List of Medical and Mental Health Facilities in Santiago

Prepared by British Embassy/Consulate Santiago, Chile

The following list of medical facilities/practitioners has been prepared by the British Embassy/Consulate in Chile for the convenience of British Nationals who may require these services and assistance in Chile. It is provided on the understanding that we (the British Embassy/Consulate) do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a medical facility or practitioner.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better-informed decisions but our lists are not recommendations and should not be treated as such.
Clinica Renacer

Av. Capitán Orellana 2404, Ñuñoa, Santiago
http://www.clinicarenacer.cl/
Landline: +562 2274 5003

This clinic has told us the following things:

- they have English speaking staff
- it's a private facility
- specialisations are with: Depression, Bipolar disorders, Schizophrenia, Psychotherapy, Psychiatric treatments, Psychiatric hospitalisation
- they have experience of representing British nationals
- you will need to pay for treatment
- they provide family support
Clinica El Cedro

Julia Bernstein 1240, La Reina, Santiago.

Landline: +562 2275 1152
Mobile: +569 8501 0732
e-mail: contacto@cedro.cl

This clinic has told us the following things:

- they have English speaking staff
- it's a private facility
- specialisations are with: Depression, Bipolar disorders, Psychotherapy, Psychiatric treatments, Psychiatric hospitalisation, Alcoholism and Addiction
- they have experience of representing British nationals
- you will need to pay for treatment
Clinica Los Tiempos

Jose Arrieta 6024
Landline: +562 2226 8672 // +562 2226 8697
www.clinicalostiempos.cl

This clinic has told us the following things:

- they have English speaking staff
- it’s a public facility
- specialisations are with: Depression, Bipolar disorders, Schizophrenia, Psychotherapy, Psychiatric treatments, Psychiatric hospitalisation, Alcoholism and Addiction
- they have experience of representing British nationals
- they are affiliated and accredited by the local health authorities
- you will need to pay for treatment
Hospital Clinico Universidad de Chile

Santiago
Landline: +562 2978 8000
https://www.redclinica.cl/

This Hospital has told us the following things:

- they have English speaking staff
- it’s a public facility
- Specialisations are with: Schizophrenia, Psychotherapy, Psychiatric treatments, Psychiatric hospitalisation
- they have experience of representing British nationals
- they are affiliated and accredited by the local health authorities
- they provide some treatments free of cost
Clínica Alemana

Av. Vitacura 5951, Vitacura, Santiago
Landline: +56 2210 1111

This private hospital has told us the following things:

- they have English speaking staff
- it's a private facility
- they have experience in treating foreign nationals
- they are affiliated and accredited by the local health authorities
- you will have to pay for treatment

They also provide psychiatric services. These are the doctors that can provide therapy in English:

- Dr. Rodrigo Aguirre
- Dr. Vanessa Cantillano
- Dr. Hector Duque
- Dr. Manuel Fuentes
- Dr. Andrés Heerlein
- Dr. Alejandro Koppman
- Dr. Carlos Tellez
- Dr. Juan Pablo Undurraga

Each session has a cost of approximately $79,000 CLP.
Clinica Las Condes

Estoril 450, Las Condes, Santiago
Landline: +562 2210 4000

This private hospital has told us the following things:

- they have English speaking staff
- it's a private facility
- they specialize also in Emergency Psychiatric response
- they have experience of representing British nationals
- they are affiliated and accredited by the local health authorities
- you will have to pay for treatment
Clínica Indisa
Av. Santa María 1810, Santiago
Landline: +562 2362 5555

This private hospital has told us the following things:

- it’s a private facility
- they have experience in treating foreigners
- they are affiliated and accredited by the local health authorities
- you will have to pay for treatment

These are the doctors that can provide therapy in English:

- Dra. Alejandra Segura – Specialises in Adult psychiatry

Each session has a cost of approximately $55.000 CLP.
Instituto Psiquiátrico Horwitz
Av. La Paz 841, Santiago
Landline: +562 2575 8850
http://www.psiquiatrico.cl/
This institute has told us the following things:

- they have some English speaking staff
- it's a public facility
- Specialisations are with: Schizophrenia, Psychotherapy, Psychiatric treatments, Psychiatric hospitalisation
- they have experience of representing British nationals
- they are affiliated and accredited by the local health authorities
- you will need to pay for treatment
Hospital Clínico Universidad Católica – UC Christus

Clinica UC San Carlos: Camino El Alba 12351, Las Condes, Santiago
Centro Medico Alcantara: Av. Apoquindo 3990, Las Condes, Santiago
Clinica UC: Lira 40, Santiago, Santiago

Landline: +562 2676 7000

This private hospital has told us the following things:

- they have English speaking staff
- it’s a private facility
- they have experience in treating foreign nationals
- they are affiliated and accredited by the local health authorities
- you will have to pay for treatment

These are the doctors that can provide therapy in English:

- Dr. Rodrigo Figueroa – Specializes in post-traumatic stress disorder, phobias, anxiety disorders, adults with a history of traumas, physical abuse, psychological and or sexual abuse as well as depression. Collective trauma specialist and supports organisations in times of crisis.

- Dr. Alejandro Gigoux - Specializes in post-traumatic stress disorder, phobias, anxiety disorders, adults with a history of trauma, physical abuse, psychological and or sexual abuse as well as depression.

- Dr. Nicolas Rodriguez del Real - Specializes in post-traumatic stress disorder, phobias, anxiety disorders, personality disorders, adults with a history of trauma, physical abuse, psychological and or sexual abuse as well as depression.

Each session has a cost of approximately $75,000 CLP.
Santiago Psychotherapy Group

Napoleón 3200, Las Condes, Santiago
Landline: +569 8230 8630

This private practice has told us the following things:

- they have experience in treating British Nationals
- Each doctor is affiliated and accredited by the local health authorities
- you will have to pay for treatment

These are the doctors that can provide therapy in English:

- Mr. Ricardo Readi – Specialises in Adult psychotherapy
- Dr. Juan Carlos Almonte – Specialises in Adult psychiatry
- Ms. Javiera Navarro - Specialises in adult psychotherapy and parent – infant therapy

Each session with Dr. Ricardo Readi lasts 50min and has a cost of approximately $55,000 CLP.
Feedback Form for Customers

If you do decide to use any of the medical facilities/practitioners on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the [Embassy/Consulate] by post to [ADDRESS] or by email to [EMAIL ADDRESS]. Thank you for your help.

1. Name of firm: ____________________________ Name of medical practitioner: ____________________________

2. Date of contact:

Are any of the details on our list regarding this provider wrong? (E.g., address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please circle the appropriate boxes below:

(a) **If the service provided English-speaking services, how would you rate the standard of English?**

Excellent  Good  Average  Poor  Very Poor

(b) **How would you rate the professionalism of the staff?**

Excellent  Good  Average  Poor  Very Poor
(c) How would you rate the overall service received?
Excellent  Good  Average  Poor  Very Poor

(d) How would you rate the value for money?
Excellent  Good  Average  Poor  Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not be seen by others, please tick the box □

Feedback provider’s name:  Tel. No.:
Email:  Date: