Tel: +44 (0)1981 500 500&lt;br&gt;Mobile: +44 (0)7811 068 625&lt;br&gt;Email: <a href="mailto:mail@stevehancox.com">mail@stevehancox.com</a></td>
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| **Strategic Management Partners Ltd.** Clive Bonny CMC, FRSA, CIPD is an accredited workplace mediator, trade mark agent and assessor of intellectual property risks. “I have 25 years’ experience as a Director in public and private sector relationship management using psychometrics and neuro-linguistic programming techniques. Services include training managers in dispute diagnosis and resolution to prevent escalation. I offer free initial consultations and can offer accelerated dispute resolutions by telephone or Skype to reduce time and costs. I’m a member of the Fraud Advisory Panel and helped draft an article on ADR this may be of interest to IP fraud victims or those wanting ADR.” | Tel: +44 (0)1273 308 865  
Personal Mobile: +44 (0)7973 799 153  
Email: Clive@consult-smp.com |
Tel: +44 (0)20 7536 4102  
Email: twiloughby@iprights.com |
| **William Marsh**                                                                                                       | Wilson Gunn  
Tel: +44 (0)161 827 9400  
Email: Bruce.Marsh@wilsongunn.com |
| **The World Intellectual Property Organization (WIPO) Arbitration and Mediation Center** offers ADR options, such as mediation and arbitration, to enable private parties to efficiently settle their domestic or cross-border commercial disputes. The WIPO Center is international and specialized in IP and technology disputes. WIPO Mediation, Arbitration, Expedited Arbitration and Expert Determination Rules are generally suitable for all commercial disputes, and additionally feature provisions to address specific needs in IP disputes, such as provisions on confidentiality and technical evidence. Parties can draw upon an extensive database of international independent WIPO arbitrators, mediators and experts, skilled in IP and ADR. The WIPO Center has a strong focus on controlling the time and cost of its proceedings. | WIPO Arbitration and Mediation Center (Geneva)  
34, Chemin des Colombettes  
CH-1211 Geneva 20  
Switzerland  
Tel +41 22 338 82 47  
Fax +41 22 338 83 37  

WIPO Arbitration and Mediation Center (Singapore)  
Maxwell Chambers  
32 Maxwell Road #02-02  
Singapore 069115  
Tel +65 6225 2129  
Fax +65 6225 3568  
Website: [www.wipo.int/amc](http://www.wipo.int/amc)  
Email: arbiter.mail@wipo.int |