

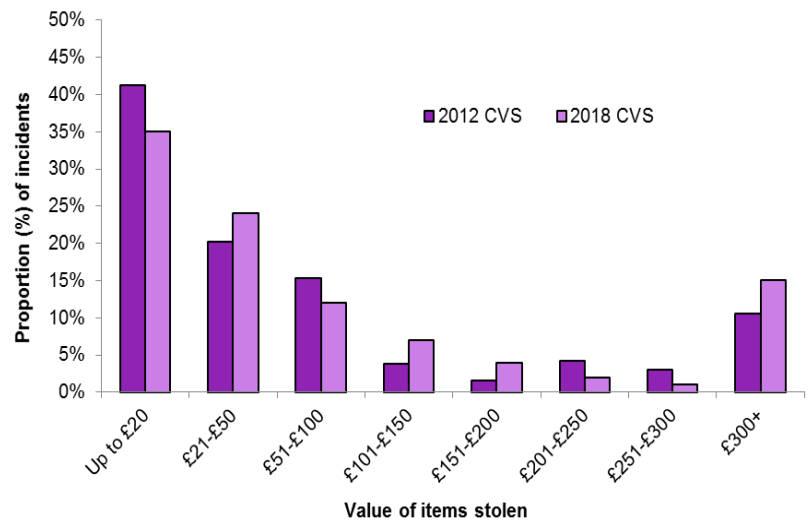
2018 Commercial Victimisation Survey

Wholesale and retail sector

Key findings:

- The latest survey year estimated that the Wholesale and retail sector experienced 27,400 incidents per 1,000 premises. While this was not statistically significantly higher than the previous survey year's estimate, it continued the recent upward trend seen in this sector. Since 2015, the CVS has shown non-significant year-on-year increases, rising from 12,400 to 27,400 incidents per 1,000 premises in the 2018 CVS.
- This recent increasing trend has been driven by rises in theft by customers, the most common crime type in this sector with a rate of 19,300 incidents per 1,000 premises in the 2018 CVS. Since the 2014 CVS the rate of theft by customer has risen although the individual year-on-year increases have not been large enough to be statistically significant. This reflects a similar pattern in shoplifting offences recorded by the police in England and Wales.
- The proportion of premises that experienced a crime has fallen since the 2012 CVS. The latest survey year showed that 40% of premises in this sector experienced a crime compared with 53% in the 2012 CVS. This shows that those business premises that are experiencing crime are suffering higher levels of victimisation.

Value of items stolen in most recent incident of theft by customer, 2012 and 2018 CVS



- The value of items stolen in the most recent incident of theft by customer showed a broadly similar pattern to that shown in the 2012 CVS, with the majority of items worth £100 or less.

Typical value of food and grocery items stolen in theft by customer incidents reported by victims, Wholesale and retail sector, 2018 CVS

	All theft by customer incidents (%)	Most theft by customer incident (%)
Low value	50	56
High value	40	40
Both	10	4
<i>Unweighted base</i>	166	166

Experience of crime, 2018 CVS compared with 2012 CVS, Wholesale and retail sector

Crime type	Number of crimes (000s)	Number of crimes per 1,000 premises	Number of victims (000s of premises)	Proportion of premises that experienced a crime	Average number of crimes experienced by
All burglary (inc. attempts)	131	355 ↑	39	11 ↓	3
Vandalism	109	294 ↓	36	10* ↓	3
All vehicle-related theft	23	63 ↓	8	2* ↓	3 ↑
All robbery (inc. attempts)	529	1,432* ↑	19	5* ↑	28 ↑
Assaults and threats	586	1,588 ↑	38	10	16 ↑
All theft	8,267	22,392 ↑	90	24* ↓	92* ↑
All fraud	455	1,234 ↑	37	10* ↓	12 ↑
ALL CVS CRIME	10,100	27,358 ↑	147	40* ↓	69* ↑

Estimates are based on CVS responses from 2,000 premises.

Table notes: An upward arrow (↑) indicates an increase compared with 2012, a downward arrow (↓) indicates a decrease compared with 2012. Statistically significant changes are denoted with an asterisk (*).